ATTACHMENT 1

Deposition Transcript Of
Plaintiff Tinny Suri
Held On November 16, 2021
(Redacted Pursuant to F.R.Civ.P. 5.2)

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                        Tinny Suri
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              UNITED STATES DISTRICT COURT
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          IN THE EASTERN DISTRICT OF MICHIGAN
                    SOUTHERN DIVISION
 5
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 7
    TINNY SURI,
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 9
               Plaintiff,
                                                  Case No.
10
    v.
                                             2:21-CV-10866
11
    EQUIFAX INFORMATION SERVICES,
12
   LLC; et al.,
              Defendants.
13
14
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16
17
             VIDEOCONFERENCE DEPOSITION OF
18
                       TINNY SURI,
19
              WITH THE WITNESS LOCATED IN
20
                   CLARKSTON, MICHIGAN
21
           HELD ON TUESDAY, NOVEMBER 16, 2021
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23
24
    Reported by: DEBRA AMOS ISBELL, CCR, RDR, CRR
    Job No: 202598
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Page 2
                Tinny Suri
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 7
           NOVEMBER 16, 2021
        10:00 a.m. Eastern Time
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13
     Videoconference Deposition of
14
     TINNY SURI, taken before
15
     Debra Amos Isbell, a Registered
16
     Professional Reporter, Registered
17
     Diplomate Reporter, and Certified
18
     Realtime Reporter.
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2	APPEARANCES:	
3	(ALL APPEARANCES BY VIDEOCONFERENCE)	
4	(TILL TILLIMENCES DI VIDLOCONI LINELI)	
5		
6	FOR THE PLAINTIFF TINNY SURI:	
7	LYNGKLIP & ASSOCIATES CONSUMER LAW CENTER	
8	13751 West 11 Mile Road	
9	Oak Park, MI 48237	
10	BY: SYLVIA BOLOS, ESQUIRE	
11		
12		
13		
14		
15		
16	FOR THE DEFENDANT WELLS FARGO:	
17	TROUTMAN PEPPER HAMILTON SANDERS	
18	222 Central Park Avenue	
19	Virginia Beach, VA 23462	
20	BY: DAVID GETTINGS, ESQUIRE	
21		
22		
23		
24		

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 1
 2
    APPEARANCES (Continued)
 3
    FOR THE DEFENDANT EXPERIAN:
 5
             JONES DAY
 6
             150 West Jefferson Avenue
 7
             Detroit, MI 48226
 8
             BY: CALLIE BARR, ESQUIRE
 9
10
11
12
13
14
    FOR THE DEFENDANT EQUIFAX:
15
             SEYFARTH SHAW
             620 Eighth Avenue
16
17
             New York, NY 10018
18
             BY: SARAH LYONS, ESQ.
19
20
21
22
23
24
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 1
    APPEARANCES (Continued)
 2
 3
    FOR THE DEFENDANT TRANSUNION:
 4
 5
              SCHUCKIT & ASSOCIATES
 6
             4545 Northwestern Drive
 7
             Zionsville, IN 46077
 8
             BY: WILLIAM HUSE, ESQUIRE
 9
10
11
12
13
14
15
16
    COURT REPORTER: DEBRA AMOS ISBELL, CCR, CRR, CRC
17
18
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9	BY MS. LYONS	
10	BY MS. BOLOS	
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Page 10 1 Tinny Suri 2 TINNY SURI 3 was sworn and testified as follows: Yes. 4 THE WITNESS: 5 EXAMINATION 6 BY MR. GETTINGS: 7 Good morning, Mr. Suri. We met briefly 8 before the deposition. My name is Dave Gettings. 9 I represent Wells Fargo Bank, and I am from the 10 law firm of Troutman Pepper. It's actually 11 Troutman Pepper Hamilton Sanders, but I don't 12 think you need to know all four of the names. 13 So we're here today taking your 14 deposition in a case that you brought against 15 Wells Fargo and multiple other defendants. 16 Do you understand that you're here for your deposition today? 17 18 Α. Yes. 19 Have you ever been deposed before? Ο. 20 Α. No. Do you understand that you are under 21 Q. oath? 22 23 Α. Yes. 24 MS. BOLOS: Hey, David, before you get 25 too far, I just want to make sure I say this at

Page 11 1 Tinny Suri 2 the beginning. I just want to make sure to preserve Mr. Suri's right to read and sign. 3 4 MR. GETTINGS: Okay. That's fine. 5 MS. BOLOS: Thank you. BY MR. GETTINGS: 6 7 What does being under oath mean to you? Q. 8 Α. To be truthful to my knowledge of everything that is asked and my questions to be 9 10 forthcoming. 11 Ο. Perfect. All right. 12 Because this is an audio or a video deposition, just some ground rules. Many of 13 14 these would be the same if it was not a video deposition. 15 16 But just please let me finish asking my 17 question before you respond. Maybe even give the 18 court reporter an extra second between my 19 question and your answer so that Debbie is able to take it down. 20 21 And then if you could give audible responses as opposed to head shakes or gestures, 22 that will also be helpful. 23

If you don't understand a question that

I ask, please feel free to ask me to correct or

24

25

Page 12 Tinny Suri 1 2 clarify the question so that you understand. 3 Does that make sense? 4 Α. Yes. 5 Okay. And if you don't ask for Q. 6 clarification, we will assume you understand the 7 question. Is that fair? 8 Α. Yes. 9 10 All right. And then again, if you need Q. to take a break for any reason, please feel free 11 to ask to take a break. The only thing I will 12 say is if I have a question pending, we may ask 13 to finish that question and finish your answer 14 before we take a break. 15 16 Is that fair? 17 Α. Sure, yes. 18 Okav. Perfect. Ο. 19 Now, I don't need to know the details right now, but are you taking any drugs or 20 medication that will affect your ability to 21 22 understand my questions? 23 Α. No. 24 And are you taking any drugs or Ο. medication that could affect your ability to 25

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Page 13
                        Tinny Suri
 1
 2
    answer my questions truthfully?
 3
        Α.
              No.
               I quess that's sort of a paradox.
 4
    Because if you are, I'm not sure if I'd be able
 5
    to get your answer. So I've got to rephrase that
 6
    next time.
              All right. Did you bring anything with
 8
    you to the deposition today?
 9
10
        Α.
              No.
11
              All right. So let me get your full
12
    name, please.
              Tinny Asmat, A-S-M-A-T, Suri, S-U-R-I.
13
        Α.
14
              Have you ever gone by any other names?
        Ο.
        Α.
              Tim Suri.
15
              Do most people call you Tim or do most
16
        Q.
    people call you Tinny?
17
              Younger Tinny, now Tim. Professionally
        Α.
18
19
    Tim.
              What is your date of birth?
20
        Q.
21
        Α.
22
              And what is your current address?
        Q.
23
        Α.
24
25
              How long have you lived at that
        Ο.
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Page 14 Tinny Suri 1 2 address? 3 Α. Going on six years. So if you could help me do the math. 4 Ο. 5 Do you recall when you moved into the address? 6 7 Α. 2015. So yeah, 2015, going on six, 8 seven years. 9 Do you remember the month in 2015? Ο. I don't. I believe that was sometime 10 in April -- March, April. I'm trying to recall, 11 12 but I'm not sure. Okay. Approximately March, April? 13 Ο. 14 Α. Sure. Where did you live prior to the 15 Ο. 16 address? 17 Α. I lived in 18 And was that at Ο. 19 Α. Yes. 20 And do you know the time period during Q. address? 21 which you lived at the 22 Α. 10 years. So you lived at the 23 Ο. address from approximately -- and it's an 24 25 approximation -- approximately spring 2005 to

Page 15 Tinny Suri 1 2 spring 2015? 3 Α. Correct. Q. Are you married? Α. 5 Yes. 6 What is the name of your spouse? Ο. 7 Α. Debra, D-E-B-R-A, Lee, L-E-E, Suri. 8 Q. And how long have you been married to 9 Debra? 10 Α. 18 years. 11 So the loaded question: You got 12 married to Debra in 2003? 13 Α. Correct. 14 Okay. She's not here right now in case 15 you got it wrong, so don't worry about it. 16 And have you been continuously married to Debra since 2003? 17 18 Just to throw in there, we were born on the same day and got married that day, so 19 20 it's hard to forget. You look like you're older than if you 21 Q. 22 were born in 2003. 23 Well, she looks younger, but Α. Yeah. 24 she's older than I am by six years. So I'm 25 lucky, I quess.

Page 16

1 Tinny Suri 2 Q. All right. Continuing with background, how far did you go in school? 3 4 High school. Α. 5 Did you graduate from high school? Q. 6 Α. No. 7 Q. How far did you get in high school? 11th grade. 8 Α. 9 And did you attend up through 11th Q. 10 grade all in one high school? 11 Α. Four. 12 Q. Four separate high schools? 13 Yes. Α. 14 And where were those high schools Ο. 15 located? 16 Α. Osborn High School, east side of 17 Detroit; Grosse Pointe North in Grosse Pointe, 18 Michigan; Torrance High School, Redondo Beach, 19 California; and then Novi, Michigan, Novi High School. 20 21 Ο. And did you ever start -- or did you ever take any post-high school education or 22 23 classes or try to seek any post-high school 24 degrees? I went to OCC for some elective 25 Α.

Page 17 1 Tinny Suri classes, but didn't complete any of them 2 actually, for a couple of semesters. 3 4 Q. And did you ever seek your GED or any 5 equivalent of a high school diploma? 6 Α. I did not. 7 Q. All right. Are you presently employed? 8 Α. Yes, I am. 9 Who is your present employer? Q. 10 Α. The DGL Group. D as in --11 Ο. 12 D as in David. Α. 13 Q. G as in golf, L as in Lima? 14 Α. Correct. 15 0. And what does the DGL Group do? 16 Consumer electronics. Brand names, I Α. 17 mean, of products, electronics, mobile 18 accessories, home health goods manufacturer. 19 Okay. It's an electronics 20 manufacturer? 21 Α. Yes. 22 And where is the DGL Group based? Q. 23 Α. Edison, New Jersey. 24 Q. What is your title at the DGL Group? 25 Α. Director of sales.

Page 18

Tinny Suri 1 2 What do you do in the role of director 0. 3 of sales? Α. I manage a team of salespeople in the 5 field in North America. I am involved in 6 contractual negotiations with the retailers and 7 help support the sales in that effort for the 8 company. Do you know an approximate amount of 9 Q. how many direct reports you have as VP (sic) of 10 11 sales? 12 MS. BOLOS: Objection, form. 13 MR. GETTINGS: Okay. Let me ask a 14 different question. Do you have any direct reports as VP 15 (sic) of sales? 16 17 Α. Yes. How many direct reports do you have? 18 Ο. 19 12. Α. 20 And would you say you have any indirect Ο. reports as well? 21 22 Α. Yes. 2.3 How many indirect reports do you have? Ο. 24 Α. Eight. So would you say you manage a team of 25 Q.

Page 19 1 Tinny Suri 20 either directly or indirectly or is that not a 2 3 fair classification? That is a fair classification. 4 Α. 5 And how long have you been -- well, Ο. 6 first let me ask: How long have you been at the 7 DGL Group? 8 Α. Since April of this year. April of 2021? 9 Q. Correct. 10 Α. And have you been VP of sales the 11 Ο. 12 entire time you've been at DGL Group? Director of sales, yes. 13 Α. Oh, director of sales. 14 0. Excuse me. 15 All right. So where were you employed 16 prior to April of 2021? 17 Α. That would be The Fesco Group. F-E-S-C-0? 18 Ο. 19 Perfect. Α. 20 Q. What was your role at The Fesco Group? 21 Α. Vice president of sales. 22 I was just ahead of my time. Ο. 23 All right. How long were you at The 24 Fesco Group? 25 Α. Three years.

Page 20 1 Tinny Suri 2 Q. So were you at The Fesco Group 3 approximately April of 2018 to April of 2021? 4 Α. Yes. 5 Q. Did you start at The Fesco Group 6 actually in April of 2018 or is that an approximation? 7 It's an approximation. 8 Α. 9 Do you recall exactly when you started Q. 10 at The Fesco Group? 11 Α. I think it was close -- end of March, beginning of April. 12 13 And were you the VP of sales the entire Ο. 14 time you were at The Fesco Group? 15 Α. Yes. Any idea how many individuals you 16 managed as VP of sales at The Fesco Group? 17 18 Α. 14. 19 And did that number remain relatively Ο. 20 consistent throughout your entire three years 2.1 there? 22 Α. Yes. 23 All right. So we're going to keep Ο. 24 going back to 2015 just so we can get a full picture from my perspective. 25

Page 21 1 Tinny Suri 2 So where were you employed prior to the 3 time you joined The Fesco Group? 4 Α. I was employed with Cambridge Sound 5 Management, Cambridge Sound. 6 I'm sorry. I forgot to ask. What does 7 the Fesco Group do? 8 Α. Same thing as DGL, electronics 9 manufacturer. Are they also based -- well, where is 10 11 The Fesco Group based? 12 Α. New York City. 13 Ο. All right. And then what was the time period you were employed at Cambridge? 14 15 That was 2016 to 2018, I believe. 16 About a year and a half. 17 Q. All right. And what does Cambridge do? 18 They're an electronics company in 19 sound, speakers. If you've ever heard of 20 Cambridge speakers, they're very famous. electronics for consumers. 21 2.2 Manufacturing? Ο. 23 Α. Correct. 24 And what was your position at Q. 25 Cambridge?

Page 22 1 Tinny Suri 2 Director of sales. Α. 3 Do you know how many either indirect or Q. direct reports you had at Cambridge? 4 5 Α. Eight. 6 All right. And then probably last, Ο. 7 where were you employed prior to the Cambridge -was it The Cambridge Group? I'm sorry. 8 9 Α. Cambridge Sound Management, Inc. Yeah. 10 Where were you employed prior to Ο. 11 Cambridge Sound Management, Inc.? 12 I was with the Incipio Group for a very 13 short time. Any recollection of how long you were 14 15 at the Incipio Group for? 16 Α. Seven months. 17 So do you recall approximately when you 18 started at the Incipio Group? 19 It was in mid 2016, like July, I Α. 20 believe, or May -- I'm sorry -- it could be 21 April, April of 2016 and seven months out, so until close to November. 22 23 And what was your role at the Incipio 0.

Director of sales.

24

25

Group?

Α.

Page 23 1 Tinny Suri 2 What does the Incipio Group do? 0. Same exact thing, mobile accessories, 3 Α. electronics manufacturer. 4 5 Q. All right. And I lied. 6 What did you do -- where were you 7 employed prior to the Incipio Group, just to go back to 2015? 8 9 That would be PCT Brands. Α. 10 Ο. What does PCT Brands do? 11 Electronics manufacturer. Α. 12 Q. And what was your role at PCT Brands? Executive vice president. 13 Α. 14 What was your role as the executive Ο. 15 vice president? What did you do day to day? 16 Α. Day to day I managed the vice president sales team, the VP of sales, the design team, 17 18 manufacturing. I'd go to China every three 19 months to negotiate contracts with Chinese 20 companies and manage overall sales and objectives 21 for the company. 22 Okay. And how long were you at PCT Ο. 23 Brands? 24 Α. A little over four years, four and a 25 half years.

Page 24 1 Tinny Suri 2 Q. So is that from sometime in 2012 to sometime in 2016? 3 That is correct. 4 Α. 5 All right. Besides the lawsuit that we Q. 6 are presently involved in, have you ever been 7 involved in another lawsuit before? 8 Α. Lawsuit, yes, I have. As a plaintiff or as a defendant? 9 Q. As a defendant. 10 Α. When was that lawsuit? 11 Q. 12 It was in 2017. Α. 13 Can you tell me the general subject Q. 14 matter of that lawsuit? 15 Α. Noncompete agreement. 16 Q. Who was the plaintiff in that lawsuit? PCT Brands. 17 Α. 18 So did PCT sue you for -- at least PCT 19 was claiming that you violated a noncompete? 20 Α. They claimed, yes. 21 Q. And I don't need to know any 22 confidential details right now. 23 Did the lawsuit go to trial or did it settle? 24 25 Α. It settled.

Page 25 Tinny Suri 1 2 But you did not have to testify in a Ο. deposition in that lawsuit? 3 Α. No. 4 5 So besides the present lawsuit we're 6 involved in and the PTC brands lawsuit, have you 7 ever been involved in another lawsuit? 8 MS. BOLOS: Objection, form. 9 Α. No. 10 Were any of your lawyers in this case Ο. 11 also your lawyers in the PCT Brands case? Α. 12 No. 13 Have you ever filed for bankruptcy? Ο. 14 Α. No. 15 0. All right. This question is not asking 16 about conversations between you and your lawyer. 17 Do you understand so far? 18 Α. Yes. 19 So without finding out the Okay. 20 substance of conversations, my first question is: 21 Did you talk to anyone in preparation for this 22 deposition? 23 Α. Yes. 24 Now, I still don't want to know Q. Okay. 25 the substance yet, and we may never ask the

Page 26 Tinny Suri 1 2 substance. 3 Who did you talk to in preparation for this deposition? 4 5 Α. My legal counsel. 6 Ο. And who was that specifically? 7 Α. Sylvia, who's on the call now. 8 Ο. Was anyone else present during those conversations? 9 10 Α. No. 11 0. And how many conversations did you have with Sylvia in preparation for this deposition? 12 13 Α. One. 14 0. Do you recall when that was? 15 Α. Yesterday. Do you recall how long it lasted? 16 Q. 17 Α. Approximately three hours. 18 Did you review any documents in 19 connection with that preparation session? 20 Α. Yes. Do you recall how many documents you 21 Ο. reviewed? 22 23 I don't recall. Ouite a few. Α. 24 So besides your conversation with Ο. 25 Sylvia, have you talked to anyone else in

Page 27 1 Tinny Suri 2 preparation for this deposition? 3 Α. Yes. 4 Ο. Who? 5 Α. Ian. Ο. Ian Lyngklip? 7 Α. Yes. And when did you talk to Ian in 8 Ο. 9 preparation for this deposition? 10 Α. Yesterday. 1.1 Ο. Was that in a separate call from the 12 Sylvia call? 13 Α. Yes. How long did you speak to Ian Lyngklip 14 in preparation for this deposition? 15 16 Α. 15 minutes. Besides your conversation with Sylvia 17 Q. 18 and your conversation with Ian, did you talk to anyone else in preparation for this deposition? 19 20 Α. No. 21 In preparation for the deposition, do 0. 22 you know if you reviewed any documents that have not been produced to the defendants in this case? 23 24 Α. No. You didn't review any or you don't know 25 Q.

Page 28 1 Tinny Suri 2 if you reviewed any? 3 MS. BOLOS: Objection, form. 4 Q. You can answer. 5 Α. To my recollection, everything that we 6 reviewed, I believe, that was submitted to the 7 team. 8 Ο. When did you first believe that Wells 9 Fargo had wronged you? 10 MS. BOLOS: Objection, form. So I received -- since it's been over a 11 Α. 12 year, I can't give you exact dates. But earlier 13 this year I received a rejection letter from a 14 bank rejecting my Menards card with a very low limit. And then at that point, after receiving 15 that objection letter, I was a bit shocked. And 16 17 I called. And then -- well, the letter I 18 received said due to your credit, that you were 19 rejected. 20 So at that point red flags went up. And what did you do when red flags came 21 22 What was your next step? 23 My next step was I went online and pulled my credit report for the first time. And 24 then I noticed in my TransUnion credit report 25

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Tinny Suri

- 2 that, outside of my perfect credit, I noticed
- 3 there was a discrepancy under the Wells Fargo.
- 4 So when I saw the WF&A next to it, I read the
- 5 charge-off, collection charge-off, for \$7,800 or
- 6 the remaining balance of that and I also noticed
- 7 that there was no payment history after a certain
- 8 period, I realized it was a mistake.
- 9 Q. And then what were your next steps?
- 10 A. My next step was to pull my Wells Fargo
- 11 agreement that I had from Leaf -- what is it
- 12 called -- LeafGuard and then looked at the
- 13 agreement. And then also I ended up -- so I
- 14 could get my contract number for that account, I
- 15 contacted Wells Fargo's 800 number.
- 16 Q. Do you recall approximately when your
- 17 first contact with Wells Fargo was regarding this
- 18 credit reporting issue you just described?
- 19 A. It's been a while, so I'm going to --
- 20 unless you can show me -- I mean give me some
- 21 idea on the date so I can at least refresh my
- 22 memory. But I am assuming sometime in June.
- Q. June of what year?
- 24 A. Last year, 2020.
- Q. All right. Have you ever been arrested

Page 30 Tinny Suri 1 2 for a crime? 3 Α. Arrested for a crime? Q. Have you ever been charged with a crime? 5 6 Α. No. 7 Ο. Have you ever been convicted of a crime? 8 9 Α. No. 10 All right. So we're going to talk a little bit about the Wells Fargo account that's 11 at issue in the lawsuit. 12 13 Did you open a Home Projects Visa credit card account with Wells Fargo? 14 15 Α. Yes. 16 Is that the only account you've ever 17 had with Wells Fargo? I don't recall. 18 Is it the only account you've had with 19 Wells Fargo since 2015? 20 21 Again, I'm not sure, but I believe so. Α. But I may have had another account. 22 I'm not 23 sure. 24 Okay. Why did you open the Home Ο. Projects Visa credit card account with Wells 25

Page 31 Tinny Suri 1 2 Farqo? 3 Α. That was through the LeafGuard system, 4 the company that sold us our gutter system. 5 the application went through Wells Fargo as the third-party provider or the back-end provider for 6 7 that loan. 8 And was your wife, Debra Suri, a Ο. coapplicant on the Wells Fargo account? 9 10 Α. Yes. 11 Ο. So we're going to look at our first 12 exhibit. I'm going to share my screen with you. Hopefully it works smoothly. 13 14 Actually, before I do that, I'll drop 15 the exhibit in the chat, too, for Debbie's benefit. 16 17 Mr. Suri, can you see my screen? Does it say Exhibit 1 for you? 18 19 Α. Yes. 20 (EXHIBIT 1, LEAFFILTER AGREEMENT, 6/11/2015 - WF SURI 000398-399, 21 22 WAS IDENTIFIED.) 23 Is it big enough, at least right now, 24 for you to read? 25 Α. Yes.

Page 32 Tinny Suri 1 2 0. All right. So I'm going to scroll down 3 to the actual document. Exhibit 1 is just the cover page. And what I'm showing you is a 4 5 two-page document Bates numbered WF Suri 398 and 6 399, although it looks like only 398 really has 7 words on it. 8 Α. Uh-huh (positive response). 9 Q. Have you ever seen this document before? 10 11 Α. Yes. 12 Q. All right. What is this document? 13 just for the record, the top of the letterhead 14 says LeafFilter Gutter Protection. Uh-huh (positive response). 15 Α. 16 What is this document? Ο. 17 Α. It looks like that's an application for the loan. 18 19 All right. Is this a document or an Ο. 20 agreement that -- well, let me back up. 21 Do you recognize the signature at the bottom of this document? 22 23 Α. Yes. 24 Is that your wife's signature? Q. 25 Α. That is correct.

Page 33 1 Tinny Suri 2 And it looks like she signed this Q. 3 agreement on June 11th, 2015. Is that right, to 4 the best of your recollection? 5 Α. Yes. 6 All right. So did you and your wife purchase gutters for the 7 address in June of 2015? 8 9 Α. Yes. 10 And was that for a house that you both 11 lived in at the time? 12 Α. Yes. 13 ο. Do you have any recollection of why 14 your wife was the only one to sign this agreement 15 as opposed to you signing it as well? 16 Α. Yes. 17 Ο. Why was that? 18 Α. I was out of town traveling for 19 business, and she called me, and I authorized her 20 to go ahead with the application. Or we discussed it and we agreed to the application. 21 22 didn't authorize her, but I gave her approval on 23 my side as well to go ahead with this project. 24 Q. And was the cost of the gutters \$7,168? 25 Α. Yes.

Page 34 1 Tinny Suri 2 Did you and Ms. Suri pay any amount of Q. 3 that out of pocket or did you finance the entire 4 amount? 5 Α. I financed the entire amount. 6 Ο. I'm now going to show you a document 7 that we are going to mark as Exhibit 2. 8 (EXHIBIT 2, HOME PROJECTS VISA CREDIT 9 CARD ACCOUNT APPLICATION, 6/11/2015 -10 SURI 000899, WAS IDENTIFIED.) 11 Ο. Mr. Suri, can you see my screen where 12 it says Exhibit 2? 13 Α. Yes. All right. So I'm showing you a 14 document we've marked as Exhibit 2. It is 15 16 entitled Home Projects Visa Credit Card Account Application, and it is Bates numbered 17 18 Suri 000899. 19 Have you seen this document before? 20 Α. Yes. 21 And what is this document? Ο. 2.2 This is the actual application for the Α. 23 credit card or for the loan. 24 For the Wells Fargo account? Q. 25 Α. Correct.

Page 35 Tinny Suri 1 2 0. All right. If you look at the bottom, 3 is that Ms. Suri's signature on there? 4 Α. Yes. 5 0. That's a terrible question. The line on the left where it says 6 7 Signature of Applicant, is that your wife, 8 Ms. Suri's, signature? 9 Α. Yes. 10 And then the bottom right where it says 11 Signature of Coapplicant, is that your signature? 12 Α. Yes. Well, yes, signed by my wife. 13 Q. Okay. So why don't you break that down 14 for me. What do you mean by that? 15 So I was out of town, as I mentioned, 16 and I told her to go ahead and sign my name as 17 the coapplicant for this loan. 18 So you gave your wife the authority to 19 sign your name as signature of coapplicant; is 20 that correct? 21 Α. Correct. 22 And was your intention in giving that Q. 23 authority that you would be bound as a

877-702-9580

That is my understanding.

TSG Reporting - Worldwide

coapplicant on this application?

24

25

Α.

Page 36 1 Tinny Suri 2 0. And you don't claim that your wife 3 signed your name without your authority; is that 4 right? 5 MS. BOLOS: Objection, form. 6 Α. Yes. 7 Q. Do you claim that your wife signed as 8 coapplicant without your authority? Α. 9 She had my authority. No. 10 What was your purpose in applying for 11 the Home Projects Visa credit card account? 12 Α. The purpose was to put a LeafGuard over 13 my gutters and protect them from the 50 acres of 14 trees I have behind my home from clogging. 15 Do you own those 50 acres or are they 16 someone else's trees? 17 Α. Just common area, but I back up to 50 18 acres. 19 All right. Did you see this Home Ο. 20 Projects Visa credit card account application before your wife signed her name and your name? 21 22 Α. I did not. 23 Did you ask your wife to review it before she signed your name and her name? 24 I don't believe I asked her to, but I 25 Α.

```
Page 37
 1
                        Tinny Suri
 2
    assumed she read it, at least the front page of
 3
         I'm not sure. I can't answer that.
 4
        Q.
               Understood.
 5
               All right. If you go to the middle of
 6
    the page, do you see the bold paragraph that
 7
    begins with the letters "Acknowledgement"?
 8
        Α.
               Yes.
 9
        Q.
               Do you see where it says:
10
                 "You acknowledge receipt
11
                 of a copy of the credit
12
                 card agreement, including
13
                 the important terms of
14
                 your credit card account."
15
              Do you see that?
16
        Α.
              Yes.
17
        Q.
              And so you agreed to that when your
    wife signed your name with your authority;
18
19
    correct?
20
        Α.
              Yes.
21
              All right. And so by signing the
        Q.
22
    agreement or the application, you agreed that you
    received the credit card agreement, including the
23
24
    important terms of your credit card account;
25
    correct?
```

Page 38 1 Tinny Suri 2 Α. Yes. 3 Q. Now I'm going to show you a document 4 that we're going to mark as Exhibit 3. I've dragged it over to the chat. 5 6 (EXHIBIT 3, IMPORTANT TERMS OF YOUR 7 CREDIT CARD ACCOUNT -8 SURI 000900-0906, WAS IDENTIFIED.) 9 All right. This document marked as Q. Exhibit 3 is Bates numbers Suri 000900 through 10 11 Suri 000906. 12 Do you see that? 13 Α. Yes. Okay. Now, because it's Bates numbered 14 Ο. 15 Suri with a Suri designation, you produced this document to us in this lawsuit; is that correct? 16 17 Α. I believe so. 18 And did you also label it "Wells Fargo 19 contract" when you produced it? 20 MS. BOLOS: Objection, form. 21 Q. Well, let me ask a different question. 22 Do you know if you or your attorneys labeled it "Wells Fargo contract" when you 23 produced it? 24 I don't recall. It's been a while. 25 Α. So

Page 39 1 Tinny Suri 2 I would assume yes. Unless you can show me how 3 it was presented, I could probably answer much 4 better. 5 I think you did. I was just trying to 6 confirm it. 7 Α. Okay. We can address that some other time. 8 Q. 9 Α. Okay. Where did you -- let me ask a different 10 Q. 11 question. 12 Did you locate this contract in your 13 files in your house or in a desk drawer? 14 did you find it prior to giving it to your 15 attorneys to produce? 16 It was in my files. It was provided to me, I think, from Wells Fargo or whoever provided 17 18 the initial agreement. 19 So do you have a file cabinet with a 20 folder that's labeled Wells Fargo and a bunch of 21 documents in there? 22 A pretty thick one, yes, I do. Α. 23 And have you produced all the documents Q.

Objection, form.

in that file to us in this litigation?

MS. BOLOS:

24

25

```
Page 40
 1
                         Tinny Suri
 2
               THE WITNESS:
                             Do I answer that?
 3
               MR. GETTINGS: You can answer.
 4
        Α.
               Yes.
 5
        Ο.
               Do you know if there are any documents
 6
    in that file that you have withheld from
 7
    production?
 8
        Α.
               Not to my recollection, no.
               So do you recognize this document as
 9
        Q.
10
    the contract related to the Wells Fargo account
11
    at issue in this lawsuit?
12
        Α.
               I believe so, yes.
13
        Q.
               And by signing or at least giving your
14
    wife the authority to sign the credit card
15
    application, you agreed to the terms of this
16
    credit card agreement; isn't that correct?
17
        Α.
               Yes.
18
              All right. So I'm going to direct your
    attention to the part of the contract on page
19
20
    Suri 000901 that's entitled Parties to This
21
    Agreement on the left side.
2.2
              Do you see that?
23
        Α.
               T do.
24
        Q.
              And it says:
25
                   "This agreement is made
```

```
Page 41
 1
                        Tinny Suri
 2
                 between Wells Farqo
 3
                 Financial Bank 4455 Spring
 4
                 Mountain Road, Las Vegas,
 5
                 Nevada, 89102" -- which it
 6
                 defines as "(we, us, and
 7
                 our) and each account
 8
                 holder, whether primary or
 9
                 joint" -- which it defines
10
                 as "(you and your)."
11
               Correct?
12
        Α.
              Yes.
13
              So you were an account holder on the
        Q.
    Wells Fargo account; correct?
14
15
        Α.
              Yes.
16
              And your wife, Debra, was also an
17
    account holder on the Wells Fargo account;
18
    correct?
19
        Α.
              Yes.
20
              So in this agreement, in this contract,
    "you" refers to both you as in Tinny Suri and you
21
22
    as in Debra Suri; correct?
23
        Α.
              Yes.
24
        Q.
              I'm now going to direct your attention
25
    to the portion of the contract that's entitled
```

Page 42 1 Tinny Suri 2 Default on the relative bottom right of page 3 Suri 000902. 4 Do you see that section? 5 Α. I do. 6 All right. Had you looked at this Default section prior to the time you filed your 7 8 lawsuit? 9 I don't recall, but I believe I read 10 part of this, yes. 11 Q. Okay. And the default section says: 12 "Your account will be 13 in default if any of the 14 following occur:" 15 And then it lists a series of 16 occurrences; correct? 17 Α. Yes. 18 All right. And one of the occurrences is you file for bankruptcy; correct? 19 20 Α. Yes. 21 And we just discussed earlier that 22 "you" refers to either you as in Tinny Suri or 23 you as in Debra Suri; correct? 24 Α. Yes. So you agreed at the time you opened 25 Q.

Page 43

1 Tinny Suri 2 the account that the account will be in default 3 if Debra Suri filed for bankruptcy; correct? 4 MS. BOLOS: Objection, form. 5 Ο. You can answer. 6 Α. I believe so. I'm not sure. the way it's spelled out, I guess there are some 7 8 ways to interpret that differently. But I would 9 assume. 10 Well, how would you interpret it Ο. 11 differently? 12 Α. Well, I mean I would say that she --13 I mean she filed bankruptcy. But there were, I 14 think, other documents that supported -- there 15 was a reaffirmation on this, and that wasn't part of the bankruptcy for her. 16 But that's a different conversation. 17 18 Okay. And this provision doesn't say Ο. 19 anything about reaffirmation; right? 20 MS. BOLOS: Objection, form. Correct. 21 Α. 22 All right. I'm now going to show you a Ο. 23 document we're going to mark as Exhibit 4. 24 (EXHIBIT 4, VOLUNTARY PETITION FOR 25 INDIVIDUALS FILING FOR BANKRUPTCY,

Page 44 1 Tinny Suri 2 3/27/2018, WAS IDENTIFIED.) 3 I promise this is a lot cooler in Ο. I would slide documents to you and I 4 5 would have a cool binder. 6 Α. You're good. 7 Q. So one day. You'd have free snacks. There would be 8 all sorts of stuff. 9 10 Trust me, I do this every day since I 11 don't travel because of COVID. So we're good. 12 Q. So now I'm showing you a document that we've labeled Exhibit 4. It is a 54-page 13 document with a cover letter -- excuse me -- with 14 15 a cover page. And the first substantive page is 16 labeled Voluntary Petition for Individuals Filing for Bankruptcy. 17 18 If I scroll out like that so you can 19 see the whole page, are you still able to read 20 that or is it too small? 21 It's a little small. Α. 22 0. I'll zoom in more. Okay. 23 All right. Have you ever seen this 24 document entitled Voluntary Petition for Individuals Filing for Bankruptcy with the name 25

Page 45

Tinny Suri

- 2 Debra Lee Suri as the individual identified on
- 3 the petition?
- 4 A. I don't recall. I mean it's been a
- 5 while. This could be from our bankruptcy
- 6 attorney, but I don't remember. But it could be,
- 7 correct.
- 8 Q. Okay. Your wife, Debra, filed for
- 9 bankruptcy; is that right?
- 10 A. That is correct.
- 11 Q. All right. And she filed for
- 12 bankruptcy in April of 2018?
- 13 A. That is correct.
- Q. Did you know your wife was going to
- 15 file for bankruptcy before she did so?
- 16 A. Yes.
- 17 Q. And did you agree with her decision to
- 18 file for bankruptcy?
- 19 A. Based on our discussion with our
- 20 attorneys and their direction, yes.
- Q. Was it a joint decision that you made
- 22 together for her to file for bankruptcy?
- MS. BOLOS: Objection, form.
- 24 A. Yes.
- Q. Was there a -- well, let me ask a

Page 46 1 Tinny Suri 2 different question. 3 Do you recall what led your wife to 4 file for bankruptcy? 5 Α. Financial issues, the lawsuit Yes. 6 that I was in for noncompete, and employment. 7 So let's break those down. 8 respect to the lawsuit, how did the lawsuit necessitate or at least contribute to the 9 bankruptcy filing? 10 11 MS. BOLOS: Objection. If he answers 12 that question, he could be breaching a 13 confidentiality clause, David. 14 MR. GETTINGS: Okay. Well, let me ask 15 a different question. 16 Was the lawsuit creating a financial Ο. 17 drain on you that contributed to the decision to 18 file for bankruptcy? 19 Α. Yes. 20 MR. GETTINGS: And Sylvia, if I ask any 21 more detailed questions on that, will you object 22 on the basis of confidentiality. 23 Ask the question and I'll MS. BOLOS: 24 let you know. 25 MR. GETTINGS: Okay. Sure.

Page 47 1 Tinny Suri 2 Ο. Were you having to pay legal fees in 3 connection with the lawsuit that contributed to 4 the filing for bankruptcy? 5 MS. BOLOS: Objection. That would 6 likely breach the confidentiality clause. 7 MR. GETTINGS: So are you instructing 8 him not to answer? 9 MS. BOLOS: I am instructing him not to 10 answer for his own protection. 11 0. And Mr. Suri, are you taking your 12 counsel's advice? 13 Α. Yes. 14 0. Okay. So we may go through the same 15 rubric again. 16 Did you have to pay damages in connection with your lawsuit that contributed to 17 you -- or to your wife filing for bankruptcy? 18 19 MS. BOLOS: Objection. That's going to 20 likely cause him to breach the confidentiality clause. 21 22 Mr. Suri, please don't answer the 23 question. 24 Q. Mr. Suri, are you taking your counsel's advice? 25

Page 48 1 Tinny Suri 2 Α. Yes. 3 Q. Now, the second aspect that you said 4 that contributed to the bankruptcy was employment 5 related, I think you said. 6 What did you mean by that? 7 I had to -- I had to leave my 8 employment based upon the breach of contract lawsuit. 9 10 So for a period of time were you 11 unemployed? 12 Α. Very short, but yes. 13 Q. For how long a period were you 14 unemployed? 15 That was a terrible question. 16 So what employer did you leave? I left Incipio. 17 Α. And to which employer did you go? 18 Q. 19 Cambridge Sound Management. Α. 20 And this was in 2018; is that right? Ο. 21 Α. I believe so. '17, '18. 22 Ο. Was Cambridge Sound Management a 23 defendant in that noncompete-related lawsuit we talked about earlier? 24 25 No. Α.

Page 49 1 Tinny Suri 2 Ο. Do you recall where that lawsuit was 3 filed? In what court system? 4 Α. That would be Oakland County, Michigan. 5 Ο. You said Oakland County, Michigan? Α. 6 Correct. 7 Q. Was Incipio alleging in that lawsuit 8 that you were working with Cambridge when you shouldn't have been? 9 10 Α. Let me step back. PCT filed the lawsuit for me working at 11 12 Incipio. 13 0. Oh, okay. So PCT filed the lawsuit 14 claiming that you were working with Incipio when 15 you shouldn't have been; is that right? 16 Α. That is correct. 17 Were you working with Incipio when you 18 were also employed by PCT? 19 Α. No. 20 All right. Do you recall why you and Q. 21 your wife elected that she file for bankruptcy as 22 opposed to you filing for bankruptcy given that some of the contributing factors related to your 23 lawsuit or your employment? 24 25 MS. BOLOS: Objection. That's

Page 50

1 Tinny Suri 2 potentially covered by attorney/client privilege. 3 She had counsel for bankruptcy. 4 MR. GETTINGS: Okay. Well, I'll ask a different question -- well, no, I'll ask the same 5 6 question. 7 Ο. Is the answer to that question based on 8 conversations with your counsel? 9 Would you like Debbie to read it back 10 again? 11 MS. BOLOS: Yeah, why don't we read it 12 back again, David. I already asserted 13 attorney/client privilege, and so I'm going to 14 instruct Mr. Suri not to answer it. But if you want to keep the same question, I'm still going 15 to instruct him not to answer it. 16 17 MR. GETTINGS: Debbie, would you mind 18 just reading back my question? 19 (REQUESTED PORTION OF RECORD READ.) 20 MS. BOLOS: Objection. Attorney/client privilege. 21 22 Mr. Suri, please don't answer that 23 question. 24 Q. Are you taking your counsel's advice? 25 Α. Yes.

Page 51 1 Tinny Suri 2 0. What lawyer, Mr. Suri, did you retain in connection with your wife's bankruptcy? 3 I don't recall her name or the firm, 4 Α. 5 but I believe everything was submitted during 6 your discovery, I think. 7 Let me scroll down. It's probably on 0. 8 here somewhere. 9 Was it Kimberly Bedigian? 10 Α. That is the law firm, yes. And the law firm is Stevenson & 11 Ο. 12 Bullock, PLC? 13 Α. Yes. 14 Was Stevenson & Bullock, PLC, 15 representing you in connection with your wife's bankruptcy? 16 17 Α. No. 18 So what conversations did you have with 19 Stevenson & Bullock regarding whether to file for 20 bankruptcy? 21 Objection. Attorney/client MS. BOLOS: privilege to the extent Mr. Suri had any of those 22 23 conversations. I think you should rephrase that 24 question, David.

MR. GETTINGS: Why should I rephrase

25

Page 52 1 Tinny Suri 2 He said they weren't representing him. 3 MS. BOLOS: They're spouses. 4 doesn't mean that he wasn't present for those 5 conversations. 6 MR. GETTINGS: Okay. So are you 7 asserting attorney/client privilege with respect to Debra and then spousal privilege with respect 8 9 to Mr. Suri and Mrs. Suri? MS. BOLOS: I'm asserting attorney/ 10 11 client privilege to the extent Mr. Suri was 12 present for any conversations with that law firm. 13 MR. GETTINGS: Okay. 14 So were you present -- well, let me ask 15 you this: Did you ever have any conversations 16 with someone from Stevenson & Bullock outside of 17 the presence of your wife? 18 Α. No. 19 So who was present for conversations 20 between -- well, who was present for any conversations you ever had with Stevenson & 21 Bullock? 22 23 Α. That would be Kimberly and that would 24 be my wife and myself. 25 Q. All right. So do you recognize

Page 53 1 Tinny Suri Exhibit 4 as your wife's Voluntary Petition for 3 Bankruptcy? 4 I don't know if I recognize it, but I believe that is part of the document. 5 6 Okay. And do you recall if you've ever 7 seen your wife's Voluntary Petition for 8 Bankruptcy before? 9 Α. I'm sorry. Can you repeat that? 10 Ο. Yeah. Do you recall if you've ever seen your wife's Voluntary Petition for 11 12 Bankruptcy before? 13 Α. Have I seen this file before that my wife --14 15 0. Yeah. This document; correct. 16 I have not. That was between the 17 lawyer and my wife. 18 Do you know if your wife filed for 19 Chapter 7 bankruptcy or Chapter 13 bankruptcy? 20 You know what, I don't recall. Α. 21 All right. I'm going to scroll down to 22 page 19 of the bankruptcy filing. The bottom says page 19 of 53. And it's entitled Schedule 23 24 E/F: Creditors Who Have Unsecured Claims.

Do you see that?

25

```
Page 54
 1
                        Tinny Suri
 2
        Α.
               Yes.
 3
        Q.
               Do you have any understanding of what
    it means for a creditor to have an unsecured
 4
    claim?
 5
               MS. BOLOS: Objection to form.
 7
        Α.
               I do not.
 8
               So in part 2, number 4, the
 9
    instructions say:
10
                   "List all of your
11
                 nonpriority unsecured
12
                 claims in the alphabetical
13
                 order of the creditor who
14
                 holds each claim."
15
              Do you see that?
16
              I see that.
        Α.
17
              So I'm going to go down to page 24 of
18
        And do you see that Wells Fargo Financial is
19
    listed next to box 4.14?
20
        Α.
              I see that.
21
              All right. And it says: "When was
        Q.
22
    this debt incurred?"
23
              And it says: "2015."
24
              Correct?
              I see that, yes.
25
        Α.
```

Page 55 1 Tinny Suri 2 0. And there's an amount of \$4,172 on the right side? 3 4 Α. I do see that. 5 Ο. So this is the Wells Fargo account 6 that's at issue in your present lawsuit against 7 Wells Fargo; correct? 8 MS. BOLOS: Objection, form. 9 Α. Yes. 10 So you would agree that your wife 11 included this Wells Fargo account in her 12 bankruptcy petition; correct? 13 MS. BOLOS: Objection, form. 14 Ο. You can answer. 15 Yes, if it's listed. Α. 16 Q. All right. Now I'm going to go to part 17 It says: List Others to be Notified about a Debt That You Already Listed. 18 19 Do you see that? 20 Α. Yes. 21 Okay. I'm going to scroll down to the 0. 22 end, and Wells Fargo Financial is listed in that 23 section as well. 24 Do you see that? 25 Α. I see it.

```
Page 56
 1
                        Tinny Suri
 2
        Q.
              And then it says:
 3
                   "On which entry in part
 4
                 1 or part 2 did you list
 5
                 the original creditor?"
 6
              And line 4.14 is identified right below
 7
    that.
 8
              Do you see that?
 9
        Α.
              I do see that.
              And that line 4.14 is the line we
10
        0.
11
    looked at a few minutes ago; correct?
12
              MS. BOLOS: Objection, form.
13
        Α.
              Okay.
14
        0.
              Do you agree or do you disagree?
15
                    I believe so.
                                    I didn't know it
        Α.
    was 4.14. But if it's written, I'll believe it.
16
17
        Q.
              I'll scroll back up. I don't want you
    to feel like you're being misled.
18
19
                    That's fine.
        Α.
              No.
20
              I see it, 4.14. Yes; that's correct.
21
              So I'm going to scroll down to the
        Q.
22
    Verification of Creditor Matrix on page 51 of 53.
    You'll see on this Verification of Creditor
23
24
    Matrix it says:
25
                   "The above-named debtor
```

```
Page 57
 1
                        Tinny Suri
 2
                 hereby verifies that the
 3
                 attached list of creditors
                 is true and correct to the
 5
                 best of his/her
 6
                 knowledge."
 7
               And then it's signed with an electronic
    /S/ by Debra Lee Suri.
 8
 9
               Do you see that?
10
              MS. BOLOS: Objection to form.
11
        Α.
              Yes.
12
              MR. GETTINGS: What's the form
13
    objection, Sylvia?
14
              MS. BOLOS: It's compound.
15
              MR. GETTINGS:
                              Okay.
16
              Well, does this verification of
        Ο.
17
    creditor matrix look like it was signed by Debra
    Lee Suri.
18
19
              MS. BOLOS: Objection, form.
20
        Q.
              You can answer.
21
        Α.
              Yes.
22
              And does this Verification of Creditor
        0.
23
    Matrix say:
24
                   "The above-named debtor
25
                hereby verifies that the
```

```
Page 58
 1
                        Tinny Suri
 2
                 attached list of creditors
 3
                 is true and correct to the
 4
                 best of his/her
 5
                 knowledge"?
 6
        Α.
              Yes.
 7
        Ο.
              All right. And then if I scroll down
    to that creditor matrix, do you see Wells Farqo
 8
 9
    Financial is listed in the creditor matrix?
10
              I do see that.
        Α.
11
        Ο.
              Okay. So to this point we all -- not
12
    to this point. Let me strike that question.
13
              So we all agree that in April of 2018
14
    your wife, Ms. Suri, filed for bankruptcy;
15
    correct?
16
        Α.
              Yes.
17
              And we agree that your wife filing for
        Q.
    bankruptcy was listed as an event of default
18
19
    under the Wells Fargo card agreement we
    previously looked at; correct?
20
21
        Α.
              Yes.
22
              MR. GETTINGS: Mr. Suri, we've been
23
    going for about an hour. I tend to like to take
24
    hour breaks. So maybe we'll do five minutes and
25
    then come on back?
```

```
Page 59
 1
                        Tinny Suri
 2
               THE WITNESS: Sure.
 3
              MR. GETTINGS: Okay. Debbie, we can go
    off.
 4
 5
               (A RECESS WAS TAKEN FROM 11:00 A.M.
 6
               TO 11:08 A.M.)
 7
    BY MR. GETTINGS:
 8
              Mr. Suri, I'm now going to show you
        Q.
    another exhibit, which we are going to label as
 9
    Exhibit 5.
10
11
               (EXHIBIT 5, WELLS FARGO ACCOUNT
12
               STATEMENT, 3/13/2018 -
13
               SURI 000877-0878, WAS IDENTIFIED.)
14
              And it is a document that you produced
15
    to us Bates labeled Suri 000877 to 878.
16
              Can you see it on your screen,
    Mr. Suri?
17
18
        Α.
              Yes.
19
              All right. So this is an account
20
    statement that pertains to the account number
21
    ending 9309.
22
              Do you recognize that as the Wells
23
    Farqo account that's at issue in the case?
24
        Α.
              I believe so, yes.
25
              All right. And do you recognize this
        Q.
```

Page 60 1 Tinny Suri 2 document as a Wells Fargo account statement? 3 Α. Yes. 4 Ο. All right. Were all of the account 5 statements that you produced to us in this case in that Wells Fargo folder you described to me 6 7 earlier? 8 Α. Yes. 9 Q. Do you regularly save all of the 10 account statements you receive from the Wells 11 Fargo account? 12 Α. No. Okay. Why did you save -- well, let me 13 Q. 14 ask it a different way. 15 Did you save all of the Wells Farqo 16 account statements you received for this account? 17 MS. BOLOS: Objection, form. 18 You can answer. 19 I mean I don't save all of them Α. No. 20 for this account. But this particular one I had 21 on hand. 22 Ο. Okay. So all of the ones that you 23 produced to us in this lawsuit are those ones 24 that existed in your Wells Fargo folder? 25 Α. Correct.

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1 Tinny Suri 2 All right. And what was the process Ο. 3 for those statements making their way into that 4 folder? Would you have received it in the mail, looked at it, and then put it in the folder? 5 6 MS. BOLOS: Objection to form. 7 Α. I believe so. 8 Q. You can answer. 9 Α. Most likely. I don't recall exactly 10 why, but I happened to have it. 11 Okay. And this document is addressed Ο. 12 to Debra L. Suri and Tinny Suri at 13 ; correct? 14 Α. That is correct. 15 Ο. And that was your address in 2018? 16 Α. That is correct. 17 0. Do you recall receiving this statement 18 from Wells Fargo in 2018? 19 I don't recall. I most likely -- since 20 I have it, we received it. 21 Ο. That was going to be my next question, 22 so thank you. 23 All right. In the middle of the first 24 page of this document do you see the portion that 25 says Summary of Account Activity?

Page 62 1 Tinny Suri 2 Α. Yes. 3 Q. All right. And then below that there's 4 another box that begins with New Balance? 5 Α. Yes. 6 Ο. All right. And then two more lines 7 down it says Available Credit. 8 Do you see that? 9 Α. Yes. 10 Ο. And the available credit was 5,312, at least as reflected on this statement. 11 12 Do you see that? 13 Α. I do. 14 Did you or your wife ever use this 15 account for any other funds besides those connected with the gutters that were put on? 16 17 Α. No. 18 So was it just a one-time charge and then no further charges on your end? 19 20 Α. That is correct. 21 All right. Were you aware that you 22 could take additional -- let me say it a different way: 23 24 Were you aware that you could use the 25 account for different potential credit if you had

Page 63 1 Tinny Suri 2 wanted to? 3 Α. Yes. 4 Q. All right. I'm going to show you 5 another document that we're going to mark as 6 Exhibit 6. 7 (EXHIBIT 6, WELLS FARGO ACCOUNT STATEMENT, 4/6/2018 -9 SURI 000879-0880, WAS IDENTIFIED.) 10 Ο. Mr. Suri, do you see a document on your 11 screen that's labeled Exhibit 6? 12 Α. I do. 13 All right. So this document was 14 produced to us with the Bates numbers Suri 879 through Suri 880, and it's labeled with November 15 16 2017 to November 2018 Wells Fargo statement. 17 Do you see that? 18 Α. I do. 19 And so for you to produce this 20 statement to us, does that mean that you had this statement in your files as well? 21 22 Most likely if I produced it, I had 23 it -- or I have it. 24 Ο. And this statement is addressed to 25 Debra L. Suri and Tinny Suri at

```
Page 64
 1
                       Tinny Suri
              ; correct?
 2
              MS. BOLOS: Objection, form.
 3
        Α.
 4
              Yes.
 5
              MR. GETTINGS: What's the form
    objection, Sylvia?
 6
 7
              MS. BOLOS: I don't think you actually
    read the address correctly there.
 8
 9
              MR. GETTINGS: Oh, let me read it
10
    again.
11
              MS. BOLOS: Thank you.
12
        Ο.
              So it's addressed to Debra L. Suri and
13
    Tinny Surry at
14
              MS. BOLOS: No.
15
        Q.
                                          correct?
16
              MS. BOLOS: No, David, you still didn't
    read it right. I'm pretty sure there are three
17
    zeroes unless there's something wrong with my
18
19
   screen.
20
              MR. GETTINGS: Didn't I read three
21
    zeroes?
22
              THE WITNESS: No.
23
              MR. GETTINGS: Okay. Let me try a
24
   third time. Three years of law school, four
    years of college, and that's what I get stumped
25
```

```
Page 65
 1
                        Tinny Suri
    up on.
 3
               It's addressed to Debra L. Suri and
        Ο.
 4
    Tinny Suri at
                                            ; correct?
        Α.
 5
              Yes.
              Okay. And do you have any specific
 6
    recollection of receiving this statement?
 8
        Α.
              I don't recollect it, but I do have it,
    so we received it.
10
              Perfect. So let's go to the middle of
        Ο.
11
    the -- well, no, it's not the middle anymore --
12
    the top left of the first page of the statement.
13
              What does it list as available credit?
14
        Α.
              Available credit is zero.
15
              All right. And that's different than
        Ο.
    the available credit we saw in the previous
17
    statement; correct?
18
        Α.
              Sure.
19
              And what does it list as the statement
    closing date?
20
21
        Α.
              4/6, so it's April 6, 2018.
22
              All right. Do you recollect April 6,
        Ο.
    2018, as the date of your wife's bankruptcy
23
   petition?
24
25
              I don't recall that exact date.
        Α.
```

Page 66 1 Tinny Suri 2 Q. Okay. Do you have any understanding as 3 to why the available credit is showing as zero 4 dollars on this statement? 5 Α. I do not know. 6 Ο. All right. Let's look at the middle of 7 this page, Bates number 879. Do you see that the 8 second transaction listed says "charge off 9 account principals." 10 Do you see that? 11 Α. I see it. 12 Q. And there's an amount listed of 13 \$3,067.54. 14 Do you see that? 15 Α. I do see it. 16 And the transaction date connected to 0. 17 that charge-off notation is April 6. 18 Do you see that? 19 Α. I do see that. 20 0. Does that indicate to you that Wells 21 Fargo charged off this account on April 6, 2018? 22 Based upon the way it's written, I 23 would make that assumption, correct, yes. 24 Ο. So this statement from Wells Fargo

provided you and your wife notice that the

25

```
Page 67
                        Tinny Suri
 1
    account was charged off on April 6, 2018;
 2
    correct?
 3
              Based on this statement, yes.
 4
        Α.
 5
              That was really embarrassing when I
        Ο.
 6
    kept saying the wrong number of zeroes.
 7
              All right. Now. I'm now going to show
    you a document we're going to mark as Exhibit 7.
 8
 9
              (EXHIBIT 7, LETTER TO TINNY SURI FROM
               WELLS FARGO, 4/6/2018, WAS
10
               IDENTIFIED.)
11
12
              Mr. Suri, can you see Exhibit 7 on your
        Q.
    screen?
13
14
        Α.
              Yes.
15
        Q.
              All right. So this is a letter from
16
    Wells Fargo's production. And it doesn't have a
17
    Bates number on it. So I'll have to get you the
    Bates number on that. And it's dated 4/6/2018.
18
19
              Do you see that?
20
              I see it.
        Α.
21
              And it's addressed to Tinny Suri at
        Ο.
22
      -- gosh, I did it again --
23
24
              Do you see that?
25
        Α.
              I see it.
```

Page 68 1 Tinny Suri 2 Ο. Do you recall receiving this letter from Wells Fargo? 3 Α. 4 No. 5 All right. Do you, as we sit here Q. today, doubt you received it or don't have any 6 7 recollection either way? 8 Α. Neither one of us -- I'm speaking for 9 my wife and myself -- we never received this 10 To the best of our knowledge, we don't 11 have this, we didn't receive it. Otherwise I would have acted earlier. 12 13 Ο. Okay. What do you mean otherwise you would have acted earlier? 14 15 I would have contacted Wells Fargo and 16 started this process a lot earlier than when I 17 did. 18 Okay. But you agree that you received Ο. 19 the statement we looked at earlier that reflected 20 the charged-off account; correct? 21 Α. Most likely. If I have it in my 22 possession, then I received it, yes. 23 In April of 2018 your address was Ο. 24 ; correct? 25 Α. That is correct.

```
Page 69
 1
                        Tinny Suri
 2
               And this letter states:
        Q.
 3
                   "Due to the debtor's
 4
                 recent bankruptcy filing,
 5
                 Wells Fargo is taking the
 6
                 following actions:"
 7
                And then the second bullet says:
 8
                   "If the account is a
 9
                 line of credit, then it
10
                 will be restricted as to
11
                 additional advances and/or
12
                 closed."
13
              Did I read that correctly?
14
        Α.
              That's what it says exactly, yes.
15
        0.
              Okay. So with respect to the April 6th
16
    letter we looked at a few seconds ago, is it
17
    possible you received it?
18
              MS. BOLOS: Objection, form.
19
        Α.
              I can't -- I don't know how to answer
20
    that. Possible. But we read everything that we
21
    receive, so I don't know -- neither one of us
22
    recall that we ever received the letter.
23
        Ο.
              And do you save everything you receive
24
    in paper copy?
25
        Α.
              Not everything. But something like
```

Page 70

Tinny Suri

- 2 this would have red flagged both of us.
- Q. What would have been the red flag?
- 4 A. Well, the statement that's in the
- 5 letter, bankruptcy filed, closed account. I
- 6 think all of those things would have been a red
- 7 flag.
- 8 Q. Was the charge-off designation on the
- 9 previous statement we looked at a red flag for
- 10 you?
- 11 A. You know, we didn't read through the
- 12 whole statement. Usually, like anyone else, we
- 13 get a statement, we make the payments. But we
- 14 were making automatic payments through our Chase
- 15 Bank electronically. So whatever statements we
- 16 received, we generally just thought they were
- 17 just statements.
- 18 Q. Do you recall Ms. Suri entering into a
- 19 Reaffirmation Agreement with Wells Fargo?
- 20 A. I know there was one in the process of
- 21 being created between Wells Fargo and the law
- 22 firm and my wife.
- Q. Do you recall how Ms. Suri and Wells
- 24 Fargo got in contact with respect to -- that's a
- 25 terrible question. Let me say that again.

Page 71 1 Tinny Suri 2 How did Ms. Suri know to enter a 3 Reaffirmation Agreement with Wells Fargo? MS. BOLOS: Objection. Attorney/client 4 5 privilege. You already know she had an attorney 6 assisting her with bankruptcy. 7 Q. Are you going to follow your lawyer's 8 advice? 9 Α. Of course, yes. 10 All right. I'd like to show you a 11 document we're going to mark as Exhibit 8. 12 (EXHIBIT 8, LETTER TO TINNY SURI FROM 13 WELLS FARGO, 4/9/2018, WAS 14 IDENTIFIED.) 15 0. All right. Can you see my screen where it says Exhibit 8, Mr. Suri? 16 Α. 17 Yes. 18 All right. And you see there's a 19 letter -- this exhibit is a letter dated April 20 9th, 2018, addressed to Tinny Suri, 10008 Maple Valley Drive? 21 I see it. 22 Α. 23 And it says in the subject line: 24 Bankruptcy Notice Received. 25 Do you see that?

```
Page 72
 1
                         Tinny Suri
 2
        Α.
               I see it.
 3
               Do you recall receiving this letter
        Q.
 4
    from Wells Fargo?
 5
        Α.
               I do not.
               Do you see in the middle of this letter
 6
        Ο.
 7
    it says:
 8
                   "Due to the debtor's
 9
                 recent bankruptcy filing,
10
                 Wells Fargo is taking the
11
                 following actions: "
12
               And then the middle line says:
13
                   "If the account is a
14
                 line of credit, then it
15
                 will be restricted as to
16
                 additional advances and/or
                 closed."
17
              Do you see that?
18
               I do see it.
19
        Α.
20
               Is it possible you received this letter
21
    from Wells Fargo in April 2018?
22
        Α.
              Don't recall. I don't know how to
23
    answer that because we never received it to both
    my recollection and my wife's.
24
25
              So are you saying you affirmatively
        Q.
```

Page 73 1 Tinny Suri 2 never received it or are you saying you don't 3 recall receiving it? MS. BOLOS: Objection, form. 4 5 Α. Didn't receive it. 6 Well, how do you know you didn't Ο. 7 receive it? 8 Α. Because I would have opened it -- we would have opened it, read it, discussed it, and 9 10 took action to contact Wells Fargo. And again, what about this letter would 11 12 have caused you to take action? 13 Α. Due to the Reaffirmation Agreement and discussion of how this occurred. 14 15 We're going to go through the same 16 exercise for one more letter. 17 (EXHIBIT 9, LETTER TO DEBRA SURI FROM 18 WELLS FARGO, 4/9/2018, WAS 19 IDENTIFIED.) 20 Mr. Suri can you see on my screen how Ο. 21 it says Exhibit 9? 22 Α. I do. 23 All right. So now what I'm showing you 24 is another letter dated April 9th, 2018, 25 addressed to Debra L. Suri at

```
Page 74
 1
                        Tinny Suri
 2
 3
               Did I read that correct?
 4
        Α.
               Yes, you did.
 5
               And the letter says:
        Ο.
 6
                   "This is to advise you
 7
                 that we have closed the
                 above-referenced account
 8
 9
                 because we have been
10
                 notified the owner(s) of
                 this account has filed
11
12
                 bankruptcy."
13
              Did I read that correctly?
14
        Α.
              Yes.
15
        Ο.
              Do you recall receiving this letter
16
    from Wells Fargo in April 2018?
17
              MS. BOLOS: Objection, form.
18
        Α.
              No.
19
        Q.
              Do you recall your wife receiving this
20
    letter from Wells Fargo in April 2018?
21
                          Objection, form.
              MS. BOLOS:
22
              THE WITNESS: Do you want me to answer
23
    that?
24
              MS. BOLOS: Yes.
25
              You can answer the question.
        Q.
```

1 Tinny Suri 2 No, she didn't receive it. Α. 3 Q. Well, are you sure she didn't receive 4 it or you just don't recall her receiving it? I know she didn't receive it because 5 Α. 6 she opens all the letters that we receive. 7 this would have triggered a response. 8 So you are presuming she did not Q. 9 receive it because you don't recall a response 10 being triggered; is that fair? 11 That is correct. 12 Ο. All right. Now I'm going to show you a 13 document we're going to label as Exhibit 10. 14 (EXHIBIT 10, REAFFIRMATION AGREEMENT, 15 5/7/2018, WAS IDENTIFIED.) 16 Q. All right, Mr. Suri. Do you see 17 Exhibit 10 on your screen? 18 Α. I do. 19 Q. All right. And this document, the 20 first page is entitled Cover Sheet for 2.1 Reaffirmation Agreement. And then if you scroll 22 further down, the third page -- or I guess it's 23 the fourth page -- well, the third page of the document is entitled Reaffirmation Agreement. 24 25 Do you see that?

Page 76 1 Tinny Suri 2 MS. BOLOS: Objection, form. 3 Α. I do. 4 MR. GETTINGS: What's the form 5 objection, Sylvia? 6 MS. BOLOS: It's compound. 7 Okay. Do you see the first page of the Ο. document is entitled Cover Sheet for 8 9 Reaffirmation Agreement? 10 Α. I do. 11 Okay. And do you see the third page of Ο. the document is entitled Reaffirmation Agreement? 12 13 Α. I do. 14 Okay. Let's start with the cover page. Ο. 15 Have you ever seen this Official Form 472 Cover Sheet for Reaffirmation Agreement 16 17 pertaining to your wife's bankruptcy? 18 MS. BOLOS: Objection, form. 19 Α. Yes. 20 When did you first receive it? Ο. 21 Α. I want to say a copy was produced by 22 the law firm to my wife and then shared with me. 23 Are you aware of your wife reaching a Ο. 24 Reaffirmation Agreement with Wells Fargo 25 pertaining to the account we've been discussing?

Page 77 1 Tinny Suri 2. Α. Yes. 3 When did you first learn that your wife had reached a Reaffirmation Agreement with Wells Farqo? 5 6 After her attorney contacted her after reviewing with the judge or the court system with 7 the bankruptcy that this was reaffirmed. 8 9 And do you have any understanding of Ο. what it means to reaffirm a debt in bankruptcy? 10 Well, I'm not a legal expert, so I 11 12 couldn't tell you the jargon. But I would assume 13 that it's to continue making the payments as 14 agreed to in the loan -- in the stipulation in 15 the loan agreement. 16 Ο. I'm going to turn to page -- or I guess 17 I should say Part B of this agreement, page 9 of 18 13 of the PDF. Does this look like your wife's 19 20 signature on this page? 21 Α. Yes. 22 And does it appear to you that your Ο. 23 wife signed this document on May 7, 2018?

And do you see a Wells Fargo signature

The way it's written, yes.

24

25

Α.

Ο.

1 Tinny Suri 2 on this page as well? 3 Α. I do. 4 Ο. You did not sign the Reaffirmation 5 Agreement; correct? 6 Α. No. At the time your wife signed -- well, 7 Q. 8 let me state it a different way. The date of this Reaffirmation 9 10 Agreement is later in time than the statement we 11 looked at earlier from Wells Fargo indicating 12 your account had been charged off; correct? 13 Α. That is correct. 14 So at the time your wife signed the 15 Reaffirmation Agreement, Wells Fargo had already charged off the account at issue; correct? 16 17 Objection, form. MS. BOLOS: 18 Α. Correct. 19 I'm going to go back to page 5 Q. Okay. 20 of the PDF. Actually it's page 6 of the PDF. 21 It's labeled page 3 of the Reaffirmation 22 Agreement in the top right corner. 23 Do you see the section of the 24 Reaffirmation Agreement entitled Repayment Schedule? 25

```
Page 79
                        Tinny Suri
 1
 2
               I see it.
        Α.
 3
        Ο.
               It states that:
 4
                   "Your payment schedule
                 under the Reaffirmation
 5
 6
                 Agreement will be 24
 7
                 payments in the amount of
 8
                 $127.81 each, payable on
 9
                 the 10th day of each month
10
                 unless altered later by
11
                 mutual agreement in
12
                 writing."
13
               Do you see that?
14
        Α.
               I see it.
15
               So the agreement required monthly
        Q.
16
    payments of $127.81; correct?
17
              MS. BOLOS: Objection, form.
18
        Α.
               Yes.
19
              What monthly payments in what amount
        Q.
20
    were required under the agreement?
2.1
              MS. BOLOS: Objection, form.
22
        Α.
               127.81.
23
               I'm now going to show you a document
        0.
    we're going to label as Exhibit 11.
24
25
               (EXHIBIT 11, PACKET OF DOCUMENTS SENT
```

```
Page 80
 1
                        Tinny Suri
 2
               TO TRANSUNION - WF 000380-0424, WAS
 3
                IDENTIFIED.)
               This document is Bates numbered
 4
        Q.
 5
    WF Suri 000380 all the way to 424.
 6
              So to give you some context, my
 7
    understanding is that this document is from a
    packet of information you sent to TransUnion in
 8
 9
    which you included a previous letter you sent to
10
    Wells Fargo or fax you sent to Wells Fargo.
11
              In looking at this document, does my
12
    description sound correct?
13
              MS. BOLOS: Objection, form.
14
              You can answer.
        0.
15
                      I don't recall, but I would
        Α.
              Yeah.
16
    assume you are correct, yes.
17
              Okay. And in this document it says
        0.
18
    "Attention Denise Sauerbrei," and then it's
19
    addressed to Denise, and then it's signed by
    Tinny Suri.
20
21
              Do you see that?
22
        Α.
              I do.
23
              Do you recall sending this
    communication to Wells Fargo?
24
25
        Α.
              I do.
```

Page 81 1 Tinny Suri 2 Q. And this document looks like you enclosed in the communication to Wells Fargo a 3 Reaffirmation Agreement, a bank payment history, 4 5 and a LeafFilter agreement. 6 Do you see that? 7 Α. I do. 8 Q. I'm going to scroll down to the payment 9 history, which starts on Wells Fargo Suri 000384. 10 Do you recall creating this document, 11 which is entitled Tinny and Debra Suri Payment 12 History for Wells Fargo CC, and then it lists the 13 account number ending in ? 14 Α. I see it. I do remember. 15 How did you go about creating this 16 payment history? Went online, pulled everything from 17 Α. 18 Chase, and included the payment history. 19 Ο. Okay. Is this an accurate reflection 20 of your payment history to Wells Fargo? 21 Α. I believe so, yes. 22 So go ahead and look at the payment you 23 listed for May 29th, 2018. 24 Α. Okay. And what is that listed as? 25 Q.

Page 82 1 Tinny Suri 2 Α. 120. 3 Ο. So that was an amount that was less 4 than referenced in the Reaffirmation Agreement; 5 correct? Α. 6 Sure. 7 Do you recall why you made a payment that was less than referenced in the 8 9 Reaffirmation Agreement? 10 I don't know. I believe my wife was 11 making the payments automatically, so she didn't change them but continued to make the same 12 13 payments every month. 14 Ο. Okay. And so look at the next payment 15 from June 2018. What is that amount? 16 Α. That would be -- June '18? 17 Q. Yeah. Why don't you look at July. 18 It's listed as July 2018 on your payment history. 19 Α. I think it's 120. July, 7/2? 20 Q. Correct. 21 Α. Yeah. 120. 22 And actually every payment up Q. Okay. through October 29th, 2019, is listed as 120; 23 correct? 24 25 Α. Yes.

```
Page 83
 1
                        Tinny Suri
 2
        Q.
               So for each of these months your wife,
    Ms. Suri, made a payment that was less than the
 3
    payment required by the Reaffirmation Agreement;
    correct?
 5
               That is correct.
 6
        Α.
               So for each of these months Mrs. Suri
 7
    did not comply with the Reaffirmation Agreement;
 8
 9
    correct?
10
              MS. BOLOS:
                           Objection, form.
11
        Α.
               Sure.
                     I mean she made the payments,
12
    but I understand.
13
              So do you agree?
        Ο.
14
               I agree.
        Α.
15
              We'll go back up to the first page of
    the letter.
16
17
              So in this letter to Denise, the third
18
    sentence, it says:
19
                 "I personally had no idea
20
                 there was charge-off my
21
                perfect credit history
22
                until I was recently
23
                notified via a denial
24
                letter from my bank for a
                new credit card."
25
```

Page 84 1 Tinny Suri 2 Do you see that? Uh-huh (positive response). 3 Α. 4 All right. We did establish earlier, Q. 5 though, that Wells Fargo provided you with a 6 statement that listed the account as being charged off prior to the time you sent this 7 8 letter; correct? 9 I understand, yes. Α. 10 I'm now going to show you a document Ο. 11 we're going to label as Exhibit 12. (EXHIBIT 12, LETTER TO TRANSUNION FROM 12 13 TINNY SURI - WF SURI 000363-0365, WAS 14 IDENTIFIED.) 15 Q. Can you see Exhibit 12 on your screen, 16 Mr. Suri? 17 Α. Yes. So this document is Bates numbered 18 Ο. 19 WF Suri 363 to 365. 20 All right. Can you explain to me what this document is? 2.1 22 Α. I believe that is my dispute letter 23 either through my -- and I don't recall, so 24 either through the internet or something that I 25 sent to -- or I mailed to TransUnion. So I don't

Page 85 Tinny Suri 1 2 recall. 3 Ο. Understood. 4 So you don't recall the medium through 5 which you sent it, but this is a dispute 6 communication you sent to TransUnion? 7 Α. I believe so. I think this was done online. 8 9 Ο. And the first -- or I guess the second 10 box on page 363, it references Wells Fargo Bank 11 account ending in ; correct? 12 Α. Correct. 13 Is that the Wells Fargo account that Ο. we've been discussing today? 14 15 I believe that is correct. Α. 16 All right. And then in the Reason It's Ο. 17 Wrong box, is that you explaining to TransUnion 18 the reasons you believe Wells Fargo's credit 19 reporting is incorrect? 20 Α. That is correct. 21 Q. So in this section you say: 2.2 "You are inaccurately 23 reporting the account 24 status as 'charge-off.'" 25 Do you see that?

Tinny Suri 1 2 I do. Α. 3 Q. Okay. Do you agree that Wells Fargo 4 did in fact charge off the account? 5 MS. BOLOS: Objection to form. 6 Α. Based upon my understanding, they 7 charged it off, yes. So if they charged it off, why do you 8 Q. 9 state: 10 "You are inaccurately 11 reporting the account 12 status as 'charge-off'"? 13 Α. It was at that point, to my 14 understanding later, that -- initially I did not 15 know it was charged off. So when I didn't receive any of the letters, I wouldn't have 16 17 known. But in the statement that you've shown, 18 we didn't read it. 19 So can we all agree that it was in fact 20 accurate to report the account as charged off? 21 MS. BOLOS: Objection, form. 22 Α. I don't know how to answer that, 23 because I would have acted differently if I would have recognized it earlier. So I don't know how 24 25 to answer that question.

1 Tinny Suri 2 Q. Well, do you think it was inaccurate for Wells Fargo to report the account as charged 3 off? 4 5 Α. Yes. 6 Ο. Why? 7 Α. There's another -- because we had a conversation with the bankruptcy attorney in 8 9 regards to the date of the bankruptcy. And they 10 agreed with us that the bankruptcy was not finalized until July after the fact, in fact. 11 12 what you're showing me is before the fact. 13 after the fact was that the bankruptcy attorney 14 said it was a mistake because the bankruptcy did 15 not finalize, and no one can act upon it until it 16 was finalized, until July of that year, not in 17 April. 18 So what does that explanation have to Ο. 19 do with whether it was inaccurate for Wells Fargo 20 to report the account as charged off? 21 Objection, form. MS. BOLOS: 22 I believe it was prematurely reported 23 or labeled as a charge-off. 24 0. And your basis for believing that is 25 what?

Page 88 1 Tinny Suri 2 Α. Speaking to the attorney. 3 Q. Okay. MR. GETTINGS: Sylvia, if I keep probing 4 5 this conversation, are you going to object on 6 privilege grounds? 7 MS. BOLOS: I mean if you're trying to discover the substance of his conversations with 8 9 counsel, yes. 10 MR. GETTINGS: All right. Well, let me 11 state it a different way. 12 Q. Are the reasons you believe it was 13 inaccurate to report it as charged off based on your conversations with counsel? 14 15 Α. Yes. 16 0. Do you have any basis for that belief besides conversations with counsel? 17 18 When you say side conversations with Α. 19 counsel -- I'm sorry. 20 0. I said besides. 21 Oh, besides? Α. 22 Ο. Yes. 2.3 Α. No. It's with counsel. 24 Q. So part of this deposition is to 25 understand how you're going to testify at trial.

- 1 Tinny Suri
- 2 So if I ask you at trial why do you believe it
- 3 was inaccurate for Wells Fargo to report your
- 4 account as charged off, is your response going to
- 5 be: Well, I can't testify to that because it's
- 6 based on my conversation with counsel?
- 7 MS. BOLOS: Objection, form.
- 8 A. I don't know how I will answer until I
- 9 convey or converse with my legal counsel to
- 10 determine the right course or approach on that
- 11 one. So I don't know.
- 12 Q. Well, it sort of an important question.
- MR. GETTINGS: Sylvia, do you want to
- 14 take a break?
- MS. BOLOS: We can take a break if you
- 16 quys want. I'm good either way. I don't really
- 17 know why you're inviting me to one. I must look
- 18 tired.
- MR. GETTINGS: No, no, no. My issue
- 20 is -- and we can stay on the record. My issue is
- 21 that he's saying he doesn't know how he's going
- 22 to answer why he believes the account was
- 23 reported inaccurately because he has to consult
- 24 with counsel. And I'm entitled to understand how
- 25 he's going to testify at trial in this

Page 90 1 Tinny Suri 2 deposition. 3 So if you want to consult with him, I've got no objection to that. But it's a 4 5 question we're going to need an answer to. 6 And if the answer is -- if the answer 7 is he doesn't have any basis besides 8 conversations with counsel and that's how he's 9 going to testify at trial, that's fine, too. 10 MS. BOLOS: Well, I inserted an 11 objection. And if you want, I can add to it. 12 But you're asking him to speculate to what he's going to do into the future. 13 14 MR. GETTINGS: You mean in terms of 15 trial testimony? Yeah. And I think that's 16 MS. BOLOS: what he's trying to say. 17 18 Mr. Suri, if you want to confer with me 19 and take a break, it sounds like Mr. Gettings is 20 okay with that, and you and I can confer if you'd 21 If you want to continue, then let 22 Mr. Gettings know what you want to do here. 23 THE WITNESS: Yeah. Let's confer real 24 quick because it's something I need to discuss 25 with you.

```
Page 91
 1
                        Tinny Suri
 2
              MS. BOLOS:
                           Sure.
 3
              MR. GETTINGS: Okay. We'll take five
 4
    minutes.
 5
              THE WITNESS:
                             Okay.
 6
                (A RECESS WAS TAKEN FROM 11:50 A.M.
 7
                TO 11:57 A.M.)
 8
              MS. BOLOS: So David, for the question
 9
    you were asking, Mr. Suri just wants to make sure
10
    he's not waiving his attorney/client privilege.
    As he said, he did confer with counsel.
11
12
    you want to ask him about the charge-off and his
13
    mental impressions before he conferred with
14
    counsel, then he's prepared to answer your
15
    questions.
16
              MR. GETTINGS:
                              Yeah.
                                     And I will agree
17
    he is not waiving privilege by answering that
    question. So I'll reask it.
18
19
              So in your letter to TransUnion you
20
    said:
21
                "You are inaccurately
2.2
                reporting the account
23
                statuss as 'charge-off.'"
24
              Why do you believe it was inaccurate to
25
    report the account status as charged off?
```

1 Tinny Suri 2 Well, after receiving the denial letter Α. 3 and after contacting Wells Fargo with Denise initially, after that I pulled the Reaffirmation 4 5 Agreement, called the attorneys, the bankruptcy 6 attorneys, spoke to them, my wife and I, and 7 inquired about -- and spoke about this issue. 8 And she asked us when this was --9 MS. BOLOS: Mr. Suri, I'm just going to 10 stop you there. I know we're preserving the 11 privilege, but I don't want you to reveal 12 conversations with counsel. 13 THE WITNESS: No problem. If you could just explain 14 MS. BOLOS: 15 maybe the impetus leading up to making that phone 16 call, I think that's what Mr. Gettings is getting 17 at. 18 Α. So yeah, we made the phone call to --19 MS. BOLOS: Before the phone call. 20 What's that? Before the THE WITNESS: 21 phone call? 2.2 MS. BOLOS: Uh-huh (positive response.) 23 And then our counsel advised us that Α. 24 there was a mistake. And that was incorrect. 25 And that's the best, I think, I can do

- Tinny Suri
- 2 right now until they're deposed. I don't know
- 3 how to answer that.
- 4 Q. And prior to that conversation with
- 5 counsel, why did you believe that it was
- 6 inaccurate to report it as charged off? Or did
- 7 you have a belief?
- 8 Α. I didn't have a -- I mean I don't
- 9 But the best of my knowledge is that
- the dates didn't work in the way that -- when it 10
- 11 was charged off and the filing of the bankruptcy.
- 12 So I wanted to confer with counsel is this
- 13 correct. And I was advised otherwise.
- 14 Do you agree that when your wife filed
- for bankruptcy, that placed the Wells Fargo 15
- account in default? 16
- 17 MS. BOLOS: Objection, form.
- I don't know how to answer that 18
- 19 legally. I'm not an attorney, so I don't know
- how to address it. 20
- 21 And when you said earlier that the
- dates didn't match up with respect to the 22
- charge-off, what did you mean by that? 23
- 24 Between the Reaffirmation Agreement Α.
- 25 dates and timing and the time the bankruptcy was

Page 94

Tinny Suri

- 2 finalized, counsel told me otherwise, that it was
- 3 incorrect.
- 4 Q. Is your complaint that Wells Fargo
- 5 shouldn't have charged off the account?
- 6 A. I believe that's exactly right.
- 7 Q. And why do you think Wells Fargo should
- 8 not have charged off the account?
- 9 A. I think that was based on this last
- 10 response that I just provided in regards to the
- 11 dates and the timing and the payment history,
- 12 that we paid it off. So I think there were a few
- 13 factors involved. And not being notified, I
- 14 mean, through the channels outside of the
- 15 statement that you provided. But we paid
- 16 everything on time, like I said, and other
- 17 factors.
- 18 Q. So is your perspective that because
- 19 your wife entered the Reaffirmation Agreement,
- 20 Wells Fargo should not have charged off the
- 21 account?
- 22 A. I would agree to that.
- 23 Q. Does it matter to you whether the
- 24 charge-off occurred prior to the Reaffirmation
- 25 Agreement?

Tinny Suri 1 MS. BOLOS: Objection, form. Does it matter to me? Yes. 3 Α. 4 Ο. And how does that matter to you? In 5 what way does that matter to you? 6 Again, I think I tried to answer that 7 earlier. I think it was prematurely reported. But again, the bankruptcy wasn't finalized, and 8 the Reaffirmation Agreement is to reaffirm the 9 loan and pay it off. That was my understanding. 10 11 I'm going to keep looking at 12 Exhibit 12. It's the exhibit we were looking at before we took a break. 13 14 So in this line that says Reason It's 15 Wrong pertaining to the Wells Fargo account, it 16 says: "I did not file for 17 18 bankruptcy. My wife, 19 Debra Suri, filed for 20 bankruptcy." 21 Do you see that? 22 Α. Uh-huh (positive response). 23 And we agreed earlier that Debra filing Ο. for bankruptcy was a condition of default under 24 25 the Wells Fargo account agreement; correct?

Page 96 1 Tinny Suri 2 Objection, form. MS. BOLOS: 3 I believe the way it was written, that Α. 4 is true. 5 Ο. And then it says: "Second, the account was 6 7 reaffirmed and not charged 8 off in bankruptcy." 9 Do you see that? 10 Α. Yes, I do. 11 0. In your mind when you wrote that 12 dispute, is it possible that the account was both charged off and then subsequently reaffirmed? 13 14 Objection, form. MS. BOLOS: 15 I think there's two different things So I don't know how to answer that. 16 think that the charge-off was premature and the 17 18 reaffirmation was on time to reaffirm that loan 19 and not to be a charge-off or unpaid. That's my 20 understanding. 21 Ο. Okay. When you say the charge-off was 22 premature, what do you mean by that? 2.3 I mean that it was reported Α. 24 prematurely. That's how I would read that. 25 since it was a reaffirmation of the loan, that it

```
Page 97
 1
                        Tinny Suri
    should not have been a charge-off.
 2
 3
              All right. I'm going to show you a
 4
    document we're going to mark as Exhibit 13.
               (EXHIBIT 13, 2018 CREDIT REPORTING
 5
 6
               RESOURCE GUIDE - EIS-SURI-001454-1743,
 7
               WAS IDENTIFIED.)
 8
        Q.
              This is a document entitled 2018 Credit
 9
    Reporting Resource Guide.
10
              Let me share my screen with you.
11
              Have you ever seen this document
12
    before?
              I don't recall. I don't believe so.
13
        Α.
    Resource Guide? No.
14
              Okay. I'll just scroll down to page
15
        Ο.
    187 of the PDF.
16
17
              Do you see where it says Frequently
    Asked Ouestions and Answers?
18
19
        Α.
              Yes.
20
              And then 27(b) says:
        Q.
                   "How should an account
21
22
                be reported when one
23
                borrower filed Bankruptcy
24
                Chapter 7 or 11 and the
25
                other borrower did not?"
```

Page 98 1 Tinny Suri 2 Does that accurately -- well, let me 3 state it a different way. Your wife filed for Bankruptcy Chapter 4 5 7; correct? 6 Α. I believe so. I don't know which 7 chapter. 8 Q. And you did not file for bankruptcy; 9 correct? 10 Α. Correct. 11 And you were both borrowers on the Wells Fargo account we're discussing; correct? 12 13 Α. Correct. 14 Okay. Do you recall when you first reached out to Wells Fargo to discuss its credit 15 reporting on the account? 16 17 Α. It's been over a year. I would 18 assume -- and I'm speculating. You may have the 19 document you can show me, and I may be able to 20 tell by looking at it. But I would say June of 21 last year. 22 All right. When you reached out to Ο. Wells Fargo, was it first by phone or by letter? 23 How did you do it? 24 25 Α. Phone.

Page 99 1 Tinny Suri 2 Did you have multiple phone Ο. conversations with Wells Fargo at different 3 4 times? 5 Α. Oh, yes. 6 Ο. Approximately how many do you think you 7 had? 8 Α. I don't recall. I mean people didn't 9 respond back; called, voicemails, spoke to a 10 couple of people. But I think you have all my 11 I don't really recall. records. 12 Did you find the Wells Fargo Ο. representatives you spoke to helpful or not? 13 14 Yeah, a couple of people were helpful. 15 Others responded back. Some were, I would say, 16 abrupt. 17 I'm now going to show you a letter we're going to mark as Exhibit 14. 18 19 (EXHIBIT 14, LETTER TO TINNY SURI FROM WELLS FARGO, 7/15/2020 -20 21 WF SURI 000377, WAS IDENTIFIED.) 22 Ο. So this is Bates labeled WF Suri 23 000377. It's a letter addressed to Tinny Suri 24 dated July 15th, 2020. 25 Do you recall receiving this letter

```
Page 100
 1
                        Tinny Suri
 2
    from Wells Fargo?
 3
              Is this in regards to my dispute? I
        Α.
    believe I did.
 5
        Q.
              Yeah. The subject says:
                   "Important information
 7
                about credit dispute for
                account ending ."
 8
              All right. In this letter Wells Fargo
 9
10
    says:
11
                   "We have submitted a
12
                request to the consumer
13
                reporting agencies to
                which your account was
14
15
                reported to make changes
16
                to your credit file. The
17
                following is a list of
18
                changes that we submitted
19
                to the consumer reporting
20
                agencies about your
                account."
21
              And then it lists your account as:
22
23
                   "Closed/paid in full/
24
                charge-off account, zero
25
                balance as of 3/29/2020."
```

Page 101 1 Tinny Suri 2 Do you see that? 3 Α. I do. 4 Q. Okay. So let's take those one by one. 5 As of July 15th, 2020, was your Wells 6 Farqo account closed? 7 Α. I'm sorry. By which date you're reading? 8 9 Ο. As of July 15th, 2020. It was closed by then. 10 Α. 11 And as of July 15th, 2020, was your 12 Wells Fargo account paid in full? 13 Α. Correct. And as of July 2020 had your Wells 14 Farqo account been charged off? 15 16 Α. That is correct. 17 And then as of March 29th, 2020, did Q. 18 your Wells Fargo account have a zero balance? 19 Α. Yes. It was the last day of payment. 20 Do you recall how many disputes you 21 submitted to the consumer reporting agencies 22 pertaining to your Wells Fargo account? 23 I don't recall. But I believe every Α. 24 one of them received a dispute, all three of them, including Wells Fargo, of course. 25

Page 102 1 Tinny Suri 2 0. Understood. 3 I'd like to show you a document we are 4 going to mark as Exhibit 15. 5 (EXHIBIT 15, COMPLAINT & JURY DEMAND, 6 WAS IDENTIFIED.) 7 Ο. Can you see Exhibit 15 on your screen, 8 Mr. Suri? 9 Α. Yes. 10 This document is a copy of the 11 complaint that was filed on your behalf in the 12 Eastern District of Michigan. 13 Have you seen this complaint before? 14 Α. Yes, I have. 15 Now, without telling me the substance Ο. 16 of any conversations you've had with counsel, did 17 you take part in crafting this complaint? 18 My counsel did this on my behalf based 19 upon my information I provided. 20 0. Okay. And once the complaint was 21 finished, did you review it before it was filed? 22 Α. T did. 23 Do you believe everything said in the Ο. 24 complaint is true and accurate? 25 Α. Yes, I believe so.

```
Page 103
                        Tinny Suri
 1
 2
        Q.
                     So I'm going to direct your
               Okay.
 3
    attention to paragraph 17 of the complaint. And
 4
    it says:
 5
                   "Even though Mr. Suri
 6
                 continued making regular
 7
                 payments and paid off the
 8
                 loan, WFB" -- which means
 9
                 Wells Fargo -- "made false
10
                 reports to the national
11
                 credit reporting agencies
12
                 Equifax, Experian, and
                 TransUnion."
13
14
              Do you see that?
        Α.
              I do.
15
16
        Ο.
              And is that an accurate statement?
17
        Α.
              I believe so, yes, based upon my
    understanding as well.
18
19
        Ο.
              Okay. It says:
20
                   "WFB falsely reported
21
                 that no data was available
22
                 concerning Mr. Suri's
23
                monthly payments after
24
                 February of 2018, while
25
                 that data was in fact
```

```
Page 104
 1
                        Tinny Suri
 2
                 available and would have
 3
                 shown that Mr. Suri and
 4
                Mrs. Suri had been making
 5
                all regularly scheduled
 6
                payments."
 7
              Did I read that correctly?
 8
        Α.
              You did.
 9
              So what do you mean by the allegation
        Q.
10
    that "Wells Fargo falsely reported that no data
11
    was available"?
12
              MS. BOLOS: Objection, form.
13
        Α.
              So when I pulled the credit report
14
    initially when I was aware of this and on my
15
    credit report it showed zero past the date of --
    the date that they closed or charged it off,
16
17
    after that it showed no more history payments at
18
          Which that has changed recently, but that's
19
    what it showed back then.
20
              So based on that, we made this
21
    assumption -- or not assumption, this fact that
22
    it wasn't reported correctly.
23
              If Wells Fargo had reported the actual
        0.
24
    monthly payments that were made on the account
25
    and the dates of those payments, would that
```

Page 105 1 Tinny Suri 2 satisfy the concern you raised here in paragraph 3 17a? 4 MS. BOLOS: Objection, form. 5 Α. Because it's still a charge-off. No. 6 That's a whole different --7 We'll get there. So I'm only focusing Q. 8 on 17a right now. If Wells Fargo had reported 9 the actual monthly payments that were made on the 10 account and the dates of those payments, would 11 that satisfy the concern you raised in paragraph 12 17a? 13 MS. BOLOS: Objection, form. 14 Α. Partly, yes, but not fully. 15 What's the rest of it? Q. 16 The rest of it -- I mean payment Α. 17 history is important, but it's also the tagline of how it's labeled as a charge-off in 18 19 collections. I think that's what you're going to 20 get to. 21 Ο. Yeah, we'll get there. So we'll move 22 on. 23 Α. Okay. 24 So you've got nothing else to say with Q. 25 respect to my question regarding 17a before we

```
Page 106
 1
                        Tinny Suri
 2
    move to 17b; is that right?
 3
        Α.
               Correct.
               Okay. So then you say:
 4
        Q.
 5
                   "Wells Farqo falsely
 6
                 reported the pay status to
 7
                 reflect that the account
 8
                 was charged off, thus
                 implying that Mr. Suri
 9
                 stopped paying the debt
10
11
                 and failed to make
12
                 payments for a period in
13
                 excess of 180 days."
14
              Did I read that correct?
15
        Α.
              You did.
              Okay. We previously agreed that Wells
16
        Q.
17
    Fargo -- excuse me.
18
              We previously agreed that the account
    was actually charged off; correct?
19
20
              MS. BOLOS: Objection, form.
21
        Α.
              We agreed that that's how Wells Fargo
22
    reported it. We didn't agree that that's how I
23
    agreed to it, yes.
24
        Ο.
              Well, you agree the account was charged
25
    off?
```

Page 107 Tinny Suri 1 2 Well, I agree that you reported it was charged off. But do I agree the charge-off was 3 accurate? I don't. 4 5 Okay. Well, that's a separate Ο. question. 6 7 Α. Okay. 8 0. So let's break it down. 9 So your position is that the account should not have been charged off; correct? 10 11 That is correct. Α. 12 Q. But you agree that the account was in fact charged off; correct? 13 MS. BOLOS: Objection, form. 14 15 Α. Yes. 16 Okay. To your knowledge, did Wells Ο. Fargo ever report to the credit reporting 17 agencies that Mr. Suri stopped paying the debt 18 19 and failed to make payments for a period in 20 excess of 180 days? 21 Can you repeat that question? Α. I'm 22 sorry. To your knowledge, did Wells 23 Ο. Sure.

Fargo actually report to any of the consumer

reporting agencies that Mr. Suri stopped paying

24

25

Page 108 1 Tinny Suri 2 the debt and failed to make payments for a period 3 in excess of 180 days? 4 Α. I don't know what Wells Fargo 5 communicated with the three agencies. I 6 generally base it upon what I pulled from the 7 credit reports. So I don't know how to answer 8 that correctly. I would assume that it was 9 incorrect based upon the reporting, but I saw no payment history after the charge-off date. 10 11 Okay. In paragraph 17c you state that: 0. 12 "Wells Farqo Bank 13 falsely reported the payment history of the 14 15 account to reflect that 16 payments were not made." 17 Do you see that? 18 Α. I do. 19 And is that effectively the same thing Ο. you reference in paragraph 17a? 20 MS. BOLOS: Objection, form. 21 22 Α. Yes. Okay. And then it says in paragraph 23 0. 24 17d: 25 "Wells Farqo Bank

```
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 1
                        Tinny Suri
 2
                 falsely reported a special
                 comment, also indicating
 3
                 that the account had been
 4
                 charged off before it was
 5
 6
                paid in full."
 7
              Do you see that?
 8
        Α.
              I do.
              And is that the same charge-off you
 9
        Q.
10
    were referencing in paragraph 17b?
              MS. BOLOS: Objection, form.
11
12
        Α.
              Yes.
13
              Okay. Are there any other aspects of
        Q.
14
    Wells Fargo's credit reporting on this account
    that you claim are inaccurate besides what we've
15
    discussed from paragraph 17?
16
                    I believe that's pretty much what
17
        Α.
              No.
18
    you read.
19
              Okay. Do you claim that Wells Fargo
20
    failed to conduct a reasonable investigation when
21
    it received from the consumer reporting agencies
22
    the disputes you made regarding the credit
    reporting on the account?
23
              Yes.
24
        Α.
25
        Q.
              And what do you base your claim on that
```

Page 110 1 Tinny Suri 2 Wells Fargo failed to conduct a reasonable 3 investigation? Well --4 Α. MS. BOLOS: Objection. I'm just going 5 to insert an attorney/client privilege. 6 7 if you want to limit your question away from his discussions with counsel on that. 8

- 9 MR. GETTINGS: Sure.
- MS. BOLOS: Otherwise I'm going to
- 11 instruct him not to answer.
- MR. GETTINGS: I'll state it a
- 13 different way, and maybe we'll get there.
- 14 Q. Are you aware of any facts indicating
- 15 that Wells Fargo failed to conduct a reasonable
- 16 investigation in response to your credit disputes
- 17 to the consumer reporting agencies?
- 18 A. I don't know what investigations Wells
- 19 Fargo conducted internally, so I can't answer
- 20 that. I can only assume, based upon no changes
- 21 made to my credit report and being tagged as
- 22 charged off in collections -- or charge-off, I
- 23 would assume that nothing was done. That's my
- 24 assumption, again, without knowing anything about
- 25 the investigation.

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1 Tinny Suri 2 All right. So as we sit here today, Q. 3 are you aware of any facts indicating that Wells 4 Fargo failed to conduct a reasonable 5 investigation or is it just an assumption on your 6 part? 7 Α. Again, I can't answer because I don't 8 know what Wells Fargo did to conduct an 9 investigation. That's the best answer I can 10 provide you. 11 Ο. Understood. 12 I'm now going to show you a document we're going to label as Exhibit 16. 13 14 (EXHIBIT 16, EMAILS BETWEEN TINNY SURI AND MARIAH FARRIS WITH WYNDHAM CAPITAL 15 16 MORTGAGE, 6/21-22/2021 -SURI 000907-908, WAS IDENTIFIED.) 17 Can you see Exhibit 16 on your screen, 18 Ο. Mr. Suri? 19 20 Α. I do. 21 All right. This is a document you 22 produced to us Bates labeled Suri 000907 to 23 000908. 24 Can you explain to me what this 25 document is?

Page 112

- 1 Tinny Suri
- MS. BOLOS: Objection, form.
- 3 A. It's communication between my mortgage
- 4 company and myself in regards to my credit, my
- 5 credit score, and my application for a mortgage
- 6 in regards to what my credit history and what my
- 7 credit score -- how it would reflect based upon
- 8 what type of rates I could receive.
- 9 Q. So in June 2021 did you apply to
- 10 Wyndham Capital Mortgage for a refinance loan?
- 11 A. So I think there's a misunderstanding.
- 12 I refied my home in April. This was for a new
- 13 mortgage.
- 14 Q. Okay. So you refinanced your home, and
- 15 this is the home where I couldn't get the numbers
- 16 right at 10008 Maple Valley Drive; is that right?
- 17 A. That's correct. This one here, this
- 18 letter was for application -- well, which I
- 19 applied for a new mortgage for a possible new
- 20 home and locking in a rate.
- Q. Okay. So you refinanced your existing
- 22 loan in April of 2021; is that right?
- 23 A. That is correct.
- Q. Okay. And then were you looking to buy
- 25 a second home in June 2021 or looking to move in

Page 113 1 Tinny Suri 2 June 2021? 3 Looking to downsize, to move. Α. 4 Ο. And did Wyndham Capital Mortgage 5 approve you for a new mortgage loan in June of 6 2021? 7 Yes, it did. Α. 8 Let me show you a document we are going Q. to mark as Exhibit 17. 9 10 (EXHIBIT 17, WYNDHAM CAPITAL MORTGAGE 11 UNDERWRITING CONDITIONAL APPROVAL, 12 4/5/2021, WAS IDENTIFIED.) Can you see Exhibit 17 on your screen, 13 Q. Mr. Suri? 14 15 Α. I do. 16 Okay. So this document is entitled 17 Underwriting Conditional Approval related to Wyndham Capital Mortgage. 18 19 Do you see that? 20 I do. Α. So does this document pertain to your 21 refinance or pertain to your inquiry regarding a 22 23 potential new mortgage? This was a refinance. If this was done 24 Α. 25 in March, yeah, a refinance.

Page 114 Tinny Suri 1 2 And so you were able to -- well, Ο. Okay. 3 I quess I should say Wyndham Capital Mortgage 4 approved you for a refinance in, it looks like, 5 around -- well, let me say that again. 6 So you applied for a refinance in March 7 of 2021 with Wyndham Capital Mortgage, and Wyndham Capital Mortgage approved it; correct? 8 Α. Correct. 9 And was Wyndham Capital Mortgage the 10 11 mortgage company that you ultimately went with for the refinance? 12 13 Α. Yes. And was the rate at which you 14 15 refinanced your mortgage 3.375? 16 Α. Correct. 17 Ο. Do you know what the rate was on your mortgage prior to the refinance? 18 19 Yes, I do. It was 3.75. Α. 20 Did you also take cash out from this refinance transaction? 21 22 Yes, I did. Α. 23 Do you recall how much? Ο. 24 Α. I think it was -- I don't recall. 25 believe 10,000 or \$12,000.

Page 115 1 Tinny Suri 2 Q. Do you recall what you put that money towards? 3 4 MS. BOLOS: Objection. David, what's the relevance of the cashout. 5 6 MR. GETTINGS: I'm entitled to explore 7 damages and figure out how he's been damaged. 8 MS. BOLOS: I think your entitled to 9 explore and discover what could eventually be 10 admissible. I don't understand how he used any 11 cash-out money would be relevant here. 12 BY MR. GETTINGS: 13 Q. You can answer the question, Mr. Suri. 14 THE WITNESS: Sylvia, it's okay to 15 answer that question? 16 MS. BOLOS: It is. 17 But David, if you're going to keep going down that road -- hopefully you don't --18 but we can just end the deposition and go for a 19 20 protective order. It's not relevant. 21 But Mr. Suri, you can answer it. 22 Α. Paid down a couple of credit 23 cards. 24 Those credit cards that you paid down, Ο. were any of them in collections? 25

Page 116 1 Tinny Suri 2 Α. No. 3 All right. I'd like to show you a Q. 4 document we're going to mark as Exhibit 18. 5 (EXHIBIT 18, LOANDEPOT DOCUMENTS, 3/23/2021, WAS IDENTIFIED.) 6 7 This is a document you produced to us 8 Bates labeled -- maybe it was loanDepot's 9 production. It's a document we received either from you or loanDepot, which is a 45-page PDF. 10 It looks to be a series of disclosures from 11 12 loanDepot. And I'm trying to get a date on here. 13 Yep, right around March 23rd, 2021. Do you recall applying to loanDepot 14 15 for, I guess, a quote on the refinance loan you received in March 2021? 16 17 Α. Possibly. I did a few. I don't recall all of them. 18 Okay. And if you go down to this 19 Current Employment/Self-Employment section, do 20 21 you see it lists your employer or business name 22 as Fesco Group? 23 Α. Yes. 24 Did you provide that information to Ο. 25 loanDepot?

Page 117 1 Tinny Suri 2 Α. I believe so. I don't recall, but I 3 could have because I was still employed there. 4 Q. Okay. And it lists a gross monthly 5 income of \$15,000 per month. Do you see that? 6 7 Α. I do. 8 Q. Did you provide that information to 9 loanDepot at the time? I believe I could have, yes. 10 11 And was that an accurate representation Ο. 12 of your income at that time? 13 Α. Yeah, sure. 14 So let's talk about damages a little 15 bit more generally. 16 Are you claiming that you've suffered damages as a result of Wells Fargo's credit 17 18 reporting on the account? 19 MS. BOLOS: Objection, form. Α. 20 Yeah. I mean: Do I think there's 21 different forms of damages? I think --22 0. We'll get there. 23 Α. Well, I would say yes. Let's start 24 there.

So what are the damages you are

25

Q.

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Tinny Suri

- 2 claiming as a result of Wells Fargo's credit
- 3 reporting?
- 4 A. Well, I think there's a couple of
- 5 things. I mean employers in my level and my
- 6 capacity, at my career level, pull credit
- 7 reports. That could be damaging based upon the
- 8 reflection of where my credit report is today.
- 9 That's number one.
- Number two, when you apply for a
- 11 mortgage for a 30-year loan and you look at the
- 12 one- or two-point difference based upon a credit
- 13 report of what I could have achieved, financially
- 14 it makes a major impact across 30 years. So
- 15 that's another thing.
- And the other part is it's a little
- 17 more personal when you go apply for loans. It's
- 18 a little embarrassing when you're a 630, 670;
- 19 applying for loans and not getting favorable --
- 20 provided or getting favorable rates based upon my
- 21 credit score. And I think those are damaging.
- 22 And I think from a personal standpoint, that
- 23 the -- if you notice my credit report, it's
- 24 pretty good. It's clean. There's nothing there
- 25 except for this red mark and stain. And I think

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Tinny Suri

- 2 that's affected everything that I just mentioned.
- 3 Q. So are you aware of any employers
- 4 pulling your credit report while the Wells Fargo
- 5 account was showing as charged off?
- 6 A. I don't know all of them because I had
- 7 to provide that information. So I don't know who
- 8 pulled what. I can't answer that.
- 9 Q. So as you sit here today, you're not
- 10 aware of any employers pulling your credit report
- 11 and the credit report reflecting a Wells Fargo
- 12 charge-off; is that right?
- MS. BOLOS: Objection, form.
- 14 A. Correct.
- 15 Q. So besides the refinance transaction we
- 16 discussed in March 2021 and the new mortgage you
- 17 were exploring later on in 2021, have you applied
- 18 for any other credit in the last, we'll say, five
- 19 years?
- 20 A. Sure. Cars. I lease cars every two
- 21 years, three years. Purchased a car.
- Q. When was the last time you purchased a
- 23 car?
- 24 A. Purchased was back in 2015. Leased the
- 25 last two times -- this new car last year.

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- 1 Tinny Suri
- 2 Q. And what car did you lease last year?
- 3 A. It's my wife's. It's a Kia Seltos.
- 4 Well, it's under my name. Yeah, a Kia Seltos
- 5 four-by-four.
- Q. And are you aware of the terms of that
- 7 lease changing at all based on the existence of a
- 8 Wells Fargo charge-off on your credit report?
- 9 A. I don't know how to answer that, but
- 10 the lease term is three years. But what the
- 11 rate -- I don't know what the interest rate was
- 12 on that lease to control based upon my credit
- 13 score. They don't share that information with
- 14 me, so I couldn't answer that accurately.
- 15 Q. Okay. Are you aware of the terms of
- 16 any car lease changing based on the existence of
- 17 a Wells Fargo charge-off on your credit report?
- 18 A. No, nothing that was shared with me.
- 19 But I know that in the past where I purchased or
- 20 leased a car, when they came back and explained
- 21 to me that I could get the best rate based upon
- 22 my great credit score I had, I can only assume
- 23 that later -- recently that my interest rates
- 24 could be a reflection without knowing, without
- 25 them sharing that information with me. So I

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Tinny Suri

- 2 don't know.
- 3 Q. Okay. So let's move on from car loans.
- 4 Let's talk about other forms of credit.
- 5 Are you aware of any rates on credit
- 6 cards that you've taken out or opened increasing
- 7 as a result of the Wells Fargo account showing on
- 8 your credit report?
- 9 A. You mean new credit cards are you
- 10 asking?
- 11 Q. New or existing credit cards. Are you
- 12 aware of any instance where the rate on a credit
- 13 card changed based on Wells Fargo reporting a
- 14 charge-off on your credit report?
- 15 A. I had a couple of credit cards change
- 16 their interest rate to a little higher interest
- 17 rate, but they did not tell me why. So I can't
- 18 answer if it's due to the charge-off or my credit
- 19 rating changing. I can't tell you that.
- 20 Q. When did that occur?
- 21 A. A few months ago. We received a letter
- 22 from one of our credit cards that the interest
- 23 rate just went up. And I could produce that.
- 24 I'll find it.
- 25 Q. Which credit card was that? Do you

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1 Tinny Suri

- 2 recall?
- 3 A. I don't remember. Quite a few.
- Q. Besides the one a few months ago, do
- 5 you have any recollection of any other credit
- 6 card changing your rate in the last several
- 7 years?
- 8 A. I don't recall, no.
- 9 Q. So we've talked about auto loans, we've
- 10 talked about credit cards. We'll get to
- 11 mortgages in a second.
- 12 Besides auto loans and credit cards and
- 13 putting aside mortgages as well, have you applied
- 14 for any other forms of credit in the last three
- 15 years?
- 16 A. So a home equity loan with Huntington
- 17 Bank twice and both approved; one paid off in
- 18 full and the other one I declined because the
- 19 rates changed, and I didn't want to pay that high
- 20 interest rate. So I declined the second loan
- 21 after being approved.
- Q. When was that second loan that you
- 23 declined?
- 24 A. That was, I believe, after the mortgage
- 25 -- I would say May, June of this year.

Page 123 1 Tinny Suri 2 Q. 2021? 3 Α. Yes. 4 Q. Was your wife a coapplicant on that 5 loan? 6 (Shaking head negatively.) Just me. Α. 7 Q. And did Huntington Bank tell you why the rates changed? 8 9 Did not. Α. 10 Do you know why the rates changed? Q. 11 Α. I do not. 12 0. Okay. So let's talk about mortgage 13 loans now. 14 You refinanced your mortgage with 15 Wyndham Capital Mortgage in the March/April 2021 16 time frame; correct? 17 Α. Correct. 18 Prior to that refinance, had you Ο. 19 applied for a mortgage loan or a refinance loan between 2015 and 2021? 20 21 Α. No. 22 Approximately how many mortgage 23 companies did you inquire with regarding the 24 refinance? I don't recall. I think it could be 25 Α.

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Tinny Suri

- 2 three or four companies. I'm not sure.
- 3 Q. And was the Wyndham Capital offer the
- 4 best rate you received of those companies to
- 5 which you applied?
- 6 A. Yes.
- 7 Q. Now, with respect to the new mortgage
- 8 that you applied for later in 2021, how many
- 9 companies did you inquire with with respect to
- 10 that mortgage?
- 11 A. You know what, I don't recall. It
- 12 could be three or four companies outside of
- 13 Wyndham.
- 14 Q. And did each of those companies approve
- 15 you for a new mortgage?
- 16 A. I don't know. I mean I don't remember.
- 17 Because I did provide the information to them,
- 18 and they ran my credit history and everything
- 19 else. I don't recall. I know that I selected
- 20 one, that was Wyndham, went back to them, and
- 21 they gave me a preapproved letter, provided one,
- 22 and locked in the interest rate for me for 30
- 23 days.
- Q. And did you ultimately take out that
- 25 loan with Wyndham that it approved?

Page 125 1 Tinny Suri 2 Α. I did not. I didn't sell my home. 3 So you put your house up for sale but weren't able to sell it? 4 5 Α. Correct. Were you under any sort of contract, 6 contingent or otherwise, to purchase a home at 7 that same time? We bid on a home and had the 9 Α. No. 10 inspection and walked away. That was it. Do you recall why you walked away? 11 0. 12 Α. 40 pages of bad inspection report. 13 Ο. Are you still looking to move? 14 Α. Yes. 15 Are you currently applying for any Ο. 16 mortgages? 17 Α. Not yet. 18 Do you know what your credit score was Ο. 19 in March of 2018? 20 Α. No.

- 21 Do you know what your credit score was Q.
- at the time that you filed the complaint? 22
- 23 I did after realizing -- when I pulled Α.
- my credit score, then I realized what it was. 24
- So what is the -- let me 25 Q. All right.

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Tinny Suri

- 2 ask it a different way.
- 3 As we sit here today, are you aware
- 4 specifically of any credit scores attributed to
- 5 you? And if so, in what time frame were they
- 6 attributed?
- 7 A. When you say "attributed to me," you're
- 8 saying in the last -- since I was aware of what
- 9 has happened and I pulled my credit score?
- 10 Q. Let me ask a different nonlawyer
- 11 question. What I'm just trying to get at is your
- 12 understanding of what your credit score has been
- 13 throughout the years.
- 14 So what is the most recent you can
- 15 recall pulling your credit card score and what
- 16 was it?
- 17 A. So I've never pulled my credit score
- 18 prior to all of this. And we'll step back and
- 19 explain why I knew what my credit score was prior
- 20 to that.
- 21 But first, I pulled my credit score,
- 22 being aware of this incident. And like I said,
- 23 as soon as I was denied, I pulled my credit score
- 24 and realized it was 630, 670. It was a mistake
- 25 to be that low, but that's what it was. And then

Page 127 1 Tinny Suri 2 I continued to pull from Credit Karma, a 3 third-party source, just to continue -- and actually I paid a subscription to TransUnion for 4 5 a few months to maintain and monitor what was 6 going on through the dispute, if any changes were 7 being made. And I continue on to this day. 8 So my credit score hasn't gone above 9 700 in the last -- who knows how many months. 10 I'm smiling because I can't believe it 11 myself, but that's where I'm at. 12 But prior to that my acknowledgement 13 was from all the loans that I've applied for. 14 And a lot of creditors do not share your credit 15 score with you because that's not what they do. 16 And you're well aware of that. But what they do 17 tell me is, because of my excellent credit and my 18 great credit score that I had previously, I had 19 the best rates possible and they extended all the 20 best opportunities to have these loans. 21 And so my assumption would have been --22 and at one point -- I can't tell you who -- a few 23 years prior to that, prior to 2015, one did

disclose my credit score, and they told me it was

24

25

up to 780.

Page 128 1 Tinny Suri 2 So that's the best I can tell you to 3 answer that question. Q. 4 And when you say your score has not 5 gone above 700, what bureau are you referencing a 6 report from that said that? 7 All of them. Α. So let me rephrase that. 8 9 So all of them I monitor. That's 10 Equifax, TransUnion, and Experian. And they 11 fluctuate. One hits 701, the next week later 12 So it fluctuates on a continuous basis. And I can provide those -- I saved a lot of 13 14 Every time I pull one I save the 15 screenshot. So I have those records on file as 16 well. 17 Any sense in the last two years as to Ο. the highest credit score from any of the bureaus 18 19 you think was attributed to you? 20 Α. You're asking me what's the highest I've seen in the last two years? 21 22 Q. Correct. 23 Since this started I don't know. Α. 24 think the highest I've seen since I've pulled my

credit report from this incident, I would say the

25

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Tinny Suri

- 2 highest was 706 at one point.
- Q. I'm going to pull back up Exhibit 18
- 4 again. This is the loanDepot subpoena response
- 5 that we received.
- 6 A. Sure.
- 7 Q. And this document is showing a credit
- 8 score from Experian of 757 in March 2021.
- 9 Have you seen this document before?
- 10 A. Never saw that document.
- 11 Q. Okay. Would it surprise you if in
- 12 March 2021 Experian was showing a 757?
- 13 A. I'd be shocked, but I didn't know that.
- 14 But after, when I pulled my credit score, it was
- 15 not even close to that. So I don't know how that
- 16 happened.
- 17 I'm sorry. What date was that?
- 18 Q. March 20, 2021.
- 19 A. Okay.
- Q. Does that change any of your answers?
- 21 A. I don't know why it dropped all the way
- 22 down to 670 in the next two months. It's
- 23 shocking.
- Q. As we sit here today, are you aware of
- 25 any specific dollar amount that Wells Fargo's

Page 130 1 Tinny Suri credit reporting on your account has cost you in 2 3 your mind? MS. BOLOS: Objection, form. 4 5 Α. No, I don't know. 6 Are you asserting in this lawsuit that 0. 7 Wells Fargo's credit reporting has caused you any emotional damages? 8 9 Α. No. 10 Are you asserting in this lawsuit that 11 Wells Fargo's credit reporting has caused you any 12 physical damages? 13 No, no physical damages. Α. 14 MR. GETTINGS: Mr. Suri, I think I am 15 pretty close to done. What I'm going to do is 16 take 10 minutes, if that's okay with you, look at 17 my notes, come back. And then, assuming I'm done 18 or close to done, what I would suggest, Sylvia, 19 is that I finish up my questions, we break for 20 lunch, and then the CRAs can go. 21 MS. BOLOS: So you want to take a 22 10-minute break you said and then come back, 23 finish up for Wells Fargo, and then do a lunch? 24 MR. GETTINGS: Correct. 25 Does that work for everyone else?

```
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 1
                        Tinny Suri
 2
              MS. BOLOS:
                           It works for me.
 3
              Mr. Suri, I think you're good; right?
 4
              THE WITNESS: I'm good.
 5
              MR. GETTINGS: Okay. So let's take 10
 6
    minutes, and I'll be back and hopefully be guick.
 7
              THE WITNESS:
                             Thank you.
               (A RECESS WAS TAKEN FROM 12:51 P.M.
 8
 9
               TO 1:02 P.M.)
10
    BY MR. GETTINGS:
11
              All right. Only a few more questions,
        Ο.
12
    Mr. Suri.
13
              So Mr. Suri, you and your wife made the
14
    joint decision that you would both be account
    holders on the Wells Fargo account; correct?
15
16
        Α.
              Correct.
17
              And you and your wife made the joint
    decision that she would file for bankruptcy in
18
19
    April of 2018; correct?
20
        Α.
              That is correct.
21
              MR. GETTINGS: I have no further
22
    questions, Mr. Suri.
23
              So we can go off the record, Debbie.
24
              (A DISCUSSION WAS HELD OFF THE RECORD.)
25
               (LUNCH RECESS FROM 1:02 P.M.
```

Page 132 1 Tinny Suri 2 TO 1:31 P.M.) 3 EXAMINATION 4 BY MS. BARR: 5 Q. Mr. Suri, my name is Callie Barr, and I 6 represent Experian in this case. A lot of the 7 introductory questions we've already gone 8 through, hallelujah. So I'm going to start here 9 by just looking at the complaint, which was 10 marked as Exhibit 15. So I'm going to screen 11 share with you. 12 Does that look right for everyone? 13 Α. I can see it. 14 Q. You can see it? Okay. Great. 15 So we're going to go to page 9. 16 is Factual Allegations -- well, first -- yeah, 17 this is already marked Exhibit 15. This is the 18 complaint. It says Factual Allegations Relative 19 to Experian. 20 Do you see that? 21 Α. I do. 22 Ο. And we have: "On January 12, 2021, 23 24 Mr. Suri obtained a copy 25 of his Experian consumer

Page 133 1 Tinny Suri 2 file which is used by 3 Experian to generate 4 consumer reports ... 5 Is that right? 6 Α. Yes. 7 Ο. And how did you get a copy of your 8 consumer file? 9 Α. I'm trying to recall because I'm not sure if I remember correctly. But I pulled it 10 I went online and pulled my credit file 11 12 online from Experian directly as well as the 13 other ones. 14 0. Okay. So you have an account with 15 Experian? 16 Α. I did. I don't anymore, but I did a 17 while back. 18 Well, let me rephrase that. I'm sorry. 19 So I had an account with TransUnion 20 working for all three credit bureaus. So I paid 21 for that subscription. And I believe at that 22 point I pulled down Experian and the TA -- or the TransUnion credit reports. 23 24 Ο. Okay. Was this the first report that 25 you pulled after discovering that the account was

Page 134 1 Tinny Suri 2 charged off? 3 MS. BOLOS: Objection, form. 4 Α. I don't recall. I think I pulled the 5 reports prior to that as well. But I think this 6 was a second copy. 7 Q. Okay. Thank you. It says: "That disclosure of 8 9 Mr. Suri's" -- this is paragraph 4. 10 "That disclosure of 11 Mr. Suri's file contained 12 inaccurate credit 13 information relating to 14 the WFB account." 15 Or the Wells Fargo Bank account. 16 Did I read that right? 17 Α. Yes. 18 Q. Can you explain that to me? 19 MS. BOLOS: Objection, form. 20 Α. I'm sorry. I didn't get the question. Can I explain to you what? I'm sorry. 21 22 How that disclosure contained inaccurate information. 23 24 Α. So you're saying how the things that we 25 submitted to Wells Fargo -- that was submitted,

Page 135 1 Tinny Suri 2 how was that misinformation? So as I mentioned 3 before, I believe that the charge-off was 4 incorrect and that affected my credit score. 5 I think I tried to answer that earlier. 6 adding to it? 7 Q. No. I think that's right. And I 8 think, just to clarify, you agreed that the 9 account was charged off, but you disagreed with 10 their decision to charge it off; is that right? 11 Α. I believe so, yes. 12 Okay. And then in paragraph 48: Ο. 13 "On February 8, 2021, Mr. Suri disputed the 14 15 inaccurate information 16 with Experian ..." 17 Can you explain that to me? 18 MS. BOLOS: Objection, form. 19 Α. So can I explain that to you --20 Q. Let me ask a better question. 21 How did you dispute this information? 22 So my attorneys put together a dispute 23 letter based upon my information and submitted it 24 to Experian. 25 Is that what you're asking?

Page 136 Tinny Suri 1 2 Q. Yep. Thank you very much. 3 I'm going to stop share here for a 4 minute. 5 I'm now going to share what's going to be Exhibit 19. I believe that was where we left 6 7 Correct me if I'm wrong. And I'll share this in the chat as well. 9 (EXHIBIT 19, CERTIFICATE OF SERVICE 10 DECLARATION OF MAILING TO EXPERIAN, 11 2/9/2021 - SURI 000550-0591, WAS 12 IDENTIFIED.) 13 Mr. Suri, can you see this? Q. 14 Α. I can. 15 Ο. Can you tell me what this is? 16 MS. BOLOS: Objection, form. 17 Α. So that looks like that was a letter mailed out to you -- or to Experian, I'm sorry, 18 certified. Yeah. So for proof of delivery. 19 20 Ο. Thank you. 21 And right here do you see where it says 22 the address? It says Experian, 701 Experian 23 Parkway, Allen, Texas, 75013-3715. 24 Α. I do see that. And this is a United States Postal 25

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Tinny Suri

- 2 Service certified mail receipt; is that right?
- 3 A. Yes.
- 4 Q. And can you tell me what this is?
- 5 A. This is my address and the Experian
- 6 Parkway address and my Social Security number.
- 7 Q. This is your dispute letter, is that
- 8 right, to Experian?
- 9 A. I believe so.
- 10 Q. And then you stated that your attorneys
- 11 put this together for you and mailed it to
- 12 Experian; is that right?
- 13 A. I believe that is correct, yes.
- Q. Do you know is this the same letter
- 15 that was also sent that we discussed earlier?
- 16 A. Yes. This looks like the identical
- 17 letter for the other dispute.
- 18 Q. And here, as we said earlier, you're
- 19 disputing this Wells Fargo Bank account as a
- 20 charge-off; is that right?
- 21 A. That's correct.
- 22 Q. I'm going to stop share there.
- Thank you for your patience with me.
- We're going to pull up another new
- 25 exhibit. So this will be Exhibit 20.

```
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                        Tinny Suri
 1
 2
               (EXHIBIT 20, EXPERIAN FICO SCORE,
 3
                1/12/2021 - SURI 000204-0270,
 4
               WAS IDENTIFIED.)
 5
              MS. BARR:
                          It seems to take a minute
 6
    for me to get the screen share. Here we go.
 7
        0.
              Are you able to see this?
 8
        Α.
              Yes, I can.
 9
              And can you tell me what this is,
        Q.
10
    please?
11
              MS. BOLOS: Objection, form.
12
              It looks like my FICO score, 704.
        Α.
13
              Okay. And right there it says
        Q.
14
    Experian.
              It has a date generated of January
15
    12th, 2021.
16
        Α.
              Okay.
17
        Q.
              Is that right?
18
        Α.
              That's what I see there, yes.
              And earlier in your complaint the date
19
        0.
20
    of the online disclosure was also January 12th,
21
    2021; is that right?
22
              It could be.
                             I don't remember.
23
    disclosure, the one you shared earlier?
24
        Ο.
              Okay. So I'll just show you here on
25
    the complaint.
```

Page 139 Tinny Suri 1 2 Yeah, I see it. Α. 3 Q. Okay. January 12th. So I just want to 4 make sure we're on the same -- so this is the 5 consumer disclosure that you are mentioning in the complaint; is that right? 6 7 Correct. Α. 8 Okay. Are you able to see --0. 9 Α. I see the Wells Fargo statement, yes. 10 Ο. And is this the account that is at issue here? 11 12 Α. That is correct. 13 And the account type is a revolving 14 charge account; is that right? 15 I see that, yes. Α. 16 Its payment status is paid and was a 17 charge-off; is that right? 18 I see that. 19 So Experian isn't your creditor; is Ο. 20 that right? MS. BOLOS: 21 Objection, form. 2.2 Α. That's correct. 23 And we agreed that this account was Ο. 24 charged off; correct? 25 MS. BOLOS: Objection, form.

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Tinny Suri

- 2 A. We agreed it was charged off
- 3 incorrectly, but yes.
- 4 Q. And then this account was paid; is that
- 5 right?
- 6 A. Paid in full.
- 7 Q. What is it that you believe Experian
- 8 did wrong here?
- 9 A. I think -- well, I can't answer that
- 10 because I don't know what the process is and what
- 11 Experian did or did not do during the dispute.
- 12 So my assumption would be that if the charge-off
- 13 is still showing, that I would assume that
- 14 there's some incorrect reporting between the
- 15 entities. And that's the best I can answer that
- 16 question.
- MS. BARR: Okay. If everybody can give
- 18 me a minute, I'm going to drop that consumer
- 19 disclosure in the share.
- 20 Q. So Mr. Suri, is it your position that
- 21 Experian should be liable for any inaccuracy on
- 22 your credit report?
- MS. BOLOS: Objection, form.
- 24 A. I don't know how to answer that
- 25 question because legally I'm not an attorney, so

Page 141 1 Tinny Suri 2 I don't know what the liabilities may be. don't know what the communications were between 3 4 Experian and Wells Fargo in order to rectify 5 So I can't answer that. I have to leave 6 that to the legal system to address that. 7 Okay. So why are you suing Experian? 8 Α. Again, I think it's inaccurate 9 reporting, to my knowledge, and based upon what I 10 hired my counsel to assist; and to let the legal 11 system decide what the recourse will be to 12 correct this between the credit bureaus and Wells 13 Fargo. That's the best way I can address this. 14 Q. Okay. So is it right to say that your 15 dispute with Experian is that it reported 16 something that you believe is incorrect? 17 Α. Exactly. 18 0. Okay. I'm going to pull up our next consumer disclosure here. And also I'll drop 19 this one in in a moment. And this will be 20 Exhibit 21. 21 (EXHIBIT 21, EXPERIAN ONLINE CONSUMER 22 23 DISCLOSURE, 4/16/2021 -24 SURI 000311-0415, WAS IDENTIFIED.) 25 (EXHIBIT 21A, EXPERIAN ONLINE CONSUMER

Page 142 1 Tinny Suri 2 DISCLOSURE, 6/29/2021 -3 SURI 000911-1002, WAS IDENTIFIED.) 4 Q. Okay, Mr. Suri. Do you see that this 5 has your name on the top, Tinny Suri, it says personal and confidential, and the date generated 6 7 is April 16, 2021? I see it, yes. 8 Α. 9 Ο. And would you agree that this is an 10 Experian online consumer disclosure? 11 Α. It looks like it to me. 12 Q. Okay. And do you see this where it 13 says WF Bank NA? 14 Α. I see it. 15 0. And this is the account that we've been 16 discussing? 17 Α. Yes, it is. 18 Status says: "Paid, closed. \$3,067 Ο. 19 written off." Is that right? 20 Α. That's what I see. 21 And it says March of 2020? Ο. 22 I see that as well. Α. 23 And this is the same consumer 24 disclosure that was also in your complaint; is that right? 25

Page 143 1 Tinny Suri 2 MS. BOLOS: Objection, form. 3 Α. Correct. So we're also going to look here --4 Ο. 5 this is on page 100. It says Contact Experian. 6 Do you see that? 7 Α. I do. And it says Mail Experian, and it says 8 Ο. PO Box 9701, Allen, Texas, 75013; is that right? 9 10 Α. Sure. 11 Mr. Suri, we're going to go back to Ο. 12 Exhibit 19. The address listed where your 13 dispute was sent was Experian, 701 Experian 14 Parkway; is that right? 15 Α. I see that, yes. 16 Ο. And those are different addresses, 17 aren't they? 18 Α. They are, clearly. 19 How did you get an address to send --20 well, you didn't; right? Your attorney sent the 21 letter; is that right? 22 On my behalf, yes. Α. 23 So Experian did not receive your 24 dispute at the given dispute address; is that 25 right?

```
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 1
                        Tinny Suri
 2
              MS. BOLOS: Objection, form.
 3
               I couldn't answer that. I don't know
    if they did or not.
 4
 5
        Q.
              Okay. But the address where your
 6
    dispute was sent was not the address that we just
 7
    saw on the consumer disclosure; is that right?
 8
              Two different addresses, I agree.
        Α.
 9
              Okay. And your dispute was not sent to
        Ο.
10
    the address that was on the consumer disclosure;
11
    is that right?
12
        Α.
              A PO box, no, it was not sent to a PO
13
    box.
14
        Q.
              Okay. I'm now going to show
15
    Exhibit 23. And Mr. Suri, this says:
16
                   "Enclosed please find
17
                 Plaintiff's Responses
18
                to Experian's
19
                 Interrogatories."
20
              Do you see that?
21
        Α.
              I do.
22
              Did you read these?
        Q.
23
        Α.
              Yes, I have.
24
        Ο.
              And you verified them?
25
        Α.
              To the best of my knowledge, yes.
```

```
Page 145
 1
                        Tinny Suri
 2
              THE COURT REPORTER: Callie, I think
 3
    this should be 22. Did I miss one?
 4
              MS. BARR: Is this 22?
 5
              THE COURT REPORTER: I think this is
 6
    22, yes.
 7
              MS. BARR: 19 should be the letter, 20
 8
    is a consumer disclosure, 21 is another consumer
    disclosure. You're right, 22. Thank you.
 9
10
               (EXHIBIT 22, TINNY SURI'S RESPONSES TO
11
               EXPERIAN'S INTERROGATORIES, WAS
12
               IDENTIFIED.)
13
        Ο.
              So interrogatory 19 says:
14
                   "Describe all actual
15
                damages suffered by
16
                Plaintiff as a result of
17
                Experian's alleged
18
                actions, including the
19
                nature of each item of
20
                damage, the amount of each
21
                item of damage, the date
22
                each item of damage was
23
                incurred ... " et cetera.
24
              Do you see that?
25
        Α.
              I do.
```

Page 146 1 Tinny Suri 2 Can you explain how you've been damaged Q. 3 by Experian? 4 MS. BOLOS: Objection, form. 5 Α. I think, again -- I think I addressed 6 that earlier as far as my financial liabilities 7 could be affected, mortgage rates, being upset at 8 what I've worked hard to put together. I think I 9 have the right to be upset after looking at my 10 credit report and where I've gone from to this point based upon a negative blemish on my credit 11 12 prior to perfect credit. And I think those are 13 the best ways I can address it. And like I said, 14 I addressed it earlier. 15 So there's other things that can have a 16 cause and effect that can be financially 17 compounded or affect me through like purchasing a 18 new home, new rates, or just even embarrassment 19 from my creditors or potential opportunities for 20 employment that could pull my credit report. 21 So I think that's the best way I can 22 address that. 23 Okay. I'm going to read your response 24 to this interrogatory. You say: 25 "My injuries include

```
Page 147
 1
                        Tinny Suri
 2
                 symptoms of anxiety,
 3
                 exhaustion, irritability,
                 frustration, and nerves.
 4
 5
                 These symptoms have caused
 6
                 me to operate under high
 7
                 levels of stress, suffer
 8
                 from worrying and lessened
 9
                 sleep, to be distracted
10
                 throughout the day, and
11
                 have led to decreased time
12
                 spent enjoying family and
13
                 friends. My wife has
14
                 knowledge of my injuries."
15
              Is that right?
16
              Correct.
        Α.
17
              And these are your emotional damages;
        Q.
18
    is that right?
19
              MS. BOLOS: Objection, form.
20
        Α.
                      I would say that's affected me
              Yeah.
21
    in a negative way. So yes.
22
              Besides what's written here, is there
23
    anything that you would add to that as far as
24
    emotional damages?
25
        Α.
                    I think that covers pretty much
              No.
```

Page 148 1 Tinny Suri 2 it. 3 Q. Was your wife's bankruptcy stressful? MS. BOLOS: Objection, form. 4 5 Sure it was. Α. 6 Did that cause anxiety? Q. 7 MS. BOLOS: Objection, form. Because while we were well aware 8 Α. 9 of what was going to happen and how, we made that 10 decision. But when you're blindsided like this, 11 it's a different story. 12 Did the lawsuit cause you anxiety or Ο. 13 cause emotional distress? 14 MS. BOLOS: Objection, form. 15 lawsuit are you talking about? MS. BARR: The lawsuit that he 16 17 mentioned earlier today. 18 MS. BOLOS: So not the one we're in a 19 deposition for? 20 MS. BARR: Correct. 21 Q. I'm sorry. I'll be clear. 22 We just talked about your wife's 23 bankruptcy. And so the lawsuit that led to your wife's bankruptcy, did that cause stress? 24 25 Α. Sure.

1 Tinny Suri

- Q. Okay. Have you taken any medication
- 3 for this?
- 4 A. No. I mean if you're looking at
- 5 medication for depression and all that, no.
- 6 Q. Have you seen any medical personnel for
- 7 your emotional distress?
- 8 A. No.
- 9 Q. Any counselors?
- MS. BOLOS: Objection, form. Are you
- 11 talking about attorneys?
- 12 A. No, I haven't seen any counselors.
- Q. Do you have any physical symptoms?
- MS. BOLOS: Objection, form.
- 15 THE WITNESS: Can I address that?
- MS. BOLOS: Yes.
- 17 A. So let me tell you just a cause and
- 18 effect, because I didn't bring this up earlier.
- 19 I had open heart surgery, five bypasses, so
- 20 stress. I'm a type 2 diabetic, stress. So all
- 21 of this has compounded part of my health, yes.
- 22 And that all happened within the last five years.
- 23 So yes.
- Q. When did you say you had your open
- 25 heart surgery?

```
Page 150
 1
                        Tinny Suri
 2
        Α.
              2015.
 3
        Q.
              You also said you're a type 2 diabetic;
    is that right?
 4
 5
        Α.
              That's correct. Stress affects all of
 6
           So I just wanted to make sure everybody
    knows that.
 7
 8
              Are those conditions themselves
 9
    stressful to have?
10
              That's a good question. But if you
        Α.
    manage it correctly -- with my constitution and
11
12
    my attitude, those things aren't that stressful
13
    if you manage it correctly. But if you compound
    the stresses to any of my ailments like that, it
14
15
    does make a cause and effect.
16
              Okay. Let's see. I've got another
        Q.
17
    question here.
18
              So interrogatory number 5, it says:
19
                   "For each denial of
20
                credit or insurance during
21
                the past five years,
22
                describe the denial ...
23
                the reasons given for the
                denial, any dispute
24
                related to the denial."
25
```

```
Page 151
 1
                         Tinny Suri
 2
               Do you see that?
 3
        Α.
               I do.
 4
        Ο.
               Okay. It says:
 5
                   "Plaintiff identifies to
 6
                 the best of his knowledge
 7
                 the following creditors to
 8
                 whom he submitted
 9
                 applications for credit
10
                 within the past 24 months
11
                 and was either denied
12
                 credit or received credit
                 on less than favorable
13
                 terms."
14
               So here you have:
15
16
                   "In May/June 2020 I
17
                 applied to Capital One for
18
                 a Menards Big Card, and my
19
                 application was denied and
20
                 Capital One stated it
21
                 relied upon a TransUnion
22
                 report in ... " deciding
23
                 that decision.
24
              So that has nothing to do with
25
    Experian; is that right?
```

```
Page 152
 1
                        Tinny Suri
 2
        Α.
               I saw that, yes.
 3
        Ο.
               Okay. And it says:
 4
                   "I reviewed my credit
 5
                 file and disputed the
 6
                 reporting with Wells Fargo
 7
                 and the credit reporting
 8
                 agencies. In June 2021 I
 9
                 applied to refinance my
10
                 mortgage and while my
11
                 application was ultimately
12
                 approved, I believe that
13
                 it was approved on less
14
                 favorable terms than had
15
                 the Wells Fargo account
16
                been reported accurately."
17
               Is that right?
18
        Α.
              That is correct.
19
              On this application were you told that
20
    you were approved on less favorable terms?
21
        Α.
              On the initial application, no. But I
22
    did request additional information, which you
23
    have a copy of, the response from Wyndham
24
    Capital.
25
              What are you referring to?
        Ο.
```

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Tinny Suri

- 2 A. It wasn't my refinance. It was for the
- 3 new mortgage, I believe, in June of this year.
- 4 Q. Right. So let me clarify. In June you
- 5 applied for a new mortgage. And it's not your
- 6 refinance, it's your new mortgage that you
- 7 believe was approved on less favorable terms; is
- 8 that right?
- 9 A. That is correct.
- 10 Q. Okay. Were you told that you were
- 11 given less favorable terms on what Wells Farqo
- 12 was reporting?
- 13 A. So specifically Wells Fargo? No.
- 14 Based upon my credit score, because of a cause
- 15 and effect -- based on credit score. They didn't
- 16 say Wells Fargo. Based on my credit score that
- 17 affected -- cause and effect from Wells Fargo
- 18 reporting.
- 19 That's me saying that. But for them
- 20 they didn't say specifically Wells Fargo.
- Q. Okay. So that's just your assumption?
- MS. BOLOS: Objection, form.
- 23 A. If you want to put it that way, okay.
- 24 My credit score wouldn't have been affected if
- 25 Wells Fargo had reported it correctly. So

Page 154 1 Tinny Suri however you want to take it, but yes. 2 3 Okay. We're going to look at Exhibit 23. Mr. Suri, if you see this, it 4 5 says Informative Research PreClose Monitoring 6 Report. And this is from Wyndham Capital 7 Mortgage. 8 Do you see that? 9 Α. I do. 10 (EXHIBIT 23, INFORMATIVE RESEARCH 11 PRECLOSE MONITORING REPORT - WYNDHAM 12 CAPITAL MORTGAGE, 3/25/2021 -13 SURI 004924-4984, WAS IDENTIFIED.) 14 0. And this was ordered on March 25th, 15 2021. 16 Do you see that? 17 Α. That was my refi, yes. 18 And right here it has Bureau Score Information on page 3. 19 20 Do you see that? 21 Α. I do. 22 Q. Okay. And can you tell me what 23 Experian's score was at this time? 24 Α. 757. 25 757. And then we're going to scroll Q.

Page 155 1 Tinny Suri 2 down. 3 Okay. There's a faster way to do this 4 probably. 5 Right here. 6 Do you see where it says WF Bank NA? 7 Α. I do. 8 Ο. Okay. And this is the account that 9 we've been discussing; correct? 10 Α. That is correct. 11 0. Okay. It says a paid charge-off right 12 here. 13 Do you see that? 14 Α. I do. 15 Q. Okay. Now, if we go back and we look 16 at your January 12th, 2021 consumer disclosure --17 do you see this right here? It has the Wells 18 Farqo Bank account. 19 Α. I do. 20 Q. Okay. And the score here says 704. 21 Α. I see that. 22 Q. And this was on January 12th, 2021; is 23 that right? That is correct. 24 Α. 25 Okay. And here this is in March 2021; Ο.

```
Page 156
 1
                        Tinny Suri
 2
    is that right?
 3
               I see that, three months later.
 4
        0.
               Three months later. And this says 757;
 5
    is that right?
 6
               MS. BOLOS: Object to the form.
 7
        Α.
               I see that.
               I'm sorry. I didn't get your answer.
 8
        0.
 9
        Α.
               I do see that, yes.
10
        Q.
               Okay. So there's actually an increase
11
    in the credit score here; is that right?
12
        Α.
               That's what it appears to be.
13
        0.
              We're going to go to Exhibit 16.
                                                  Ι
    believe this was 16. This was the letter.
14
15
               Give me one minute.
16
              All right. The date on this letter is
17
    June 22nd, 2021.
18
              Do you see that?
19
        Α.
               I see it.
20
        Q.
              Okay. And right here, second
21
    paragraph, last sentence:
22
                 "We pull from all three,
2.3
                Experian (757), Equifax
24
                fax (697), and TransUnion
25
                 (700). These were your
```

```
Page 157
                         Tinny Suri
 1
 2
                 scores that were pulled."
 3
               Do you see that?
 4
        Α.
               T do.
 5
        Q.
               Okay.
 6
                   "Yes, you would have
 7
                 qualified for a slightly
                 better rate if your median
 8
 9
                 score was higher.
10
                 Anything above 740 is
11
                 going to give you the top
                 tier pricing of interest
12
13
                 rates."
14
               Do you agree that that's what that
15
    says?
               That's what it says, yes.
16
        Α.
17
        Ο.
               Okay. An Experian score of 757 was
18
    more than that; right? It was more than 740; is
19
    that right?
20
        Α.
               I agree.
21
               So Experian would not be the cause of
        0.
22
    any damage here; is that right?
23
              MS. BOLOS:
                           Objection, form.
24
        Α.
              Yeah.
                      It wouldn't have affected my
25
    score in this particular case, yes.
```

1 Tinny Suri 2 Q. And Experian was not mentioned on the 3 Capital One? That is correct. It was not mentioned 4 Α. 5 on the Capital One dispute, yes. 6 I think your actual score was actually Ο. 7 higher in March than it was in January, the 757; 8 is that right? 9 MS. BOLOS: Objection to form. 10 Α. It appears to be that way. 11 Q. So Experian hasn't damaged you; 12 right? 13 MS. BOLOS: Objection to form. 14 Α. I don't know what the damages are that 15 I can answer that. But a negative mark is still 16 on my report. And how that affects my future I 17 can't address. 18 MS. BARR: I'm just going to take like 19 a five-minute break. Is that okay? 20 MS. BOLOS: Sure. 21 MS. BARR: Thank you. 22 (A RECESS WAS TAKEN FROM 2:08 P.M. TO 2:17 P.M.) 23 24 BY MS. BARR: 25 0. Not very many more questions from me

Page 159 1 Tinny Suri 2 and I'll pass the baton. 3 MS. BOLOS: It's like a marathon. 4 So do you have any document, Mr. Suri, 5 that says that Experian specifically caused you 6 any form of credit harm? 7 MS. BOLOS: Objection, form. 8 Α. I don't. Outside of the credit report, 9 I possess nothing else that mentions any of those 10 things against Experian besides my dispute. 11 That's all. 12 Ο. And has any credit furnisher told you specifically that Experian has caused you 13 damages? 14 15 MS. BOLOS: Objection, form. 16 Α. Not to my knowledge yet, no. 17 0. And then your emotional damages in 18 regard to Experian are specifically because Experian reported the Wells Fargo account as 19 20 charged off and paid; is that right? 21 Α. Yes. 22 Ο. Okay. Is there any other reason? 23 MS. BOLOS: Objection, form. 24 Α. No. And then finally, to your knowledge, 25 Ο.

Page 160 1 Tinny Suri 2 were any of Experian's procedures unreasonable? 3 MS. BOLOS: Objection, form. 4 When you say "procedures," I don't 5 understand. Can you clarify? 6 0. What could Experian have done Sure. 7 better here? 8 MS. BOLOS: Objection, form. 9 Α. Again, I don't know what the 10 communications between Experian and Wells Fargo 11 to rectify that charge-off would have been, so I 12 can't really address that. But I think that 13 could have been something that would have been 14 done viable for me as a positive. 15 Okay. But if Wells Fargo charged off 16 the account and Experian reported it as charged 17 off, what could Experian have done better? 18 MS. BOLOS: Objection to form. 19 Α. I don't know how to address that. don't know. I don't know the workings between 20 21 all the credit unions and how you work 22 internally, so I can't address that. 23 MS. BARR: I'm done. Thank you for your time. 24 25 THE WITNESS: Thank you.

1 Tinny Suri 2 EXAMINATION 3 BY MR. HUSE: 4 0. All right. I believe it's my turn. 5 Good afternoon, Mr. Suri. My name is 6 William Huse. I'm counsel for credit reporting agency TransUnion. I'm going to try to move 7 through as quickly as I can. We've got a number 8 9 of documents, though. And I apologize if some of my questions seem disjointed because of the 10 11 questions already previously asked. 12 First and foremost, with respect to 13 emotional distress damages, are you seeking any 14 emotional distress damages from TransUnion? 15 MS. BOLOS: Objection, form. I don't know if it's emotional distress 16 Α. 17 I think there's a whole total -- I 18 would say there's a bundle issue going on here. 19 I think there's quite a few things all in one 20 box, and I think that's just a part of it. 21 what are the damages? I don't know. Like I 22 said, I'm not an attorney, and I have to leave 23 that up to the courts to decide based upon what's 24 been already submitted. That's the best way I 25 can answer that.

Page 162 Tinny Suri 1 2 Q. Okay. Then to be clear, are your damages you're seeking against TransUnion, are 3 they based on the fact that TransUnion reported 4 5 your Wells Fargo account that we've been 6 discussing here today as a paid charge-off? 7 Incorrectly as a paid charge-off, yes. You understand that TransUnion is a 8 0. 9 credit reporting agency, don't you? 10 I totally understand that. Α. 11 What's your understanding of what a Q. 12 credit reporting agency does? 13 Α. They report the credit based upon what 14 the creditors submit to the agency and post it. 15 It's as simple as that. And I would assume that 16 all of them protect the consumers as well; that when there's a discrepancy involved, that they 17 18 would investigate. And based upon documents, 19 like this time submitted by my attorneys and 20 myself, that they could come to a resolution or

22 Q. Okay. Do you know how a credit

23 reporting agency gets its information about you?

resolve instead of just saying nothing. So yes.

A. I would assume that it's submitted by

25 creditors.

21

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Tinny Suri

- Q. Okay. Do you understand that
- 3 TransUnion, Equifax, and Experian are different
- 4 companies?
- 5 A. I do understand that.
- 6 Q. In thinking about the facts of your
- 7 case, do you ever have trouble keeping
- 8 TransUnion, Equifax, and Experian separate from
- 9 each other?
- MS. BOLOS: Objection to form.
- 11 A. Sure. Yes, I do. I keep them
- 12 separate.
- Q. So you never get confused on which
- 14 credit reporting agency may have reported what or
- 15 anything like that?
- MS. BOLOS: Objection, form.
- 17 A. The only way I could do that is by
- 18 pulling my credit report from each individual
- 19 bureau and what I've done and look at them side
- 20 by side. But I understand.
- 21 Q. Okay. We're going to -- if you don't
- 22 mind, I'll share my screen here and go back to
- 23 Exhibit 15, the complaint.
- 24 Let's see. That should do it. And if
- 25 you'll let me know if you do not see a title head

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Tinny Suri

- 2 saying Factual Allegations Relative to
- 3 TransUnion.
- 4 A. It's loaded. I do see Factual
- 5 Allegations Relative to TransUnion, yes.
- 6 Q. Okay. So you would agree, especially
- 7 with the filing information at the top, this is
- 8 part of your complaint filed in this action;
- 9 correct?
- 10 A. Correct.
- 11 Q. All right. So again, much like you
- 12 discussed with Ms. Barr about Experian, we're
- 13 talking about inaccurate credit information
- 14 relating to the Wells Fargo Bank account?
- 15 A. That's correct.
- 16 Q. Particularly it being reported as a
- 17 paid charge-off?
- 18 A. That's what we're discussing, yes.
- 19 Q. Okay. So now with respect to
- 20 TransUnion -- and I just want to get it really
- 21 nailed down here so I'm clear -- it's your
- 22 position that Wells Farqo did not have the legal
- 23 right to charge off this account when it did
- 24 because of the timing of the bankruptcy and the
- 25 Reaffirmation Agreement and then the payments

Page 165 1 Tinny Suri 2 made thereafter; is that accurate? 3 MS. BOLOS: Objection to form. That is correct. 4 Α. 5 Q. Okay. Looking at -- and I will try and 6 Zoom out just a little bit just so we get this 7 page here. 8 As you can see now on the complaint, we 9 see paragraphs 53 to 59 --10 Α. Okay. 11 -- which are all of the paragraphs 12 under the Factual Allegations Relative to 13 TransUnion heading. 14 In reading those paragraphs, does that 15 accurately summarize the entirety of your claims 16 against TransUnion? 17 MS. BOLOS: Objection, form. 18 Α. Based upon everything that I'm just 19 rereading really quickly just to make sure there's no discrepancies, yeah, this covers it. 20 21 Ο. All right. You note specifically in 22 your complaint that on February 8th, 2021, you 23 disputed with TransUnion. 24 Α. That's correct. 25 Q. Is that the only dispute upon which you

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Tinny Suri

- 2 are basing your claims for recovery against
- 3 TransUnion?
- 4 MS. BOLOS: Objection, form.
- 5 A. So previous to this I did mail
- 6 TransUnion with a certified letter in my initial
- 7 direct dispute prior to hiring my counsel, and my
- 8 counsel submitted this afterwards. So this is
- 9 the second time.
- 10 Q. Okay.
- 11 A. I'm sorry. Let me rephrase that.
- I did it online, then I sent them a
- 13 certified mail, and then my counsel sent this
- 14 one. So I want to make sure I've got my timing
- 15 right.
- 16 Q. So your claims are trying to encompass
- 17 all of those disputes?
- 18 A. Possibly, yes.
- 19 Q. Okay. Then if we can move on, we'll
- 20 mark as Exhibit 24 -- these are identified as
- 21 your responses to TransUnion, LLC's, amended
- 22 interrogatories.
- Have you seen these before? And I'm
- 24 more than happy to scroll through these pages if
- 25 you'd like.

Page 167 1 Tinny Suri 2 I've seen them. Α. No. (EXHIBIT 24, TINNY SURI'S RESPONSES TO 3 4 TRANSUNION'S AMENDED INTERROGATORIES, 5 WAS IDENTIFIED.) 6 Q. And you helped prepare answers for 7 Not necessarily typing but providing the information? 8 9 I did collaborate with my attorney on 10 this. 11 Okay. And you did verify them as 12 accurate? 13 To the best of my knowledge, yes. Α. 14 Ο. As we sit here today, do you still 15 believe these responses to be accurate and complete? 16 17 Again, yes. To the best of my Α. 18 knowledge, yes. 19 Q. Okay. Wonderful. 20 I am going to scroll through very 21 quickly to interrogatory number 6. And if you 22 could please review interrogatory number 6 and 23 your answer, and I'll be happy to scroll when you 24 reach the bottom of the page. 25 Α. (Document review.) Could you go ahead

```
Page 168
 1
                        Tinny Suri
 2
    and scroll down for me, please? Go back up a
 3
    little more. I just want the bottom part.
 4
        Ο.
               (Scrolling.)
        Α.
               Perfect. (Document review.)
 5
               Could you go ahead and scroll down,
 6
 7
    please?
 8
               (Scrolling.)
        Ο.
        Α.
               (Document review.)
 9
10
               Okay. Is that enough or do you want me
11
    to keep reading?
12
               (Scrolling.)
        Q.
13
        Α.
               (Document review.)
14
              Now we're at Experian. Okay.
15
        Q.
              Okay. And then we go through and we
16
    have a list of witnesses here.
17
        Α.
              Sure.
18
        0.
              Which is all fine. But mainly the
19
    purpose of that interrogatory was to determine
20
    what information you allege is inaccurate.
21
    Again, we're just talking about the Wells Fargo
    Bank account being reported as a paid charge-off;
22
23
    correct?
24
        Α.
              Correct.
25
              Do you have anything else to add?
        Ο.
```

Page 169 1 Tinny Suri 2 MS. BOLOS: Objection, form. 3 Α. I don't. 4 Ο. Do you know specifically how 5 TransUnion's reporting of the Wells Fargo account as a paid charge-off specifically affected your 6 7 credit? 8 MS. BOLOS: Objection, form. 9 Α. I think that -- I mean between -- and T 10 think we view all three agencies as different And I think TransUnion -- some of my 11 numbers. 12 creditors have used TransUnion as that number of 13 700, as you saw from the Wyndham mortgage. And I 14 think I addressed that earlier where I could have 15 had favorable rates, other things could have 16 occurred for having a little more privilege and 17 having a better rate. Having a better score 18 would have provided me better rates financially. 19 So I think those are the things I 20 covered earlier that are part of the cause and 21 effect of getting that lower score. 22 Okay. You mentioned Wyndham. Was that 23 what we looked at as Exhibit 23 is what you're 24 referring to? 25 Α. Correct.

Page 170 1 Tinny Suri 2 Q. And that's on the screen now; correct? 3 Α. Correct. 4 Q. Okay. It says Informative Research at 5 the top, PreClose Monitoring Report. To your 6 knowledge, are you aware of what credit reporting 7 agency produced this document to Wyndham? I do not. 8 Α. 9 Okay. As part of your claims against Ο. 10 TransUnion, are you saying that TransUnion failed 11 to provide you a copy of your consumer disclosure 12 at any time? 13 When you say "consumer disclosure," you Α. 14 mean my consumer report? 15 Yes. I'm sorry. I use the term 16 "consumer disclosure" for what's provided 17 directly to you for your own personal purposes. 18 Α. No. Upon request, I don't have an 19 issue that you did not provide it to me if I 20 requested it, no. Q. Wonderful.

- 21
- 22 Moving through here, okay, I'm going to
- 23 put on the screen here, I believe, what's Exhibit
- 24 -- Exhibit 25, I believe, is the correct number.
- 25 And it appears to be a June 28th, 2020 online

```
Page 171
 1
                        Tinny Suri
 2
    dispute from you to TransUnion.
 3
               Is that your understanding of it --
              MS. BOLOS: Objection, form.
 4
 5
              -- from your review of it?
        Q.
 6
        Α.
              That's one of the ones I explained
 7
    earlier, yes, that I did an online dispute as
 8
    well.
 9
               (EXHIBIT 25, ONLINE DISPUTE AND
10
               CORRESPONDENCE WITH TRANSUNION,
11
                6/28/2020, WAS IDENTIFIED.)
12
        Ο.
              This would be the online dispute;
13
    correct?
14
                           Objection, form.
              MS. BOLOS:
15
        Α.
              Pardon?
16
              This would be your online dispute;
        Q.
17
    correct?
18
        Α.
              Correct.
19
              Partway down the page under a dotted
        Ο.
20
    line it says Tradeline Disputes, and it
21
    identifies an account number and a name, but it
22
    says "no name." This is the dispute of that
23
    Wells Fargo Bank account that we've been
24
    discussing today; is that correct?
25
        Α.
              Correct.
```

1 Tinny Suri 2 Q. Okay. In the comments section at the bottom the last sentence says: 3 "We have documents showing 4 5 all payments paid in full." 6 7 Α. Uh-huh (positive response). Did you provide any documents to 8 Q. 9 TransUnion with your online dispute? 10 So I don't recall because I believe I 11 just provided everything I had. 12 But let me just address this: 13 online is very cumbersome to operate, and I had 14 to do it three times before I even had room to 15 write anything in there. 16 So I don't remember is the best of my 17 knowledge. I couldn't tell you. I know all the 18 hard copies I did mail. 19 All right. Is the date of this online 20 dispute, June 28th, 2020, or June 27th, 2020 --21 it's got two dates on there -- does that appear 22 to be an accurate date of when you made this? 23 MS. BOLOS: Objection, form. 24 Α. That's what it says and that's when I 25 I would say that's accurate.

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Tinny Suri

- Q. Did you send an online dispute or
- 3 something similar to that to anyone else in late
- 4 June 2020?
- 5 A. I don't believe I did. I think I was
- 6 trying to resolve this one first.
- 7 Q. Okay. What did you want TransUnion to
- 8 do when you sent this online dispute?
- 9 A. To confer with Wells Fargo for the
- 10 inaccuracy in reporting, my initial reasons for
- 11 the dispute, and to make the correction.
- 12 Q. And what correction -- what specific
- 13 correction were you looking for?
- 14 A. To change the charge-off on the Wells
- 15 Fargo account to paid in full, to remove the
- 16 negative mark.
- 17 Q. So just so I'm clear, you wanted it to
- 18 say paid in full?
- 19 A. Yes.
- Q. And no reference to a charge-off
- 21 whatsoever?
- 22 A. That is correct. Because it was
- 23 incorrect, to my knowledge.
- Q. Did you receive a response from
- 25 TransUnion to your online dispute?

Tinny Suri

- 2 A. I did.
- Q. All right. On this next page that's
- 4 dated June 27th, 2020, it looks like a document
- 5 from TransUnion to you stating that your dispute
- 6 was received and they are processing it.
- 7 A. Uh-huh (positive response).
- 8 Q. Do you recall receiving this document?
- 9 A. Sure do.
- 10 Q. All right. Let me move on to the
- 11 document. Now, here as part of this exhibit we
- 12 see a document dated June (sic) 17th, 2020, again
- 13 addressed to you at your
- 14 address.
- 15 A. Are you saying June or July? This is
- 16 July.
- 17 Q. July 17th, 2020. And we're including
- 18 your re-investigation results.
- 19 Do you recall receiving this document?
- 20 A. I do.
- Q. Okay. I'll scroll down to -- I think
- 22 it's page 6 of the PDF, which identifies the
- 23 investigation results specifically. And again,
- 24 this shows Wells Fargo Bank. And it's reporting
- 25 a zero balance, paid in full, with a charge-off.

1 Tinny Suri 2. Is that correct that it's reporting 3 that? 4 Α. Uh-huh (positive response). 5 0. Does it show at any point in this 6 document any late payment history on your 7 account? 8 MS. BOLOS: Objection, form. 9 Α. Not on this one. But I believe I have 10 an earlier document that doesn't show it fully 11 paid off. But I don't recall. But it does show 12 on this one that there's no late payments. 13 Q. Okay. What did you do when you 14 received this document? 15 MS. BOLOS: Objection, form. 16 Α. I reviewed it and I disagreed with the 17 charge-off. So I think at that point -- I don't 18 remember, I don't recall when I mailed the hard 19 copies in of everything to argue the fact that 20 here's a copy of the reaffirmation letter saying 2.1 that this was a mistake, to investigate it with 22 Wells Fargo. And I think that's the next steps. 23 Okay. How did you feel when you 24 received this document to the extent you recall? 25 Α. I think how anybody would feel.

- 1 Tinny Suri
- 2 little pissed off. I mean upset. I mean nothing
- 3 has changed, and I felt like nobody was doing
- 4 anything. So yeah.
- 5 Q. Okay. So what do you feel TransUnion
- 6 should have done in response to this online
- 7 dispute?
- 8 A. I don't know what your inner workings
- 9 are, as I mentioned earlier to the folks at
- 10 Experian. I don't know what your investigation
- 11 -- how you investigate, what it entails. I can't
- 12 address that. I mean it could have been a little
- 13 more detailed of why, but there was no why. It
- 14 was just we talked to the creditor, they reported
- 15 it correctly, and this is how we reported it;
- 16 basically the gist of how I get this from all
- 17 three agencies.
- 18 So I can't address how you should have
- 19 investigated it and how that affected me.
- Q. As you sit here today, can you describe
- 21 to me what you believe a reasonable
- 22 re-investigation of your dispute by TransUnion,
- 23 what it would have entailed?
- MS. BOLOS: Objection, form.
- 25 A. I'm not an investigator. I'm not a

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Tinny Suri

- 2 forensic person who would accept forensic online
- 3 information and be able to collectively make a
- 4 decision and dispute it. So I couldn't answer
- 5 that question. I don't know.
- 6 Q. So in your complaint, which we looked
- 7 at, you claim that TransUnion didn't conduct a
- 8 reasonable re-investigation; is that accurate?
- 9 MS. BOLOS: Objection, form.
- 10 A. I'm not claiming -- no. I'm not
- 11 claiming anything. I'm assuming by my own
- 12 personal belief. But I'm not claiming anything
- 13 that you did or didn't do. It's just based upon
- 14 my own assertion from what I see that's still
- 15 there and the lack in the response, very minimal.
- 16 So I just have to take my own guess. That's all
- 17 I'm doing.
- 18 Q. Okay. So the allegation is based on
- 19 your guess because the information was not
- 20 updated to paid in full without the charge-off
- 21 mark?
- 22 A. That is correct.
- Q. Did you ever dispute the Wells Fargo
- 24 account with TransUnion by telephone?
- 25 A. I believe I've called. I don't

1 Tinny Suri 2 remember what the conversations entailed because there were a lot of phone calls between a lot of 3 4 agencies and Wells Fargo. So right now it's been a while. It's been over a year. So I couldn't 5 tell you and recall all those conversations. 6 7 I know I tried calling, yes. 8 Okay. Look at your screen now. Q. believe this is Exhibit 26. It is an August 1st, 9 10 2020 correspondence from TransUnion to you at your Maple Valley Drive address. 11 12 Α. Uh-huh (positive response). 13 (EXHIBIT 26, CORRESPONDENCE FROM 14 TRANSUNION, 8/1/2020, WAS 15 IDENTIFIED.) 16 Again, enclosing re-investigation Ο. 17 results. 18 Do you believe this may have been in 19 response to your telephone call with TransUnion? 20 MS. BOLOS: Objection, form. 2.1 Α. I couldn't answer that. I don't know. 22 Q. Do you recall receiving this document? 23 I believe I did receive this document. Α. 24 Q. Okay. And I'll scroll down again to 25 the Your Investigation Results section, page 4 of

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- 2 the document. Again, it's Wells Fargo Bank
- 3 reporting the account paid in full was a
- 4 charge-off with a zero dollar balance.
- 5 Having seen this now, do you believe
- 6 this may have been in response to your telephone
- 7 call with TransUnion?
- 8 A. So you're showing charge-off, not paid
- 9 in full, on this report. And you're asking if
- 10 that triggered the phone call to TransUnion?
- 11 Q. No. If this was possibly in response
- 12 to your phone call to TransUnion.
- 13 A. Oh, I don't remember. I don't know.
- 14 Q. Okay. When you made your phone call to
- 15 TransUnion, you also called other agencies; is
- 16 that what you said? Is that accurate?
- MS. BOLOS: Objection, form.
- 18 A. I believe -- I don't remember who I
- 19 called. I know it was TransUnion, but I may have
- 20 called Equifax. But I don't think I had called
- 21 Experian yet.
- Q. Okay. Do you recall what you said to
- 23 TransUnion when you called them?
- 24 A. No. I can't remember that
- 25 conversation. But it had to be on the lines of

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- 2 the things that we're discussing today.
- Q. Okay. We're going to look at another
- 4 set of documents here. This will be Exhibit 27.
- 5 And I will upload all of these to the chat at the
- 6 next break. I'll put this before you.
- 7 This appears to be a correspondence
- 8 from you, sir, to TransUnion dated July 24th,
- 9 2020.
- 10 (EXHIBIT 27, CORRESPONDENCE TO
- 11 TRANSUNION, 7/24/2020, WAS
- 12 IDENTIFIED.)
- 13 A. Uh-huh (positive response).
- Q. Does this document look familiar to
- 15 you? And I'm happy to scroll through and show
- 16 you all the attachments as well if you'd like.
- 17 A. No. It looks familiar. I think this
- 18 is the one I mailed out. I'm not sure if I
- 19 mailed it or faxed it. I forgot.
- Q. Just so it's easier to see, I'll just
- 21 scroll through very quickly. Page 2, it looks
- 22 like that's the letter from Wells Fargo to
- 23 Ms. Sauerbrei. I apologize if I misstate it.
- 24 Your payment history with Chase, LeafFilter
- 25 contract, the affirmation agreement page, other

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- 2 bankruptcy court documents, and then a priority
- 3 mail addressed to TransUnion and the PO box in
- 4 Chester, Pennsylvania.
- 5 A. Uh-huh (positive response).
- 6 Q. So you do recall sending this dispute?
- 7 A. I do.
- 8 Q. And it's dated July 24th, 2020.
- 9 Is the date of that document correct?
- 10 A. Correct.
- 11 Q. Other than the fact that it includes a
- 12 correspondence to Wells Fargo, did you send
- 13 something like this -- something similar to this
- 14 to anyone else approximately at this time?
- MS. BOLOS: Objection.
- 16 A. No. Outside of Wells Fargo receiving
- 17 all the documents, no. It was TransUnion.
- 18 Q. Okay. Can you tell me why you didn't
- 19 send it to Experian or Equifax at this time?
- 20 A. Well, first, I wanted to make sure that
- 21 I could dispute with one agency and try to
- 22 rectify this between Wells Fargo. And once that
- 23 was cleared on TransUnion, then I could approach
- 24 the other two.
- Q. Okay. Did you prepare this document

Page 182 1 Tinny Suri 2 yourself? 3 Α. It was for me, yes. 4 Q. Did anyone help you prepare it? 5 Α. Not at this time, no. 6 Ο. And to summarize the purpose of this document, it was to change the reporting of the 7 8 Wells Fargo Bank account to simply "paid in full"? 9 10 MS. BOLOS: Objection, form. 11 It was to help dispute the findings, to Α. 12 correct them based upon the information I provided so it could be updated to "paid in 13 full." 14 15 Okay. We'll go through and -- I know 16 we've already described most of these attachments with counsel for Wells Fargo earlier today. Can 17 you tell me why you did not provide these 18 19 documents to TransUnion earlier? 20 Α. Earlier when you said upload them 21 online? 22 Or in response to a telephone call or Ο. 23 any other time you thought about possibly disputing it. 24 25 Α. Because I believe I was trying to --

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- -
- 2 and I can't recall -- but I believe I was trying
- 3 to get this fixed directly with Wells Fargo first
- 4 to report it accurately, to my knowledge, before
- 5 I got involved with the bureaus.
- 6 Q. Okay. As part of TransUnion's
- 7 re-investigation of this dispute, do you think it
- 8 was reasonable for TransUnion to have contacted
- 9 Wells Fargo and provided them the entirety of
- 10 this dispute letter, including all these
- 11 documents?
- MS. BOLOS: Objection, form.
- 13 A. I don't know how to answer that
- 14 question. I don't know how you communicate with
- 15 the creditors in an investigation like this, so I
- 16 don't know how to address it. I would assume
- 17 that -- I'm assuming, without any prior knowledge
- 18 of the operations, that you communicated -- you
- 19 had some type of communication.
- 20 Q. Okay. Would you have hoped that
- 21 communication would have included TransUnion
- 22 providing all of these supporting documents to
- 23 Wells Fargo?
- 24 A. Sure.
- Q. Did you receive a response to this

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- 2 dispute letter from TransUnion?
- 3 A. I don't remember. I may have because I
- 4 received quite a few things. But you may have a
- 5 copy. If you want to share that, I can confirm.
- 6 Q. Okay. I will scroll down towards the
- 7 end of this exhibit. This is an August 11th,
- 8 2020 letter to you at your Maple Valley Drive
- 9 address again talking about reading your
- 10 re-investigation results.
- 11 Do you recall receiving this document?
- 12 A. Yeah. It looks like all the same three
- 13 ones I received before all canned in the same
- 14 way. But yes, I did receive it.
- 15 Q. Okay. And this is page 4 of that
- 16 section, page 28 overall of this PDF. It has the
- 17 specifics of the re-investigation results.
- 18 Again, zero dollar balance, paid in
- 19 full with a charge-off.
- On this copy, which I believe shows
- 21 your pay history -- and I'll make it a little
- 22 larger for you because I need it a little
- 23 larger -- through June of 2020. Does it show any
- 24 late monthly payment history on this report?
- 25 A. It doesn't. It looks like it got

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- 2 updated.
- 3 Q. Okay. What did you do when you
- 4 received this copy?
- 5 A. Same thing. I looked at it, I see
- 6 charge-off, negative on my report that could make
- 7 an effect on my future. But yes, I wasn't happy.
- 8 I mean I'm glad that you filled in all the
- 9 squares because it wasn't there before. But the
- 10 charge-off was still there.
- 11 Q. All right. In just a moment we're
- 12 going to go to the February 2021 correspondence
- 13 that's referenced in your complaint. But before
- 14 we get to that, and excluding that letter, can
- 15 you recall any other time that you contacted
- 16 TransUnion to dispute information about your
- 17 Wells Fargo account?
- 18 A. Outside of what you presented for me,
- 19 the direct contacts I've had, I know that my
- 20 legal team -- I know they've submitted things.
- 21 Outside of that, I have no other knowledge.
- Q. When you say your legal team submitted
- 23 something, are you talking about what's
- 24 identified as Exhibit 12 we talked about earlier
- 25 day?

Page 186 1 Tinny Suri 2 Yeah. That was submitted by our legal Α. 3 team -- by the legal team, yes. 4 Q. Okay. How much input did you have into 5 creating this dispute letter? 6 MS. BOLOS: Objection, form. 7 think that creeps into attorney/client privilege, 8 Will. He already told you he reviewed it and 9 signed it. 10 MR. HUSE: It doesn't actually have a 11 signature. So I don't know if he said that. 12 MS. BOLOS: Well, that one is -- I 13 don't think that's the one produced from us. MR. HUSE: It's from Wells Fargo. 14 No. 15 But I don't know how they would have had a copy 16 of it. 17 MS. BOLOS: Well, I think this went 18 through -- and I think Experian was showing it in 19 their exhibit -- the mailing service mailed it 20 out. So I don't know what happened to the letters once they went to the mailing service. 21 22 It looks like maybe they stripped out the 23 signature. And I'm pretty sure this letter was 24 dated when Mr. Suri signed it. And if we haven't

produced to you the version of his that is signed

25

Page 187 1 Tinny Suri 2 by him, then I can make sure to get that over to 3 you at the end of the week. 4 MR. HUSE: No. I think I have it. 5 just need to find it here. Let's see if this is it, Exhibit 28. 6 7 (EXHIBIT 28, CERTIFICATE OF SERVICE 8 DECLARATION OF MAILING TO TRANSUNION, 9 2/9/2021 - SURI 000690-0731, WAS 10 IDENTIFIED.) MS. BOLOS: Well, his version of that 11 12 detailing that was sent to the CaseMail mailing 13 service is Suri 460 to 462, and it has a 14 signature and date on it. 15 MR. HUSE: Okay. Because what I have 16 here -- and we'll just mark it as Exhibit 28 --17 is a certificate of mailing on behalf of Mr. Suri 18 to TransUnion at the 555 West Adams Street 19 location in Chicago. And that includes the same 20 letter with an e-signature. 21 MS. BOLOS: Yes. 22 So this would be a copy of your Ο. 23 dispute; correct, sir? 24 Α. Correct. 25 Your last mail dispute -- and I'll pull Q.

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- 1
- 2 it back up, again Exhibit 27 -- it's loading
- 3 here -- you mailed yourself. It was sent to
- 4 TransUnion's Chester, Pennsylvania PO box. And
- 5 you received a response to that dispute, as we
- 6 discussed; correct?
- 7 A. I believe so. If that's the one that I
- 8 mailed, yes.
- 9 Q. Yes, it is.
- 10 Do you recall getting -- do you know
- 11 why this dispute letter, the one from 2021, was
- 12 sent to a Chicago, Illinois address and not the
- 13 Chester, Pennsylvania address?
- 14 A. I do not, no.
- 15 Q. Okay. Did you receive a response to
- 16 this dispute?
- 17 A. You know what, I don't remember. I
- 18 don't recall. But I'd have to look and see.
- 19 Q. Okay. And the purpose of this dispute
- 20 was, again, to dispute the Wells Fargo Bank
- 21 account, as we've discussed today?
- 22 A. Yes.
- Q. All right. On here -- do you have any
- 24 other documents that show TransUnion reported
- 25 inaccurate information about you?

Page 189 1 Tinny Suri 2 I think I presented everything and Α. 3 our team presented everything that you have, so everything I have. 4 5 Q. Okay. You mentioned earlier today 6 about a rejection from a Menards credit card. That is correct. 7 Α. Let me see if I can find it here very 8 Q. 9 quickly. 10 And was that with Capital One? 11 Α. That is correct. 12 Q. Let's see if you can see this document here, this document that we'll mark as 13 Exhibit 29. 14 15 Is this the Capital One correspondence to you on June 17th, 2020, denying your Menards 16 credit card account? 17 18 Ά. That is correct. 19 (EXHIBIT 29, LETTER TO TINNY SURI FROM 20 CAPITAL ONE, 6/17/2020, WAS IDENTIFIED.) 21 22 Is this denial letter, dated June 17th, Ο. 23 2020 -- is that an accurate date for when you received the denial? 24 MS. BOLOS: Objection, form. 25

Page 190 1 Tinny Suri 2 Α. Yes. I mean thereafter. It was dated 2020, but soon after I received it in the mail, 3 4 sure. 5 0. Okay. So presumably -- do you recall when you actually made the application? 6 7 Α. No, I don't remember. All right. The last sentence of the 8 0. 9 paragraph before "Sincerely, Capital One Customer 10 Care Team, " it states that Capital One: 11 "... will send you a 12 written statement of the 13 specific reasons for 14 denial within 30 days of 15 receiving your request." 16 Did you ever contact Capital One for 17 the specific reasons why you were denied this credit card? 18 19 Α. No. 20 Q. All right. Let's go back to 21 Exhibit 24, Exhibit 24, which are your 22 interrogatory responses. We're going to go down to interrogatory 13, which asks you to identify 23 24 each specific law that you claim TransUnion violated. 25

Page 191 1 Tinny Suri 2 If you can go ahead and read number 13 3 and its response, and let me know when I need to 4 scroll forward and when you're done, please. 5 Α. (Document review.) Go ahead and scroll 6 down, please. 7 Ο. (Scrolling.) 8 Α. (Document review.) Okay. 9 Ο. Okay. Is this an accurate -- your answer in response to this interrogatory number 10 11 13, is that an accurate depiction of all of your 12 claims in this matter against TransUnion? 13 MS. BOLOS: Objection, form. 14 Ά. Yes. 15 0. Do you have any other claims you would like to add at this point in time? 16 17 MS. BOLOS: Objection, form. 18 If there's no other claims stipulated 19 in this document, then I don't have anything else 20 to add. 21 All right. We're getting very close to 0. 22 moving on, fortunately for everyone here. 23 I'm going to move up to 24 interrogatories, I think, 4 and 5. And these, 25 interrogatory request numbers 4 and 5, as you'll

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1 Tinny Suri 2 see when I get there, talk about credit 3 applications made and the harm that you allege 4 occurred because of TransUnion's reporting. 5 You can go ahead and read number 4. 6 I'll scroll down when you're ready. 7 (Document review.) Can you scroll Α. down, please? 8 9 Q. (Scrolling.) 10 Α. (Document review.) Okay. 11 Q. (Scrolling.) Α. 12 Okay. 13 Q. Do you understand, sir -- I'll take a 14 quick stop here. You have identified things on 15 this chart on page 5, documents identified as 16 regular inquiries and documents or things identified as promotional inquiries. 17 18 MS. BOLOS: Objection, form. Oh, qo 19 on. 20 Are you seeking to recover -- that's Q. fine. 21 22 Are you seeking to recover for on any 23 damages based on any promotional inquiries listed 24 in this chart? 25 Objection, form. MS. BOLOS:

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- 2 A. Can you be specific? I'm not familiar
- 3 with the promotional inquiries subject matter.
- 4 Q. Okay. As a general rule, regular
- 5 inquiries are -- well, inquiries occur when
- 6 someone requests a copy of your consumer credit
- 7 information.
- 8 A. Correct.
- 9 Q. A regular inquiry typically occurs when
- 10 a consumer actively applies for credit.
- 11 A. Uh-huh (positive response).
- 12 Q. Or sometimes seeks employment.
- 13 Promotional inquiries are like the
- 14 letters you get repeatedly in the mail, I'm sure.
- 15 It says we're here from Happy Money,
- 16 Incorporated, saying: Hey, you've been
- 17 preapproved for a credit card, but you never
- 18 applied for it. And in those situations the
- 19 promotional inquiries don't usually get a copy of
- 20 your credit report, just your name and address if
- 21 you fit certain demographics.
- With that in mind, are you seeking any
- 23 damages based on any promotional inquiries?
- 24 A. I don't believe so.
- Q. Okay. So we'll go through and let you

Page 194 1 Tinny Suri read the last three lines of number 4 here. 2 3 (Document review.) 4 Ο. Okay. I'll go through -- if you'll 5 read number 5 and its answer, which is the 6 remainder of page 8, please. 7 Α. (Document review.) Okav. In your review of interrogatories 4 and 8 5 and their answers, would you say that those 9 10 responses are accurate? 11 MS. BOLOS: Objection, form. 12 Α. Yes. All right. Then let's go through some 13 Q. 14 of your individual reports here -- or individual credit applications. I think we already 15 discussed your Wyndham application earlier. 16 was Exhibit Number 23 which had the Informative 17 18 Research report at the top. 19 Is that correct to the best of your recollection? 20 21 MS. BOLOS: Objection, form. Can you 22 just bring it up on the screen? I can't even 23 keep track of this.

Yes.

Can you see that?

Ο.

Α.

24

25

Page 195 1 Tinny Suri So is this Informative Research report 2 Ο. 3 provided to Wyndham Capital that we've already 4 discussed and you discussed with Ms. Barr for 5 Experian, is that the basis for your allegations 6 for damages resulting from a Wyndham application? 7 MS. BOLOS: Objection, form. 8 Α. Number one, Informative Research, I 9 don't know who they are. It looks like a 10 third-party provider. But I would quess that 11 this affected my opportunity to get a better rate 12 based upon my credit score. Yes, it made a cause 13 and effect, I agree. 14 So you did get the -- you did get the 15 credit you sought. Do you know how the -- and 16 forgive me if you've already answered this. Do you know how your rate may have changed 17 18 specifically? 19 MS. BOLOS: Objection, form. 20 Α. I believe all of you, everyone here, 21 has a copy of the response from Wyndham directly 22 that my credit score would have been affected or 23 I would have had favorable rates if it was above 24 700 or 720 or 740. I can't recall unless you 25 pull up the document. But they said there was an

Page 196 1 Tinny Suri 2 effect, yes. 3 Ο. Okay. Let's go through here then. 4 have here what we'll mark as Exhibit 30. Ι 5 believe this is loanDepot.com Statement of Credit Denial, Termination or Change dated April 9, 6 7 2021. 8 Do you recall having seen this document 9 before, sir? 10 MS. BOLOS: Objection, form. 11 Α. I have not. 12 (EXHIBIT 30, STATEMENT OF CREDIT 13 DENIAL, TERMINATION OR CHANGE FROM 14 LOANDEPOT, 4/9/2021, WAS IDENTIFIED.) 15 Okay. Are you seeking to recover Ο. 16 damages for any sort of credit denial or credit 17 change for a loanDepot -- is this loanDepot? 18 want to make sure I'm right -- yeah, 19 loanDepot.com application? 20 MS. BOLOS: Objection, form. 21 Α. I didn't go with loanDepot, so I 22 couldn't answer that question. So no. 23 Ο. No, you're not seeking it. Okay. Wonderful. 24 25 What we'll do is Exhibit 31, which is a

Page 197 1 Tinny Suri March 26, 2020 Huntington National Bank 2 3 production, which states -- do you recall applying for credit with Huntington Bank in March 4 5 of 2020? 6 Α. Yes. That was my home equity loan. 7 Yes. 8 (EXHIBIT 31, CORRESPONDENCE FROM 9 HUNTINGTON NATIONAL BANK, 3/26/2020, 10 WAS IDENTIFIED.) 11 Okay. And your credit store at the Ο. 12 time from TransUnion says 772; is that correct? 13 Or is it correct that it says that on this 14 document? 15 Α. It's correct it says that. I don't 16 know what my credit score was back then. 17 Q. Do you have any reason to believe that 18 Huntington National Bank provided a false credit score on this document? 19 20 Α. Of course not. 21 Ο. Did you get -- you said this was for 22 your loan refinance? 23 Α. Home equity loan. 24 Ο. Home equity loan. I apologize. 25 Or personal line of credit. I'm sorry. Α.

Page 198 1 Tinny Suri Personal line of credit. Okay. 2 Q. 3 So on this personal line of credit did you receive the credit you were seeking? 4 5 Α. Yes. Do you believe that you were provided 6 Q. 7 with worse terms than you otherwise would have 8 if --9 Α. That information was not divulged to 10 me. 11 Okay. Are you seeking any damages Ο. 12 related to this specific personal line of credit 13 application? 14 MS. BOLOS: Objection, form. 15 Α. No. 16 0. All right. And if you need a break, please -- we've been going for a little bit --17 18 don't hesitate to ask. I'll be happy to take one 19 with you. But I'm getting very close to being 20 finished here. It's hard to see my screen, though. 21 22 We'll go to Huntington Bank, June 2nd, 23 We'll mark this as Exhibit 32. 24 (EXHIBIT 32, HUNTINGTON - YOUR CREDIT 25 SCORE AND THE PRICE YOU PAY FOR

Page 199 1 Tinny Suri 2 CREDIT, 6/2/2021, WAS IDENTIFIED.) 3 Do you recall, sir, what credit Ο. 4 application this was for? 5 Α. A personal line of credit. Q. Another personal line of credit? 6 7 Α. So let me explain real quickly. When 8 you have a personal line of credit -- on my first 9 mortgage of this home, when you refi, that 10 personal line of credit goes away. You have to 11 reapply for a second -- a new one. 12 And so that's what I did here. 13 rate was a little higher than before. And I 14 declined the loan. Okay. So this is the one that you 15 Ο. 16 declined. All right. It lists here your TransUnion credit 17 18 score of 737 as of June 2nd, 2021. Do you have 19 any reason to believe that Huntington 20 inaccurately reported that credit score on this document? 21 22 If it's from them, I would assume 23 that's correct. 24 Ο. Okay. Here on the top of page 2 it says Understanding Your Credit Score. 25

Page 200 1 Tinny Suri 2 Α. Uh-huh (positive response). 3 Q. It says: 4 "Key factors that 5 adversely affected your credit score." 6 7 We see here revolving balance to 8 revolving high credit ratio is too high, too many 9 accounts with balances, loan balance to loan 10 amount ratio is too high, excessive amount owed 11 on revolving accounts, and number of inquiries 12 affected your score. 13 Do you see anything on this document --14 and I'm happy to go through all of these pages 15 with you -- where it identifies any kind of 16 charge-off or delinquent account as a basis for your credit score? 17 18 MS. BOLOS: Objection, form. 19 Α. I don't see the reasoning why -- they 20 provide an explanation of rates or anything else. 21 But no, I don't see that. 22 Okay. So how do you -- on what do you 23 base your assertion that the rate changed because 24 of TransUnion's reporting of your Wells Fargo 25 account as a paid charge-off?

Page 201 Tinny Suri 1 MS. BOLOS: 2 Objection, form. I don't know how to address that -- or 3 Α. 4 answer that question. So I mean based upon what 5 I see and being denied a card and based upon my 6 credit score, the reason for the drop and having 7 a mark on my credit and trying to clean this and 8 fix it I think made an effect. But why it varied 9 in the credit scores so now it's even lower, I 10 can't answer that. 11 Okay. And even though Huntington Ο. 12 explained on the top of page 2 factors that 13 affected your credit score, even though it doesn't identify any delinquency, you still 14 15 believe that the delinquency affected this 16 application? 17 Α. That would be my best assumption, yes. 18 All right. We'll go to this next 19 Huntington letter, which is Exhibit 33, dated June 7th, again to you. And it identifies the 20 21 reasons why they still have not made a final 22 decision on your application? 23 Α. Uh-huh (positive response). 24 (EXHIBIT 33, NOTICE OF INCOMPLETE 25 APPLICATION AND REQUEST FOR ADDITIONAL

Page 202 1 Tinny Suri 2 INFORMATION FROM HUNTINGTON, 6/7/2021, 3 WAS IDENTIFIED.) 4 Q. Is that because you decided to decline 5 proceeding with this application? Actually they did come back to me, 6 Α. No. 7 and it was a higher rate. And I declined it. 8 And it probably resulted in this. 9 Q. Okay. So you did not complete your 10 application because of the higher rate? 11 Α. Correct. 12 Ο. All right. We'll do Exhibit 34. 13 I swear I'm almost done. And again, if 14 you would like a break, I'm happy to take one. (EXHIBIT 34, LETTER FROM COLOMBO & 15 16 COLOMBO, 8/4/2021, WITH ATTACHED 17 DOCUMENTATION FROM FELDMAN KIA, 18 WAS IDENTIFIED.) 19 Q. Exhibit 34, it's a subpoena response 20 from Colombo and Colombo on behalf of Feldman 21 Is Feldman Kia, sir, where you recently 22 purchased or leased your Kia for your wife? 23 Α. That is correct. 24 All right. Did you also make an 25 application in 2017 with Feldman Kia?

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- 2 A. Seven cars from there. So you'll find
- 3 quite a bit, yes.
- Q. Okay. So the 2017 application, that
- 5 was approved.
- Is that application at all part of the
- 7 basis for your claims for damages against
- 8 TransUnion?
- 9 MS. BOLOS: Objection, form.
- 10 A. I don't -- I don't know how to answer
- 11 that because I believe the charge-off was in
- 12 2018. So this was 2017.
- 13 Q. All right. So we'll scroll down here.
- 14 That's still 2017.
- 15 Here we go. July 11th, 2020
- 16 application with Kia Motors Finance. It says
- 17 that was approved.
- 18 Were you in fact approved by Kia Motors
- 19 Finance in July of 2020?
- 20 A. Sure.
- 21 Q. Okay. And it appears here this is your
- 22 credit application. I assume it's all accurate.
- 23 A. Uh-huh (positive response).
- Q. And is that your signature on page 9 of
- 25 this application?

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- 2 A. It is.
- 3 Q. And then the last page we have your
- 4 Grand River credit -- Feldman Kia Grand River
- 5 Avenue credit score and the price you paid for
- 6 Kia -- for credit. And it lists your TransUnion
- 7 credit score as 720.
- 8 Do you believe as of July 11th, 2020,
- 9 Feldman Kia had any reason to mislead you as to
- 10 what your TransUnion credit score was?
- 11 A. I would say not. They're not legally
- 12 required to provide it, but it's something I can
- 13 see.
- 14 Q. So you have not seen this document to
- 15 date?
- 16 A. They don't share the credit number with
- 17 anyone.
- 18 Q. Okay. Do you believe your application
- 19 with Feldman Kia in 2020 was adversely affected
- 20 by your Wells Fargo Bank account?
- 21 A. I can't answer that. I don't know what
- 22 levels that they use or how they gauge what
- 23 interest rate on your lease or purchase of a car
- 24 based upon what your credit score is. So I don't
- 25 know how to answer that question.

Page 205 1 Tinny Suri 2 Q. Sir, are you seeking damages related to 3 this application? 4 MS. BOLOS: Objection, form. 5 Α. Again, I can't answer that because I 6 don't have knowledge of how that will affect my 7 rate. 8 Q. All right. Not having knowledge of how it may affect your rate, then do you have any 9 specific understanding of how your rate may have 10 11 changed? I don't understand. I mean I don't 12 Α. 13 know -- based upon your credit score, what I 14 understand, as much financing that we've all 15 done -- but based on the credit score, yeah, it 16 depends on what risk level that you land at and 17 what the rates are at that point as to what 18 they're able to offer you. So I don't know how 19 that affected me diversely or negative or 20 positive. I don't know. I can't answer that. 21 Q. Okay. I'm going to put one more 22 exhibit on, and that's going to be the last new 23 exhibit I have today. 24 MS. LYONS: We'll hold you to it, Will. 25 I'll do my absolute best. MR. HUSE:

Page 206 1 Tinny Suri 2 I'm not aware of anything else. 3 (EXHIBIT 35, CORRESPONDENCE FROM 4 SYNCHRONY FINANCIAL, 8/13/2021, 5 WAS IDENTIFIED.) 6 This is a response to a subpoena served 7 by your counsel to Synchrony Bank in 2021. 8 I'm going to go down here to page 4 of this PDF. 9 Again, it's Exhibit 35 for Synchrony. It's a CareCredit Rewards card ending in 1637. And it 10 11 shows an increased credit limit. 12 Are you seeking damages related to this 13 CareCredit credit card being increased -- having 14 it increased? I'm sorry. 15 MS. BOLOS: Objection, form. 16 Α. No. I mean this is -- we spend a lot 17 of money on our doq. 18 0. I understand. 19 We also have as part of this production 20 a JCPenney card where on July 7th, 2021, your 21 credit limit was increased on that card. 22 Α. Okay. 23 Q. Are you seeking any damages related to 24 the increased credit on your JCPenney card with 25 Synchrony Bank?

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Tinny Suri

- MS. BOLOS: Objection, form.
- 3 A. Not really. I mean this is very small
- 4 limit credits, but that's fine.
- 5 Q. Okay. Do you know who provided your
- 6 consumer report in relation to the JCPenney
- 7 credit increase, if one was provided at all?
- 8 A. I don't know.
- 9 Q. Are there any other credit applications
- 10 that you can think of today that you believe
- 11 TransUnion's reporting adversely affected?
- MS. BOLOS: Objection, form.
- 13 A. I don't recall. And I don't think I
- 14 have any more credit applications I've applied
- 15 for since all this occurred.
- 16 Q. All right. We're done with that. We
- 17 will slide back to Exhibit 24, the
- 18 interrogatories. We'll go to interrogatory
- 19 number 10. If you could read interrogatory
- 20 number 10 which has to do with your allegations
- 21 of financial damages and its response. I'll be
- 22 happy to scroll through and move it up as you
- 23 need, please, sir.
- 24 A. (Document review.) Go ahead and scroll
- 25 down to the end, sir, please.

Page 208 1 Tinny Suri (Scrolling.) 2 Q. 3 Α. Okay. Is this answer -- and I'll scroll down 4 0. 5 to the next page to show that was your full 6 answer -- is that a complete and accurate 7 response about your financial damages? 8 MS. BOLOS: Objection, form. 9 Yeah, I would say so. Α. 10 Q. Do you have any other allegations in 11 support of your financial damages that you would 12 like to add at this time? 13 MS. BOLOS: Objection, form. 14 Α. No. 15 Q. All right. Let's look at interrogatory 16 number 11. 17 Α. (Document review.) Okay. 18 Q. (Scrolling.) And there's your full 19 answer. 20 Α. (Document review.) All right. Is the answer to interrogatory number 21 22 11 as written here full and complete as you sit 23 here today? 2.4 Α. Yes. 25 Ο. Part of our discussions here today have

Page 209 1 Tinny Suri 2 been about potential emotional distress and 3 stress and other issues you've dealt with today 4 that you're seeking to recover for. 5 How much of your alleged emotional 6 distress do you believe you can attribute to 7 Wells Farqo? 8 MS. BOLOS: Objection, form. 9 Α. I think, as a whole -- I'm not 10 individualizing this -- as a whole, I think 11 everything encompassed into one box has created a 12 lot of -- the stress and anxiety. 13 As I mentioned before, I take pride in 14 what I do and what I have and my credit and how 15 hard I've worked to achieve these goals, based 16 upon some of the history that you already know 17 about me, from nothing to where I'm at today. 18 becomes stressful when you find out with all that 19 hard work and something like this, a black mark 20 on your credit report, and then you realize that -- you feel like all the entities aren't working 21 22 together -- and again, that's my assumption; I 23 don't know how you do things -- it has created 24 stress. It's hard to sleep sometimes because

it's on my mind. And when things are on your

25

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Tinny Suri

- 2 mind and as type A as I am to get to where I'm
- 3 at, it's hard to let things go. So yes, it does
- 4 create stress.
- And with my health, open heart surgery,
- 6 five bypasses, and type 2 diabetic and just had
- 7 retina surgery on my right eye, detached, yeah,
- 8 it causes stress, which is not good for health,
- 9 either.
- I hope -- I tried to answer that as
- 11 best as possible. But yes. Even a \$3,000
- 12 writeoff, with the great credit that I have, I'm
- 13 pretty pissed off. So let's just say that. And
- 14 stressed, yes.
- 15 Q. Okay. Are you able to proportion the
- 16 amount of stress to the parties individually?
- MS. BOLOS: Objection, form.
- 18 A. No. I'm not putting blame on one. I
- 19 think this whole thing, like I said, is in one
- 20 box and it needs to be fixed. And that's the
- 21 best thing that I can probably provide as an
- 22 answer. But not an individual list.
- Q. Okay, sir. Can you tell me what your
- 24 annual income was for 2019?
- MS. BOLOS: Objection. Why is that

Page 211 1 Tinny Suri 2 relevant? I didn't see that you pointed to any 3 denial that raised an issue with his income. 4 MR. HUSE: There was lots of the 5 applications that we showed today that said 6 amount of balance to credit used, you know, 7 affected his credit score. And therefore his 8 annual income would affect his ability to pay off 9 those debts. MS. BOLOS: Balance to credit used is 10 11 not -- it's a different analysis. It's about the credit that was offered and how much of it he's 12 13 using. None of them said your income is an 14 issue. 15 MR. HUSE: Also he included some credit 16 applications which included some income 17 information. It all goes to his 18 creditworthiness. 19 MS. BOLOS: I don't agree. But I've 20 stated my objection. 21 Mr. Suri, you can go ahead and answer. 22 Α. So, yeah. In 2019 I made \$200,000. 23 Q. Okay, sir. And how much did you make in 2020? 24 25 MS. BOLOS: Objection. It's not

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Tinny Suri

- I IIIIIy Dali
- 2 relevant. But go ahead and answer.
- 3 A. In 2020, because of COVID, I want to
- 4 say 145. Everybody's salaries got lowered. But
- 5 yes.
- 6 Q. Okay. When did you first decide to
- 7 reach out to an attorney in this matter?
- 8 A. After lack of response from my
- 9 inquiries. So however -- you know, they were
- 10 pursued and all my things submitted between Wells
- 11 Fargo, TransUnion, and everyone else and I got
- 12 frustrated, I looked for a consumer protection
- 13 attorney and found them.
- 14 Q. Okay. You said "lack of response." We
- 15 did see that you received responses from
- 16 TransUnion.
- 17 A. Let me rephrase that. So lack of --
- 18 well, everything I received was canned. So it
- 19 was identical. So it didn't really emphasize on
- 20 what the reasons were, but outside of the canned
- 21 responses.
- 22 Frustration, lack of acknowledgement
- 23 between the phone calls to take it serious -- for
- 24 me. That's me saying this. And then at that
- 25 point I decided to look for an attorney.

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1 Tinny Suri 2 Okay. Do you remember roughly when Q. 3 that was, what month and year? 4 Α. Oh, it was last year. And I don't 5 remember the month. I would assume by August, I'm guessing. Because by the time I received 6 7 back the TransUnion in, I think, July, August, by that time frame I retained the services of my 8 9 attorney, my law firm. 10 Okay. Are you seeking to recover your Q. 11 attorney's fees in this matter? 12 MS. BOLOS: Objection, foun -- sorry. 13 Objection, form. 14 THE WITNESS: Do I answer that? 15 MR. HUSE: Yes, sir. 16 MS. BOLOS: You can answer what you're 17 seeking, what you want out of the lawsuit, sure. 18 Α. Yes. 19 Q. All right. Have you paid any 20 attorney's fees to date? 21 MS. BOLOS: Objection, form. 22 THE WITNESS: Answer that? 23 MS. BOLOS: You can answer, Mr. Suri. 24 Α. I have not. 25 Okay. Do you know how much you've Q.

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Tinny Suri

- 2 incurred in fees to date?
- MS. BOLOS: Objection, form. That's
- 4 not relevant here. We're not in a fee petition
- 5 situation. The attorney's fees are not going to
- 6 be disclosed.
- 7 Mr. Suri, don't answer that question.
- And Will, if you keep down this road,
- 9 we can end this right now.
- 10 MR. HUSE: Well, I do think I'm
- 11 entitled to it based on what he said. But I'll
- 12 go ahead and move on.
- MS. BOLOS: Thank you.
- 14 Q. Let me go back to the interrogatories.
- 15 We'll go to interrogatory number 17. Mr. Suri,
- 16 if you could read number 17 and its response and
- 17 let me know when you're finished, please.
- 18 A. (Document review.) Okay.
- 19 Q. This interrogatory is asking you
- 20 whether or not you've received any kind of
- 21 payments or benefits related to this lawsuit.
- 22 That's not seeking settlement that you may have
- 23 already obtained from any of the parties, but I
- 24 don't believe any parties have settled to date.
- 25 It's more seeking any kind of insurance or such

Page 215 1 Tinny Suri type payments from any bank because of any errors 2 3 that they've otherwise determined. 4 Is your response here accurate as 5 written? 6 Α. Yes. 7 Q. Do you have anything else to add? MS. BOLOS: Objection, form. 9 Α. No. All right. We'll scroll up to 10 Ο. 11 interrogatory 12. This will be my last four or 12 five questions. If you could review 13 interrogatory number 12 for me, sir, and its 14 response. 15 Α. (Document review.) Okay. 16 Q. (Scrolling.) 17 Α. (Document review.) Okay. 18 Q. (Scrolling.) 19 Α. (Document review.) Okay. 20 0. Okay. Can you describe to me what you believe is a willful violation of law? 21 22 MS. BOLOS: Objection, form. 23 Α. I can't address that because I'm not an 24 attorney, number one. So I don't know what the 25 laws are pertaining to this answer. And I'd have

Page 216 1 Tinny Suri 2 to defer that to my attorney. 3 0. Okay. So as you sit here today, you're not aware of any information that you believe 4 5 supports a claim of a willful violation of the 6 FCRA by TransUnion? 7 MS. BOLOS: Objection, form. 8 Α. Again, I can't answer that. 9 Q. As you sit here today, is there any other information, other than what we've already 10 11 discussed, that you believe is relevant to your 12 lawsuit against TransUnion? 13 MS. BOLOS: Objection, form. 14 Α. No. 15 MR. HUSE: Okay. I have no further 16 questions. Thank you very much for your time, 17 sir. 18 THE WITNESS: Thank you. 19 Just out of curiosity --20 MS. BOLOS: We're still on the record, 21 Mr. Suri. 22 THE WITNESS: Oh. 23 MS. BOLOS: Yeah. But let's take a 24 Sarah, I know you're next. Can we come 25 back at 4?

```
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 1
                        Tinny Suri
 2
              MS. LYONS:
                           That works.
 3
              MS. BOLOS:
                           Awesome.
                                     Thank you.
 4
              THE COURT REPORTER:
                                    Great.
                                             Thank you.
 5
               (A RECESS WAS TAKEN FROM 3:44 P.M.
 6
               TO 4:00 P.M.)
 7
              MS. BOLOS: So just a housekeeping
 8
    thing, everybody. I'm tracking that it's 4 p.m.
 9
    right now, so we're six hours into this dep.
10
    I think when you peel off the breaks -- there
11
    was a total of one hour of breaks. So we're five
12
    hours of deposition time. I have 30 minutes
13
    worth of questions for Mr. Suri. So please be
14
    mindful that we're going to hit the seven-hour
15
    mark at 6 tonight.
16
              MS. LYONS:
                           Okay.
17
                       EXAMINATION
18
    BY MS. LYONS:
19
              Hi, Mr. Suri. My name is Sarah Lyons.
20
    I'm an attorney with the firm Seyfarth Shaw, and
    I represent Equifax in this matter.
21
22
              How are you doing, Sarah?
23
        Ο.
              Great.
                      Thanks.
24
              So you're aware that Equifax is a
    consumer reporting agency; correct?
25
```

Page 218 1 Tinny Suri 2 Α. Yes. 3 Q. I'm going to have you take a look at 4 what I believe was previously marked as 5 Exhibit 15 in this case, the complaint in this 6 action. 7 Α. Okay. 8 Q. Can you see my screen? 9 Α. I can. 10 Ο. So I'd like you to take a look at 11 paragraphs 39 through 45 with the heading Factual 12 Allegations Relative to Equifax. 13 Α. Okay. 14 Can you confirm that these factual 15 allegations, as listed in the complaint, form the 16 basis of your claims against Equifax? 17 Objection, form. MS. BOLOS: I would say yes. 18 Α. 19 Ο. Are there any other facts not listed in 20 paragraphs 39 through 45 of the complaint that 21 support your allegations against Equifax? 22 MS. BOLOS: Objection, form. 23 Α. Outside of what I just read or anything else on the document that states otherwise, I 24 25 would say this is accurate.

```
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 1
                        Tinny Suri
 2
        Q.
               If you look at paragraph 41 -- I'm
 3
    sorry -- if you look at paragraph 40, the
 4
    complaint says:
                   "That disclosure of
 5
                 Mr. Suri's file contained
 7
                 inaccurate credit
 8
                 information relating to
 9
                 the WFB account."
10
               Can you confirm what the inaccurate
11
    credit information the complaint refers to is?
12
        Α.
              Yes.
                     The charge-off for the Wells
13
    Farqo account.
14
              I believe you testified earlier with
15
    Mr. Gettings that you agree that the account was
    charged off by Wells Fargo; is that correct?
16
17
              MS. BOLOS: Objection, form.
18
        Α.
              Yes, by disagreement. But that's what
    it was, charged off.
19
20
              MS. LYONS: I'd like to mark
    Exhibit 36.
21
22
               (EXHIBIT 36, DISPUTE TO EQUIFAX,
23
               EIS-SURI-0001-45, WAS IDENTIFIED.)
              This is what will be marked as
24
        Ο.
25
    Exhibit Number 36. It's a document Bates stamped
```

Page 220 1 Tinny Suri 2 EIS-Suri-0001 through 45, I believe. 3 Do you recognize this document? 4 MS. BOLOS: Objection, form. 5 Α. Sure. Did you prepare this document? Q. 7 Α. No. My attorneys did. 8 Q. If I represented that this was a 9 dispute submitted on your behalf and received by 10 Equifax, would you agree with that? 11 Α. Yes. 12 So what account were you disputing with 13 this written dispute? 14 The Wells Fargo account listed here with the last four numbers 15 16 What was the basis of your dispute? Ο. 17 Inaccurate reporting on the charge-off. Α. 18 Ο. How did you believe that it should have 19 been reported? 20 Paid in full. Α. 21 Did you receive a response to this Q. dispute? 22 23 Α. I'm sorry? 24 Did you receive a response to this Ο. 25 dispute?

```
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 1
                        Tinny Suri
 2
        Α.
               I may have. I don't recollect.
                                                  Ι
 3
    can't remember.
 4
        Q.
               I'm going to mark Exhibit Number 37.
 5
               (EXHIBIT 37, EQUIFAX RESULTS,
 6
                EIS-Suri-000059-0064, WAS IDENTIFIED.)
 7
              Do you recognize this document, what's
        Ο.
 8
    been marked as Exhibit 37?
 9
        Α.
               I may have. I don't recollect, but I
    may have received it.
10
11
              Do you have any reason to doubt that
        Ο.
12
    you received it?
13
        Α.
                    I think I may have.
              No.
14
              So what I believe you see on the screen
15
    is the results of Equifax's re-investigation into
16
    the Wells Fargo account; is that correct?
17
              MS. BOLOS: Objection, form.
18
        Α.
              Yes.
19
        Q.
              And you believe the charge-off status
    is inaccurate?
20
21
        Α.
              Yes.
22
        Ο.
              What about paid charge-off?
23
        Α.
              It's still a charge-off.
24
        Ο.
              Did you ever dispute -- strike that.
25
              Did you ever submit any other disputes
```

Page 222 1 Tinny Suri 2 to Equifax regarding the Wells Fargo tradeline? 3 Α. I don't recall. I don't know. 4 think so. 5 Ο. So you never disputed before February of 2021? 7 Α. I don't remember. I don't recall if I 8 did submit some documents online. You may want 9 to bring that up so I can at least review it and 10 decide if that was accurate or not. But I don't 11 remember. 12 Ο. I'm going to mark as Exhibit 38 -- do 13 you recognize this document? I'm sorry. 14 going to mark as Exhibit 38 a document entitled 15 Tinny Suri's Responses to Equifax Information Services, LLC's Interrogatories. 16 17 Α. Yes. I know this. 18 Did you assist in preparation of 19 responses to this document? 20 Α. Yes. 21 (EXHIBIT 38, TINNY SURI'S RESPONSES TO 2.2 EQUIFAX'S INTERROGATORIES, WAS 23 IDENTIFIED.) 24 Ο. I'm going to turn your attention to 25 interrogatory response number 3.

Page 223 1 Tinny Suri 2 Α. Uh-huh (positive response). 3 Ο. Do you believe, sitting here today, 4 that this is a true and correct -- true and 5 complete representation of your communications 6 with Equifax? 7 MS. BOLOS: Objection, form. Can we 8 actually read the question? 9 MS. LYONS: Sorry. 10 MS. BOLOS: Thank you. 11 (Document review.) Okay. You can 12 scroll down, please. 13 Ο. (Scrolling.) 14 Α. (Document review.) Okay. 15 pretty accurate. 16 What do you mean by "pretty accurate"? 17 I mean it's accurate as far as the Α. 18 things that occurred numerically listed on here. 19 Q. Is there anything that was left out? I don't remember. I mean I think this 20 21 is pretty accurate. So anything else that I may 22 have missed I don't recall. 23 Ο. Have you received any settlement offers 24 from Equifax in this case? 25 I don't remember. I believe I may Α.

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1 Tinny Suri

- 2 have. I'm not sure.
- 3 Q. Are you aware that Equifax sent an
- 4 offer of judgment to you on October 7th, 2021?
- 5 A. Okay. Yeah, I do believe that. I do
- 6 remember.
- 7 Q. Without telling me what was said, did
- 8 you discuss this offer of judgment with your
- 9 attorney?
- 10 A. I did.
- 11 Q. Are you aware of the legal implications
- 12 of an offer of judgment pursuant to Rule 68 of
- 13 the Federal Rules of Civil Procedure?
- MS. BOLOS: Objection, form.
- 15 A. I do not know. I'm not an attorney, so
- 16 I do not know that.
- 17 Q. Did you accept the offer?
- 18 A. I did not.
- 19 Q. Did you respond to the offer within 14
- 20 days of service of the offer?
- MS. BOLOS: Objection, form.
- 22 And Sarah, as his counsel, Mr. Suri
- 23 couldn't directly respond to you. Are you asking
- 24 if his attorneys responded to the offer of
- 25 judgment or are you asking about his

Page 225 1 Tinny Suri communications with his attorneys? 2 3 Ο. Did your attorneys respond to the offer 4 of judgment on your behalf within 14 days? 5 MS. BOLOS: Sarah, I'm going to put 6 another objection on the record here. I'm not 7 even sure that would be within Mr. Suri's 8 knowledge. And as his attorney, I can tell you 9 that I'm pretty sure his attorneys did not 10 respond to Equifax's offer of judgment. I don't 11 think we're required to. 12 Are you aware that by rejecting the Ο. 13 offer of judgment, you, the plaintiff, must pay the costs incurred by Equifax after the offer was 14 made if the case proceeds to a final judgment 15 16 that is less favorable than the unaccepted offer? 17 MS. BOLOS: Objection, form. 18 Α. No. 19 Q. You're not aware of that? 20 Α. No. 21 Q. What are you looking for to resolve 22 this case? 23 MS. BOLOS: Objection, form. 24 Α. As I mentioned before, I don't know what the terms or the legal ramifications of what 25

1 Tinny Suri

- 2 the judgments may be according to this type of
- 3 case. So I'm not really -- I mean outside of
- 4 clearing my credit, all the other things outside
- 5 of that, I'm not able to intelligently respond to
- 6 that without knowing the law and what the
- 7 judgments may be.
- Q. What amount of money do you believe
- 9 will make you whole?
- MS. BOLOS: Objection, form.
- 11 A. Again, that I would have to leave to
- 12 the court system and the legal system to decide
- 13 there. So I can't answer that as well.
- Q. So sitting here today, you have no
- 15 amount of money in your head that you would
- 16 accept to resolve this case?
- MS. BOLOS: Objection, form.
- 18 A. No, I don't.
- 19 Q. Let me just ask it a different way.
- 20 How much would it take for you to
- 21 settle this case right now if I said I had a
- 22 blank check from Equifax?
- MS. BOLOS: Objection, form. And I
- 24 think you've already covered this ground, Sarah.
- Q. You can answer.

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Tinny Suri

- 2 A. Without confirming -- speaking to my
- 3 attorneys and the group and all that, I can't
- 4 answer that question. I don't know.
- 5 Q. How have the actions that you've
- 6 alleged against Equifax -- again referring back
- 7 to, I believe, paragraphs 39 through 45 in the
- 8 complaint -- affected you monetarily?
- 9 MS. BOLOS: Objection, form.
- 10 A. I believe I addressed that earlier with
- 11 all the other -- with the other two or three. It
- 12 affected favorable rates, I would say personal
- 13 feelings of pride and hard work I put into this.
- 14 But mostly financially, the opportunity to obtain
- 15 a credit, even a credit card being denied.
- 16 That's pretty embarrassing. And it affects me
- 17 emotionally as well.
- But yeah, I think I covered that
- 19 earlier. But the same context applies here.
- Q. So you're not able to specifically
- 21 proportion any of your damages to Equifax's
- 22 conduct?
- MS. BOLOS: Objection, form.
- 24 A. Again, I can't answer that because I
- 25 don't know what agencies use what outside of

Page 228 1 Tinny Suri 2 what's already been shown. I can't answer that. You testified that the credit card 3 0. 4 denial was embarrassing to you? 5 MS. BOLOS: Objection, form. 6 Sure, yes, it was. Α. 7 Did you tell anyone about the credit Q. 8 card denial? 9 Α. Sure. 10 Who did you tell? Ο. 11 Just friends, people I know, family. Α. 12 Ο. In connection with the Wyndham 13 refinance, you testified that you believe you 14 would have had a more favorable rate but for the 15 reporting on Equifax's credit report; is that 16 accurate? 17 MS. BOLOS: Objection, form. 18 Α. I didn't say anything about Equifax's 19 credit and Wyndham. But Wyndham was an example 20 that the lower credit score affected a possible

- Q. Do you know what the possible better
- 23 rate would have been?

better rate.

21

- MS. BOLOS: Objection, form.
- 25 A. I think that's in the letter that

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Tinny Suri

- 2 Wyndham wrote, that I could have actually put the
- 3 percentage of points that I could have achieved
- 4 and the rate.
- 5 Q. Have you done anything to mitigate your
- 6 damages in this case?
- 7 MS. BOLOS: Objection, form.
- 8 A. When you say "mitigate," in which way?
- 9 Q. To make your damages less.
- 10 A. I still don't understand what you're
- 11 asking me to say. Have I done anything to lessen
- 12 the burden of my damages --
- 13 Q. Yes.
- 14 A. -- based on my credit reports? I don't
- 15 know what else I can do besides try to resolve it
- 16 with everyone and my attorneys to help resolve
- 17 this. But there's nothing else really I can do.
- And by the way, I've paid down my
- 19 credit cards and some I've closed them. So I've
- 20 tried to lower my liability. But that's about
- 21 it.
- Q. What do you claim is the amount of your
- 23 statutory damages in this case?
- MS. BOLOS: Objection, form.
- 25 A. Again, I don't know. I can't answer

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Tinny Suri

- 2 anything -- come to dollar amounts without
- 3 consulting my attorney and understanding what the
- 4 law provides in these types of cases.
- 5 Q. Have you suffered any other economic
- 6 losses caused specifically by Equifax's reporting
- 7 of the Wells Fargo account?
- 8 A. I can't recall. I don't know what the
- 9 effect is as a whole. But no, I don't know.
- 10 Q. So your damages in this case are
- 11 related to the Wyndham refinance rate and
- 12 embarrassment; is that correct?
- MS. BOLOS: Objection, form.
- 14 A. That's correct. But also it stopped me
- 15 from going after any additional credit because of
- 16 the liabilities placed by what's already existing
- 17 on a negative. So why would I go apply for more
- 18 credit? So yes, it also precluded me from
- 19 getting additional credit, personal.
- 20 Q. What additional credit were you going
- 21 to seek?
- 22 A. Property, additional property, other
- 23 things that I've done personally. So I mean
- 24 outside of selling my home, I'm looking at other
- 25 opportunities financially and not asking for

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Tinny Suri

- 2 loans because it could affect the negative impact
- 3 based upon what my credit rating is today amongst
- 4 all the bureaus.
- 5 Q. Any other form of damages?
- 6 MS. BOLOS: Objection, form.
- 7 A. I think everything is pretty much
- 8 listed.
- 9 Q. Have you been treated by a doctor for
- 10 any of your emotional damages?
- 11 A. No.
- 12 Q. And I believe you testified earlier
- 13 that you haven't seen a mental health counselor
- 14 in connection with your emotional distress; is
- 15 that fair?
- 16 A. I have not.
- 17 Q. If this case were to proceed to trial,
- 18 what would you ask the judge or jury to give to
- 19 you?
- MS. BOLOS: Objection, form.
- 21 A. Again, that's something I don't know.
- 22 I don't know what I'm allowed, what the law
- 23 allows. And I would consult with my attorney.
- 24 So I can't answer that.
- 25 Q. So you filed this lawsuit and you don't

Page 232 1 Tinny Suri 2 have an idea of what you want to get out of it? 3 MS. BOLOS: Objection, form. 4 Resolution, whatever that is. It's up Α. 5 to this point where I can't answer the question. 6 Can you think of anything we haven't 7 discussed relating to your claims against 8 Equifax? 9 MS. BOLOS: Objection, form. 10 Α. No. I think everything is in whatever 11 has been submitted in writing. I think 12 everything it covers, we've covered it all. 13 So it's fair to say you've told me 0. everything that you believe supports your claims 14 15 against Equifax? 16 MS. BOLOS: Objection, form. 17 Α. I believe so, yes. 18 That's all I have for now. MS. LYONS: 19 MS. BOLOS: So you're done unless 20 there's time left and you want to do cross, you 21 mean; right? 2.2 MS. LYONS: Yes. 23 MS. BOLOS: Okay. 2.4 Mr. Suri, do you want to take a 25 five-minute break, come back at 4:30? And then I

Page 233 1 Tinny Suri think I only have about 30 minutes or so. 2 3 then we'll hopefully be done. 4 Does that sound good? 5 THE WITNESS: Yeah. I'm good. 6 continue or we can come back in five minutes. 7 MS. BOLOS: I need about five minutes. 8 So 4:30 for everybody? I assume that's good. Ι 9 don't know where the rest of them are. 10 right. Thanks. 11 (A RECESS WAS TAKEN FROM 4:25 P.M. 12 TO 4:33 P.M.) 13 EXAMINATION 14 BY MS. BOLOS: 15 Mr. Suri, I hope I won't keep us all Ο. 16 very long here. I just have a few questions for you. Same rules apply, verbal responses. 17 18 Okay. So we've heard a fair amount of 19 questions about damages here. Did you rely on your attorneys to determine your damages here? 20 21 Α. Yes. 22 And do you believe that your attorneys 23 did in fact assert damages on your behalf here? I'm sorry. Can you rephrase that? 24 Α. Is it your understanding that 25 Q. Yes.

Page 234 1 Tinny Suri your attorneys did assert damages on your behalf 2 3 here? 4 MR. GETTINGS: Object to the form. 5 Leading. 6 You may answer. 7 Α. Yes. 8 Q. Okay. And in this context in this case 9 and just going off of everything that's been discussed today, do you know what the word 10 11 "damages" means? 12 From a legal standpoint, it could be 13 pretty broad or specific. I don't know because 14 I'm not an attorney. 15 But from a layman's standpoint, I 16 understand what damages mean. Something to harm. 17 It could be harm you or self-harm or harm by some 18 other thing or people. 19 But outside of the legality, that's all 20 I understand. 21 Q. Okay. So to be clear, you don't 22 necessarily know what the statute at issue here 23 means by damages?

Okay. When you were denied the Menards

That is correct.

24

25

Α.

Q.

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Tinny Suri

- 2 card, how did -- strike that. Let me rephrase
- 3 it.
- 4 How did the Menards credit card denial
- 5 make you feel?
- 6 A. When I first read the letter, I thought
- 7 it was a mistake. I thought it was a mistake.
- 8 So in reading the rest of the letter, I was
- 9 pretty -- I mean I was angry. I said: How can I
- 10 be denied? I have a great credit score and a
- 11 great credit. And I was initially angry.
- 12 And then after the next step of finding
- 13 things out, I became more upset when I realized
- 14 what was going on with my credit and what has
- 15 happened, the black mark I had on my credit
- 16 report from Wells Fargo.
- 17 Q. Okay. And so when you received that
- 18 Menards credit denial, did you pull your credit
- 19 reports in relation to that denial?
- 20 A. Yes, I did.
- 21 Q. Okay. And with respect to the
- 22 reporting at issue here, do you believe that
- 23 Wells Fargo reported the Wells Fargo account with
- 24 a charge-off status?
- A. Do I believe that Wells Fargo reported

Page 236 1 Tinny Suri 2 the status the way it is as a charge-off? 3 Uh-huh. 0. 4 Α. Yes. 5 Okay. And did you also -- or is it Q. your understanding that the Wells Fargo reporting 6 7 did not actually report your payment history for 8 a portion of time there was no monthly payment 9 history reported? 10 MR. GETTINGS: Object to the form. 11 Leading. Asked and answered. 12 You may answer. 13 Α. Yes. 14 Ο. And do you believe that it was accurate 15 for Wells Fargo to report the account with a 16 charge-off status? 17 Α. I do not believe it was accurate. 18 Did you miss a payment on the Wells 19 Fargo account? 20 Α. Never. 21 Do you believe that the charge-off Ο. 22 status is a negative notation on your credit 23 file? 24 Α. Yes. 25 Okay. Did you at least once dispute Q.

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Tinny Suri

- 2 with Wells Fargo the reporting as a charge-off
- 3 status?
- 4 A. I did dispute that, yes.
- 5 Q. Did you dispute at least once with
- 6 Equifax the reporting of the Wells Fargo account
- 7 with a charge-off status?
- 8 A. Yes.
- 9 Q. Did you dispute at least once the
- 10 reporting to TransUnion of the Wells Fargo
- 11 account with a charge-off status?
- 12 A. Yes.
- 13 Q. And did you dispute at least once to
- 14 Experian regarding the Wells Fargo account with a
- 15 charge-off status?
- 16 A. Yes.
- 17 Q. Did you expect with your disputes to
- 18 Wells Fargo that the charge-off status would have
- 19 been removed?
- 20 A. Yes. For my dispute, yes, I thought it
- 21 would be removed.
- Q. When you disputed the Wells Fargo all
- 23 of the times, is that what you wanted? Did you
- 24 want Wells Fargo to remove the charge-off status?
- MR. GETTINGS: Object to the form.

Page 238 Tinny Suri 1 2 Leading. 3 You may answer. Α. 4 Yes. 5 Do you think you were clear in your Ο. 6 disputes to Wells Fargo that you wanted the 7 charge-off status removed? 8 Very much so. Α. 9 Q. Do you think you supported your 10 disputes to Wells Fargo with documents to have 11 the charge-off status removed? 12 Α. Yes, yes. 13 Ο. In your disputes, whether one or more, 14 with Equifax, did you seek to have Equifax remove 15 the charge-off status related to the Wells Fargo 16 account? 17 Α. Yes. 18 Do you think your disputes to Equifax 19 clearly indicated you wanted the charge-off 20 status removed from the Wells Fargo account? 21 Α. Yes. 22 In your disputes to Experian, did you 23 ask them to remove the charge-off status from the 24 Wells Fargo account?

25

Α.

Yes.

Page 239 1 Tinny Suri 2 And do you think that your disputes to Ο. 3 Experian in requesting that they remove the charge-off status were clear? 4 Α. 5 Yes. 6 Ο. And in your disputes to TransUnion, did 7 you ask them to remove the charge-off status 8 related to the Wells Fargo account? 9 Α. Yes. 10 0. And do you believe that your disputes 11 to Experian -- excuse me. Strike that. 12 Do you believe that your disputes to 13 TransUnion clearly indicated that you wanted the 14 charge-off status on the Wells Fargo account 15 removed? 16 Α. Yes. 17 If Wells Fargo had removed the 18 charge-off status immediately following your 19 dispute, would you have been pleased with that 20 result? 21 Α. Yes. 2.2 And if Equifax had immediately removed 23 the charge-off status from the Wells Fargo 24 account, would you have been pleased with that

25

result?

Page 240 1 Tinny Suri 2 Α. Yes. 3 Ο. And if Experian had immediately removed 4 the charge-off status from the Wells Fargo account, would you have been pleased with that 5 6 result? 7 Α. Yes. 8 Q. And if TransUnion had immediately 9 removed the charge-off status from the Wells Fargo account, would you have been pleased with 10 11 that result? 12 Α. Yes. 13 Ο. To your knowledge, is Equifax still reporting the Wells Fargo account with a 14 15 charge-off status? 16 Α. Yes. 17 Q. To your knowledge, is Experian still 18 reporting the Wells Fargo account with a 19 charge-off status? 20 Α. Yes. 21 Q. And to your knowledge, is TransUnion 22 still reporting the Wells Fargo account with a 23 charge-off status? 24 Α. Yes. 25 Q. Do you think it's reasonable that

Page 241 1 Tinny Suri Experian continues to report the Wells Fargo 2 3 account with a charge-off status? 4 Α. No. 5 Ο. Do you think it's reasonable that 6 Equifax continues to report the account, the 7 Wells Fargo account, with a charge-off status? 8 Α. No. 9 Do you think it's reasonable that 10 TransUnion continues to report the account, the 11 Wells Fargo account, with a charge-off status? 12 Α. No. And sitting here today, do you believe 13 Q. 14 that Wells Fargo is still reporting the account 15 to Equifax, Experian, and TransUnion with a 16 charge-off status? 17 Α. Yes. 18 Do you think it's reasonable that Wells Fargo continues to report the account with a 19 20 charge-off status? 21 Α. Reasonable? No. 22 Ο. Let me just scroll down here one 23 second. 24 In your disputes to Wells Fargo about

the payment history, did you also dispute the

25

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- 2 payment history reporting and that it wasn't
- 3 reporting your payments after a certain period to
- 4 Wells Fargo?
- 5 A. Yes.
- 6 Q. Do you recall if you also disputed the
- 7 payment history to Equifax?
- 8 A. Yes.
- 9 Q. Do you recall if you also disputed the
- 10 payment history to Experian?
- 11 A. Yes.
- 12 Q. And do you recall if you also disputed
- 13 the payment history to TransUnion?
- 14 A. Yes.
- Q. And assuming that Wells Fargo updated
- 16 the credit reporting to Equifax, Experian, and
- 17 TransUnion and inserted your payment history,
- 18 meaning they made the payment history accurate,
- 19 as you understand it, do you think that's enough
- 20 or that they should have also still removed the
- 21 charge-off status?
- MR. GETTINGS: Object to the form. You
- 23 may answer.
- A. They should have removed the charge-off
- 25 status.

Page 243 1 Tinny Suri 2 And do you think that even if --Q. 3 assuming Experian's credit file about you now 4 reflects accurate payment history, is that enough 5 or should they have also removed the charge-off 6 status? 7 Α. Removed the charge-off status. 8 Q. And assuming that Equifax is now --9 that your Equifax credit file now accurately 10 reflects your payment history, is that enough or should Equifax have removed the charge-off 11 12 status? 13 MS. LYONS: Object to form. 14 Removed the charge-off status. 15 And assuming that TransUnion has 16 updated its credit file about you and is 17 accurately reflecting the payment history as you 18 understand it, is that enough or should 19 TransUnion have removed the charge-off status? 20 MR. HUSE: Object to form. 21 Α. They should remove the charge-off 22 status. 23 So when you were disputing with Wells Ο. 24 Fargo -- whether it was in the phone calls or

written communications, letters or emails or

25

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- 2 faxes or chats, the whole gamut, the entirety of
- 3 your dispute record with Wells Fargo -- when
- 4 Wells Fargo would respond to you and tell you
- 5 that the charge-off status was going to remain,
- 6 how did that make you feel?
- 7 MR. GETTINGS: Object to the form. You
- 8 may answer.
- 9 A. I was very upset, very disappointed in
- 10 lieu of all the evidence I provided, including
- 11 the affirmation agreement. Yes, upset.
- 12 Q. Do you feel like you spent time
- 13 disputing to Wells Fargo material time?
- 14 A. I spent a lot of time for that small
- 15 amount. But yes.
- Q. Did the time you spent disputing to
- 17 Wells Fargo, was that otherwise time you would
- 18 have maybe spent with family or resting or some
- 19 other activity?
- MR. GETTINGS: Object to the form.
- 21 Leading.
- You may answer.
- 23 A. Yes. And my job.
- Q. How many disputes do you think you
- 25 should have sent Wells Fargo to trigger them to

Page 245 1 Tinny Suri 2 correct the credit reporting? 3 MR. GETTINGS: Object to the form. 4 Leading. 5 You may answer. 6 Once but twice at a maximum. Α. 7 didn't happen. 8 Q. Okay. And how did it make you feel 9 when you -- covering all of your disputes with 10 Equifax, whatever number they were, one or more, 11 when they would respond or when you pulled your 12 credit file afterwards and saw that the credit 13 reporting wasn't corrected? 14 Α. How did I feel? 15 Ο. Uh-huh. 16 Α. I was very upset looking at that credit 17 score. 18 Q. Right. And for Experian -- with whom 19 you also disputed and, again, just assuming the 20 entire dispute record that you have with Experian 21 and assuming it was your understanding that 22 Experian received the dispute letter -- when you 23 reviewed your Experian credit file after the 24 dispute and saw that the credit reporting was not 25 corrected, how did that make you feel?

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Tinny Suri

- 2 A. Same. Upset.
- 3 Q. And then for TransUnion and your entire
- 4 dispute record as to TransUnion, when you pulled
- 5 your credit file and saw that TransUnion still
- 6 hadn't corrected the credit reporting, how did
- 7 that make you feel?
- 8 A. Same thing. Upset, disappointed.
- 9 Q. Okay. I just have a few more questions
- 10 actually. One second. Oh, okay.
- I think any number of the attorneys on
- 12 this deposition today have shown you copies of
- 13 your dispute letters. But let's start with
- 14 Experian. They showed you the dispute letter
- 15 that had your name and your address in the
- 16 center. And if you'll forgive me, I don't
- 17 remember what exhibit that is. And it had an
- 18 address for Experian, I think it was Parkway,
- 19 Allen, Texas.
- Do you recall the letter I'm
- 21 describing?
- 22 A. I understand. I remember.
- Q. Okay. And then Experian also showed
- 24 you a certified mail receipt, and it was also for
- 25 that 701 Parkway address.

Page 247 1 Tinny Suri 2 Do you recall seeing that today? 3 Α. Yes. 4 Q. Okay. And then Experian also showed 5 you -- I think it was a January 2021 disclosure of your credit file. When you pulled your credit 6 7 file from Experian, Experian showed you a copy of 8 And they scrolled to the bottom and they 9 pointed to a PO box address. 10 Do you recall that? 11 I do. Α. 12 Ο. Okay. Going back to the letter that I initially described, did you provide that mailing 13 14 address for Experian to your attorneys? 15 Α. I don't recall. I don't know. 16 Ο. Do you remember at any point having -you know, looking up Experian's mailing address 17 18 in 2021 in preparation for that dispute letter 19 yourself? I could have. I may have. 20 Α. 21 Q. And if I were to represent to you that 22 I put that address on that letter, do you think that's an accurate statement? 23 24 MR. GETTINGS: Object to the form. 25 Leading.

1 Tinny Suri

- 2 A. Yes.
- Q. Okay. And if I were to represent to
- 4 you that after you signed that dispute letter, I
- 5 had it mailed by a third party, would you agree
- 6 that that's an accurate statement?
- 7 A. Yes.
- 8 Q. And then I think it may have been
- 9 TransUnion that also pointed to a dispute letter
- 10 from around the same time, February of 2021. And
- 11 there was also an address for TransUnion at the
- 12 top left. And if I were to represent to you that
- 13 I, as your attorney, put that address on that
- 14 letter to TransUnion, would you agree that that's
- 15 accurate?
- 16 A. Yes.
- 17 Q. And if I were to represent to you that
- 18 after you signed the letter, I had the letter
- 19 mailed on your behalf, would you agree that
- 20 that's correct?
- 21 A. Yes.
- Q. At some point -- well, let me ask the
- 23 question. Strike that.
- Do you recall earlier this year at
- 25 some point going to a website

Page 249 1 Tinny Suri 2 www.annualcreditreport.com and trying to download 3 your TransUnion credit file? 4 Do you recall that? 5 Α. I do. 6 Ο. Do you recall that TransUnion -- well, 7 strike that. 8 Do you recall whether you were able to 9 access your TransUnion credit file that day from 10 that website? I don't remember. I believe I wasn't 11 12 able to download it. But I don't remember. It's 13 been a while. 14 If I were to represent to you that on 15 June 29th, 2021, you tried to download your 16 TransUnion credit file from 17 annualcreditreport.com and you were denied 18 access, would you believe that that was an 19 accurate statement? 20 Α. Sure. 21 Objection. Hey, that's MR. HUSE: 22 ridiculous. You're saying: If I were to 23 represent to you that someone may have violated 24 something and you did something you have no 25 recollection of, would you agree that happened?

Page 250 1 Tinny Suri 2 That's ridiculous. That's a wholly objectionable 3 question. 4 MS. BOLOS: We can give it to you if we 5 haven't already disclosed it. It's what 6 happened. 7 MR. HUSE: Well, I have documents I'll 8 be happy to discuss with him. But he already has 9 said that he doesn't recall that, and now you're 10 telling him: Isn't it true that's what happened? 11 MS. BOLOS: No. I asked him if I 12 represented to him that that's what happened, 13 would he agree, and he said yes. 14 MR. HUSE: Right. But he already said 15 he has idea. He's just agreeing with you, his 16 attorney. It's a wholly objectionable question. 17 MS. BOLOS: Okay. That's fine. 18 not really a hill to die on, Will. And if we 19 haven't given it to you, we will. But I think at some point you may have said "yea" when you 20 21 thought that you got him to tell you that he's 22 never been denied a copy of his TransUnion 23 report. 24 MR. HUSE: Maybe so. So what? 25 MS. BOLOS: So I just want to make sure

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 1
                        Tinny Suri
 2
    we're building an accurate record.
 3
              MR. HUSE: Right. He said he didn't
 4
    recall -- and what did he --
 5
              MS. BOLOS: I'm going to continue.
 6
    not going to have you take up any more of my
 7
    time. I gave you your time, and I'm going to
 8
    continue.
 9
              MR. HUSE: You just talked about my
10
    response to him. You're telling him now that:
    Hey, even though you said you weren't asserting
11
12
    this claim, aren't you really trying to assert
13
    this?
14
              MS. BOLOS:
                          I'm not talking -- the
15
    question is done. He answered it, and you
16
    objected over it.
17
              MR. HUSE: No.
                              It's a wholly improper
18
    question --
19
              MS. BOLOS: And you brought it up.
20
              MR. HUSE: -- and I'll be asking
21
    questions. So that's fine.
2.2
                          Well, as soon as you let me
              MS. BOLOS:
23
    finish, and hopefully there's time for redirect.
24
                         Well, I'll be moving -- if
              MR. HUSE:
25
   you don't leave me time for redirect, I'll be
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Tinny Suri

- 2 moving --
- MS. BOLOS: Not that I didn't leave
- 4 you. We can look at how much time all of you
- 5 sucked up. And I'm pretty sure I've been on here
- 6 for 23 minutes. I'd love to see you move for
- 7 that.
- 8 MR. HUSE: And there's still plenty of
- 9 time.
- MS. BOLOS: Okay. Are you done? Or we
- 11 can keep burning the time this way.
- 12 Are you done? I just want to make sure
- 13 you're done.
- MR. HUSE: Go ahead and finish your
- 15 questioning.
- MS. BOLOS: Thank you.
- 17 Q. Okay. Mr. Suri -- actually I might
- 18 even be done here. Let me just clarify.
- 19 Mr. Suri, I just want to make sure we
- 20 got this right. You applied for a refi in either
- 21 March or April of 2021; is that correct?
- MR. GETTINGS: Object to the form.
- 23 Leading.
- 24 A. Correct.
- Q. Okay. And then in around June of 2021

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Tinny Suri

- 2 you separately applied for a new purchase
- 3 mortgage; is that correct?
- 4 A. Yes.
- 5 Q. Okay. And why did you apply for a new
- 6 purchase mortgage in June of 2021?
- 7 A. Well, number one, hot market. Number
- 8 two, downsizing for my house.
- 9 MS. BOLOS: Okay. I think that is
- 10 actually all I have now. So I at this point am
- 11 done. And I think we can go back to everybody
- 12 else if they have another round of questions
- 13 here.
- 14 EXAMINATION
- 15 BY MR. GETTINGS:
- 16 Q. I'll be brief. This is Dave for Wells
- 17 Farqo.
- 18 I've got on my list four questions,
- 19 although sometimes it gets expanded.
- 20 All right. So I just want to make it
- 21 clear what you testified to earlier today.
- You jointly agreed to the terms of the
- 23 Wells Fargo credit card agreement; correct?
- 24 A. Correct.
- Q. You jointly agreed that your wife

Page 254 1 Tinny Suri filing bankruptcy would be an event of default 2 under the credit card agreement; correct? 3 4 Objection, form. MS. BOLOS: 5 Α. Based upon what was written -- what you 6 showed me subjective, yes. 7 Q. And you jointly agreed with your wife 8 that she would file bankruptcy; correct? 9 Α. Yes. 10 Q. So at the time your wife filed bankruptcy, you were aware that that was an event 11 of default under the credit card agreement; 12 correct? 13 14 MS. BOLOS: Objection, form. 15 Α. No, I wasn't. 16 Ο. At the time your wife filed bankruptcy, 17 you had everything in front of you to understand 18 that the filing of bankruptcy was an event of 19 default under the credit card agreement; correct? 20 MS. BOLOS: Objection, form. 21 Α. I may have, yes. 22 Ο. Okay. So based on what we just 23 discussed, what did Wells Fargo do wrong?

So going back, I think I answered this.

MS. BOLOS: Objection, form.

24

25

Α.

Tinny Suri

- 2 The bankruptcy wasn't even finalized by anybody
- 3 or by any judge or approved until months later.
- 4 And Wells Fargo prematurely on April 4th or 6th,
- 5 whatever it was, defaulted on the loan.
- 6 Q. So where in the Wells Fargo credit card
- 7 agreement does it say that the bankruptcy has to
- 8 be finalized and discharged before it's an event
- 9 of default?
- MS. BOLOS: Objection, form.
- 11 A. I can't address that.
- Q. Why not?
- 13 A. Because I don't know. I didn't read
- 14 the whole agreement. So I couldn't tell you the
- 15 answer to that. And my conversation with the
- 16 attorney, that's different -- the other attorney
- 17 -- was much different than --
- 18 Q. Well, you would agree that if the
- 19 contract says the filing of bankruptcy is an
- 20 event of default, your wife did that; correct?
- MS. BOLOS: Objection, form.
- 22 A. Yeah. Under my wife, not under me.
- 23 But yes.
- Q. And your wife is an account holder to
- 25 the credit card agreement; correct?

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 1
                        Tinny Suri
 2
               Understood.
        Α.
 3
               Correct?
        0.
 4
        Α.
               Correct.
 5
               MR. GETTINGS: Okay. Well, it wasn't
 6
    four questions, but I'm officially done now.
 7
               MR. HUSE:
                         Callie, just so we stay in
 8
    order, do you have any followup questions?
 9
               MS. BARR: Yeah, just a couple.
10
                       EXAMINATION
11
    BY MS. BARR:
12
              Mr. Suri, did you have any other
        Ο.
13
    disputes that you brought to Experian besides
    that February letter that we went over together?
14
               I don't believe so. I think that was
15
        Α.
16
    it.
17
        Q.
              And did you read that dispute letter
    before it was sent?
18
19
        Α.
              Yes.
20
              Did you sign it?
        Q.
21
        Α.
              Yes, I believe so. Yes.
22
              How did you sign it?
        Ο.
23
        Α.
              With DocuSign.
24
              Does your attorney's name appear
        Ο.
    anywhere on that dispute letter?
25
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Page 257 1 Tinny Suri 2 Α. I believe so. I don't recall. I don't 3 remember without having it in front of me. 4 it may. 5 I can pull it up if we want to take a 6 look at it. 7 Α. That's fine. 8 As you see, your name and address is Q. 9 right here; is that right? (Indicating.) 10 Α. That's fine. Yes, I see it. 11 0. Great. Thank you. And Experian's 12 address right here? (Indicating.) 13 Α. Yes. 14 We have the certification that it was 15 delivered on page 2. Are you with me? 16 Α. Uh-huh (positive response). 17 And then here on your letter it says Q. 18 "To whom it may concern." We have your concerns. 19 Do you see your attorney's name on here 20 anywhere? 21 Α. They did this on my behalf so --2.2 But it doesn't say anywhere on here 23 that they did this on your behalf; is that right? 2.4 Α. It doesn't say it, but I know it.

Right. Okay. But that's not the

25

Ο.

Page 258 1 Tinny Suri 2 The question is just: Their name is question. 3 not on here anywhere; is that right? 4 Α. It doesn't seem like it. It's 5 something they did for me. 6 Okay. But their name is not on here, 7 though; right? 8 Α. Correct. 9 MS. BARR: That's it for Experian. 10 Thank you. 11 EXAMINATION 12 BY MR. HUSE: 13 Q. All right, Mr. Suri. I only have a couple quick questions. 14 Earlier today you said you did not 15 recall ever requesting your consumer disclosure 16 from TransUnion and not receiving it. After --17 18 Objection to form. MS. BOLOS: 19 Oh, I'm sorry. I thought you were finished. 20 21 BY MR. HUSE: 22 After the rest of your deposition Ο. testimony today, do you have any recollection of 23 24 requesting your consumer disclosure from

TransUnion and not receiving it?

25

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- Tinny Suri
- 2 So yes, I remember going to
- 3 annualreport.com to pull it. But I forgot if I
- 4 did receive it or didn't receive it. But I do
- 5 remember pulling it. But after I got reminded, I
- 6 do believe that they denied it. And I take a
- copy, a screenshot, of everything so I can send 7
- 8 it to my attorney. So she may have a record of
- 9 But that's the best answer I can give you
- because many things have happened between now and 10
- 11 then.
- 12 Okay. Do you remember when that
- 13 happened?
- 14 MS. BOLOS: Objection, form.
- 15 Α. I'm guessing in June, July, June.
- 16 Of which year? Ο.
- 17 Α. Well, like it could be a little further
- 18 because it was after I retained their services.
- So it could have been after -- it was last year. 19
- 20 It was 2020, I believe.
- 21 Well, you know what? I don't remember
- 22 which year. Because, like I said, many things
- 23 have happened. But I believe -- it could have
- been this year. I can't remember unless I see 24
- 25 the document. There's so many things that

Page 260 1 Tinny Suri 2 happened in this case that I just don't remember. 3 Q. Okay. One second. I'll put that document up for you. 4 You have it? 5 Α. 6 Q. Can you see my screen now? 7 Α. I can. 8 Q. Does this look like what you received 9 when you attempted to obtain your credit 10 report --11 Α. Sure. 12 Q. -- through annual credit report.com 13 Α. Correct. 14 Ο. Okay. And the date on the bottom of the screenshot appears to be June 29th, 2021 of 15 16 this year. 17 Α. I got June right. But yeah. 18 Does that seem like the accurate date 19 for when this occurred? 20 Yes, it does. Α. 21 It says here that upon your request, 22 the system was not able to confirm your identity. 23 Does that seem like what you remember happening? 24 25 Α. Sure. If it's on here and that's my

Tinny Suri

- 2 screenshot and that's what it says, yes. And I
- 3 must have a copy, yes.
- 4 Q. It also says you can request your free
- 5 credit report by phone or by mail.
- Did you do either of those?
- 7 A. I don't recall. I don't.
- 8 Q. Are you asserting a claim against
- 9 TransUnion for their failure to provide you with
- 10 a copy of your consumer disclosure in response to
- 11 this request?
- MS. BOLOS: Objection, form.
- 13 A. I don't think not receiving a credit
- 14 report that I'm filing a claim against
- 15 TransUnion, no.
- 16 Q. Okay. During your testimony with
- 17 Ms. Bolos, she asked you a number of questions
- 18 of did you think some of the defendants'
- 19 responses were reasonable and whether or not they
- 20 updated their reporting based on your request, in
- 21 which you said it was not reasonable.
- I do believe I asked a number of
- 23 questions about TransUnion's reporting and
- 24 whether or not it was reasonable and their
- 25 re-investigations, if they were reasonable. But

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- 2 I don't believe you answered those.
- What would you believe a reasonable
- 4 re-investigation by TransUnion into your disputes
- 5 would have included?
- 6 MS. BOLOS: Objection, form.
- 7 A. So two different people asked me two
- 8 different questions in the same context. But let
- 9 me explain.
- 10 Personally, I don't believe it was good
- 11 enough. The charge-off should have been removed.
- 12 That's number one.
- Number two, you did ask me this prior,
- 14 and I'll give you the same answer. I do not know
- 15 what your investigation process entails, how deep
- 16 it goes, how much is involved. So I can't
- 17 address that. But the conclusion should have
- 18 been, in my view, the charge-off should have been
- 19 removed. That's the best answer I can provide.
- Q. Okay. So in your opinion, because the
- 21 re-investigation did not result in the charge-off
- 22 being removed, do you believe that the
- 23 re-investigation by TransUnion was unreasonable?
- A. If it wasn't removed, I would have to
- 25 assume yes.

Page 263 1 Tinny Suri 2 Ο. Okay. So do you know what the legal 3 standard for reasonability is? 4 MS. BOLOS: Objection, form. 5 Α. I do not. Legal jargon I do not 6 understand. 7 MR. HUSE: Okay. No further questions 8 from TransUnion. 9 THE COURT REPORTER: Are we finished? 10 MS. LYONS: I have one or two. 11 EXAMINATION BY MS. LYONS: 12 13 Mr. Suri, earlier you testified that 14 you sent a dispute to Equifax; correct? 15 Α. Correct. 16 Ο. And it was just one dispute; correct? 17 Α. I believe so, yes. 18 Q. Do you believe that Equifax's 19 re-investigation of your dispute was reasonable? 20 MS. BOLOS: Objection, form. I think that's the same -- kind of the 21 Α. 22 same context I just answered that other question 23 with TransUnion. In my eyes, if it's still there 24 as a charge-off, for me it was not reasonable. 25 Q. What do you believe a reasonable

Page 264 1 Tinny Suri 2 re-investigation by Equifax would have entailed? 3 MS. BOLOS: Objection, form. 4 Α. Again, as my last comment and 5 statement, I don't know what Equifax's internal 6 processes are for investigating. And so in my 7 personal opinion, if that charge-off is still 8 remaining, I'm not satisfied with the outcome. 9 Q. So in your personal opinion, any 10 reinvestigation that resulted in the charge-off designation remaining on your credit file would 11 12 have been unreasonable; correct? 13 MS. BOLOS: Objection, form. 14 Α. Based on what was provided, yes. 15 MS. LYONS: Nothing further. 16 MS. BOLOS: I think that's it. We're 17 done. 18 Thank you, Mr. Suri. MR. GETTINGS: We 19 appreciate your time. 20 THE WITNESS: Thank you everyone. 21 MR. HUSE: I'm going to put on the chat really quickly that last document? 22 23 THE COURT REPORTER: Do you want that 24 to be 39? 25 MR. HUSE: Yes, please.

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 1
                        Tinny Suri
 2
               (EXHIBIT 39, TRANSUNION UNABLE TO
 3
                COMPLETE REQUEST - SURI 004916,
 4
               WAS IDENTIFIED.)
 5
              THE COURT REPORTER: Ms. Bolos, do you
 6
    want a copy of the deposition?
 7
              MS. BOLOS: An eTrans copy, please,
 8
    yes.
 9
              THE COURT REPORTER: Sarah?
10
              MS. LYONS: I think we have a standard
11
    order with TSG.
              THE COURT REPORTER: William?
12
13
              MR. HUSE: eTran, please.
14
              THE COURT REPORTER: Callie?
15
              MS. BARR: I think we have a standard
16
    order as well for Experian. Just go with that.
17
    But yeah.
18
              MR. GETTINGS: Just electronic PDF is
19
    fine with us.
20
              (A DISCUSSION WAS HELD OFF THE RECORD.)
21
              (THE DEPOSITION OF TINNY SURI WAS
22
               CONCLUDED AT 5:10 P.M.)
23
24
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Page 266 1 Tinny Suri 2 CERTIFICATE 3 4 I do hereby certify that the foregoing 5 proceedings were taken down by me and transcribed 6 using computer-aided transcription and that the 7 foregoing is a true and correct transcript of 8 said proceedings. 9 I further certify that I am neither of 10 counsel nor of kin to any of the parties, nor am 11 I in anywise interested in the result of said 12 cause. 13 I further certify that I have earned the 14 certifications awarded by the National Court 15 Reporters Association of RPR, RMR, RDR, CRR, CRC, RSA. 16 DATED: NOVEMBER 30, 2021 17 18 19 2.0 DEBRA AMOS ISBELL, CCR, RDR, CRR 21 NCRA (expires 12/31/2021) Registered Professional Reporter 22 Registered Merit Reporter Registered Diplomate Reporter 23 Certified Realtime Reporter Certified Realtime Captioner 24 Realtime Systems Administrator

1	Tinny Suri	Page 267
2	CERTIFICATE OF WITNESS	
3		
4	SURI v. EQUIFAX, et al. 2:21-CV-10866-LJM-CI	
5		
6	I, TINNY SURI, do hereby certify that on	
7	this day of 2021 I have	
8	read the foregoing transcript and to the best of	
9	my knowledge it constitutes a true and accurate	
10	transcript of my testimony taken on oral	
11	examination on November 16, 2021.	
12		
13		
14		
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16		
17	TINNY SURI	
18		
19	DATE:	
20		
21	WITNESS TO SIGNATURE	;
22		
23		
24		

1	Tinny Suri	Page 268
2	CERTIFICATE OF CHANGE	
3	SURI v. EQUIFAX, et al. 2:21-CV-10866-LJM-CI	
4	Under penalty of perjury, I, TINNY SURI, declare that I have read the foregoing transcript	
5	and hereby swear that my testimony therein was true at the time it was given and is now true and	
6	correct, including any corrections and/or amendments listed below:	
7	Subscribed and sworn to before me this day of 20	
8		
9	TINNY SURI	
10	TIMI DOM	
11	NOTARY PUBLIC	
12	My Commission Expires:	
13	PAGE LINE CHANGE TO	
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